Massachusetts Executive Office of Elder Affairs



State Agency Mission

The Executive Office of Elder Affairs promotes the independence, empowerment, and well-being of older adults, individuals with disabilities, and their caregivers.

Populations Served

☑ Older Adults

- ☐ Adults with Physical Disabilities
- ☐ Adults with Developmental Disabilities
- ☐ Individuals with Traumatic and/or Acquired Brain Injuries
- ☐ Individuals with Behavioral Health Conditions
- Individuals with Substance Use Disorders

Organizational Structure

The director is appointed by the Governor and oversees a staff of 60 FTE.

Local Network

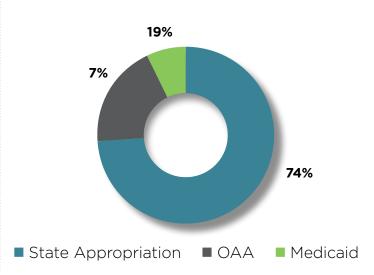
- **22** Area Agencies on Aging
- **25** Aging Services Access Points
- **350** Councils on Aging

Top Five Agency Policy Priorities

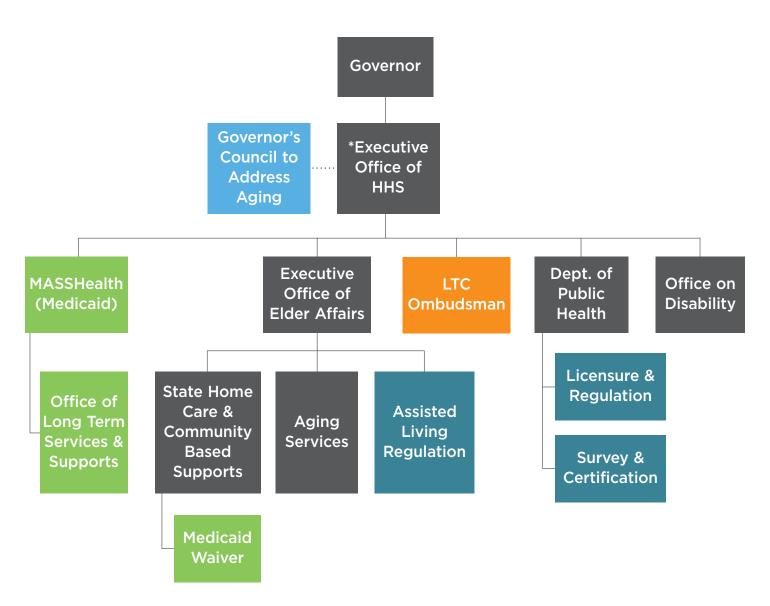
- **1.** Supporting Caregivers
- 2. COVID-related Closures of Providers
- 3. Senior Hunger
- 4. Workforce Shortage
- 5. Isolation of Older Adults

Agency Funding Sources

Total FY2020 Budget \$597,158,228



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- Aging or Physical Disability Services and Agency or Division with Multiple Functions
- Medicaid Services
- Long-term Care Ombudsman
- Provider Regulation and Oversight

- Advisory Board
- Denotes an advisory board or a contractual/ indirect reporting relationship.
- * Denotes Cabinet-level Agency

Responsibilities of Massachusetts' Executive Office of Elder Affairs

Aging & Adult Services	
Set statewide aging policy	1
Set statewide disability policy	
Administer Older Americans Act (all programs except SCSEP)	1
Administer Senior Community Service Employment Program	1
Administer a state-funded aging & disability program	
Manage state Aging & Disability Resource Center network	1
Administer the State Health Insurance Assistance Program	1
Provide Adult Protective Services (18+)	
Provide Elder Protective Services only (60-65+)	1
Operate state-owned institutional facilities	
Oversee guardianship program	1
Serve as state guardian	
Oversee Centers for Independent Living	
Administer State Vocational Rehabilitation Program	
Administer State Assistive Technology Program	
Manage No Wrong Door system	1

Medicaid Services	
Administer Medicaid State Plan Services	
Administer Medicaid HCBS waiver(s)	1
Administer PACE program	
Perform Medicaid functional eligibility determinations	
Perform Medicaid financial eligibility determinations	
Provide case management services to Medicaid recipients	1
Administer PASRR	1
Regulate and administer managed long-term services and supports	
Provide quality assurance for managed long-term services and supports	
Provide quality assurance for Medicaid HCBS	1

Responsibilities for Provider Management	
Regulate institutional providers	
License institutional providers	
Regulate HCBS providers	1
License HCBS providers	
Certify Assisted Living providers	1

Key State Initiative

Age-Friendly Massachusetts

Age-Friendly Massachusetts seeks to create communities where residents can grow up and grow old together. Age-Friendly describes a movement to make communities more welcoming and livable for older residents and people of all ages. This effort is important to Massachusetts as the state is a long-time leader in providing services and support to older residents. A growing population of older adults offers an opportunity to develop new ways to help residents age and thrive in the places where they live, work and volunteer. Massachusetts is undertaking a variety of initiatives in support of its Age-Friendly mission. For example, more than 100 cities and towns are active or beginning work on Age and Dementia-Friendly designations. The Governor's Council to Address Aging in Massachusetts, established in 2017, is part of this effort and its recommendations may address a broad range of issues including current practices that support healthy aging, improving public awareness of and access to services for older adults and caregivers, and leveraging innovation and technology to support aging in communities. The Commonwealth's progress is captured in the report ReiMAgine Aging: Planning Together to Create an Age-Friendly Future for Massachusetts. For more information, visit Age-Friendly Massachusetts at https://www.mass.gov/service-details/ age-friendly-massachusetts.

