

# Indiana Pathways for Aging With Humana Healthy Horizons

## Join our network

Thank you for your interest in joining our network for the Humana Healthy Horizons® in Indiana Medicaid plan. We are committed to developing strong relationships with Home and Community Based Services (HCBS) providers and empowering Hoosiers to age in the setting of their choice. To discuss the contracting process with Humana, you can reach us one of the following ways:



Email:  
**LTSSContracting@humana.com**

Phone:  
**866-274-5888**

Upon receipt of your inquiry, a member of our contracting team will contact you to discuss the process of becoming a Humana Healthy Horizons provider.

## What you will need

- Demographic Information
- Tax Identification Number (TIN)
- National Provider Identification (NPI) Number
- Provider Enrollment Identification Number issued to you by the state of Indiana

## Congratulations!

Once you have completed the contracting process, you will be a Humana provider. What happens next?

Our local provider relations representatives, specializing in HCBS/Long-term services and supports, will reach out to ensure you understand business processes, such as claims submission and service authorizations.

# Humana

Healthy Horizons®  
in Indiana

Humana Healthy Horizons in Indiana is a Medicaid product of Arcadian Health Plan, Inc.

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## Who is Humana?

We are eager to collaborate with Indiana's healthcare providers to accomplish the desired outcomes of the Indiana Pathways for Aging program, which include delivering exceptional, person-centered care to Hoosiers.

Humana has been serving Hoosiers for over 40 years, and today we cover more than 350,000 people in the state across Medicare Advantage, Dual Eligible Special Needs Plan (D-SNP), MA Prescription Drug Plans, TRICARE, and commercial health plans.

“

**Human care means going farther,  
digging deeper, and working harder.  
All for our members.**

”

# Humana®

A more human way to healthcare™



## Our company

For more than 60 years, Humana has been helping members improve and maintain their health through clinical excellence and coordinated care. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care with the power to improve health and well-being and lower costs.

We support our network providers, including home and community-based services entities, to deliver person-centered care to our members in the setting of their choice. Our range of clinical capabilities, combined with our member programs and resources, produce a simplified experience that makes health care easier to navigate and more effective.

## Fast facts



Founded in 1961



More than 1.1 million Medicaid members



Headquartered in Louisville, Kentucky



More than 350,000 members in Indiana across all lines of business, including some of your current patients and residents eligible for both Medicare and Medicaid.



More than 30 years of Medicare and 29 years of Medicaid experience



More than 64,000 associates (as of March 2023)

## Our employees

Humana employs 2,600 Indiana-based associates with a deep understanding of the state's needs and long-standing relationships with Indiana providers and community-based organizations.

## Our values

Our goal of improving the health of the communities we serve by making it easy for members to achieve their best health is reflected in the values that guide us in our work. **Caring** is everything. It's who we are, it's how we work, it's the business we're in. Because we care, we are always **curious** to learn how to better serve our members and better support our fellow associates. With conviction to our purpose, we are **committed** to differentiate and sustain our business for the future.



Caring



Curious



Committed