

**Successful use of
CORE INDICATORS
for a recent full federal
HCBS Review**

**Wyoming Division of
Developmental Disabilities
2001 to 2002**



Granite Peak
12,799 ft

MONTANA

YELLOWSTONE
N.P.

Cody

Sheridan

Cloud Peak 13,187 ft

Buffalo

Gillette

Newcastle

Worland

Thermopolis

Mount Moran

Grand Teton 13,771 ft

Gannett
Peak
13,804 ft

WIND RIVER
I.R.

Lander

WYOMING

Casper

Douglas

Laramie Peak

Torrington

Kemmerer

Rawlins

Rock Springs

Green River

Laramie

Cheyenne

Evanston

UTAH

COLORADO

SOUTH DAKOTA

NEBRASKA

<http://www.hsri.org/cip/core.html>

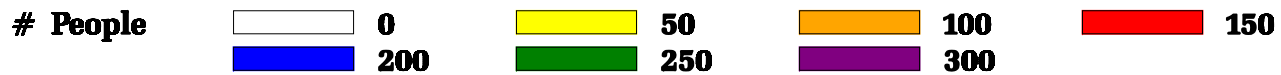
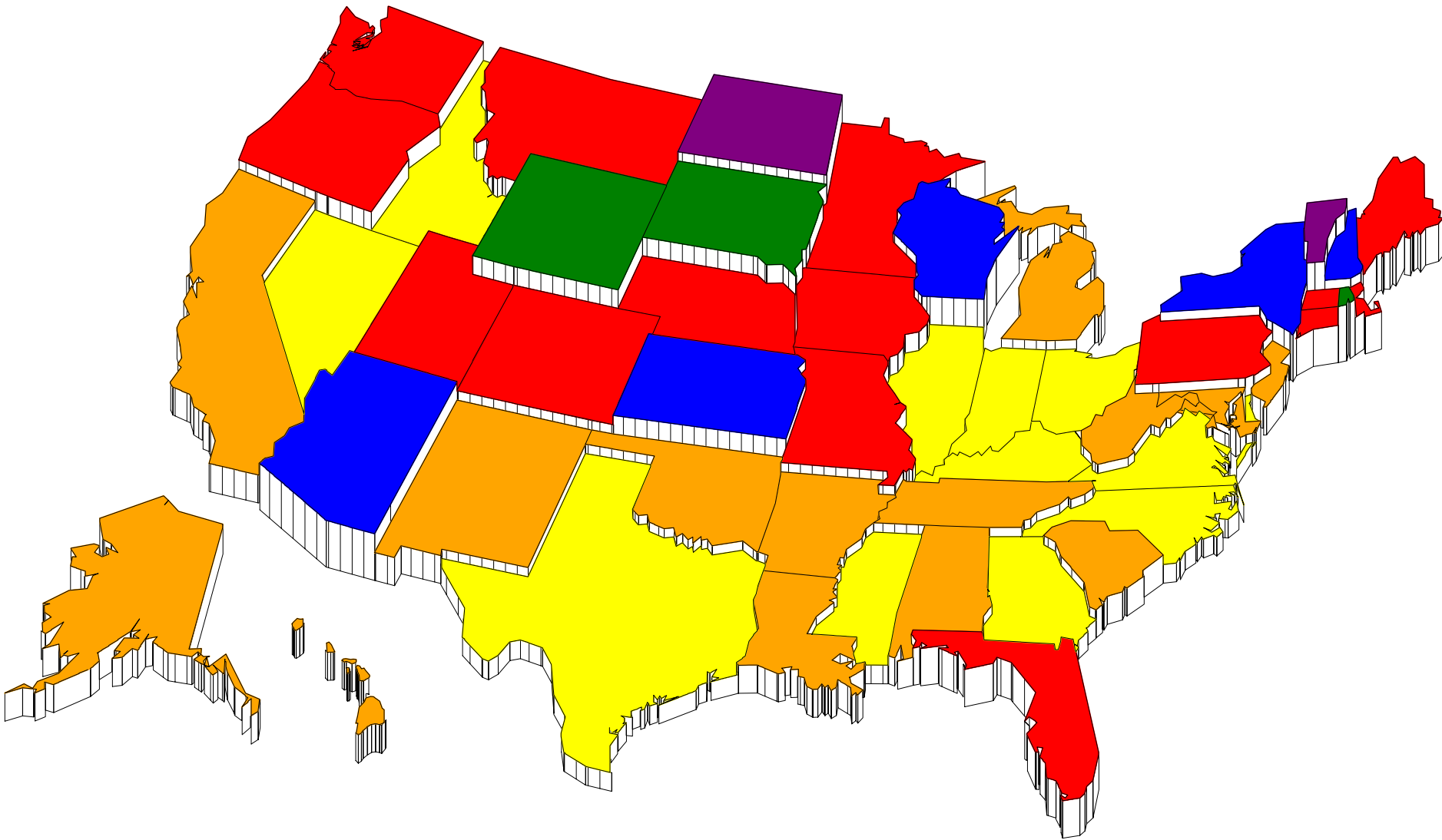
Recent: Alabama, counties in Wisconsin and California

Current Participating States

- Arizona
- Connecticut
- Delaware
- Hawaii
- Illinois
- Iowa
- Indiana
- Kentucky
- Massachusetts
- Montana
- Nebraska
- North Carolina
- Oklahoma
- Pennsylvania
- Rhode Island
- Utah
- Vermont
- Washington
- West Virginia
- Wyoming

Figure 4. HCBS Waiver Utilization

FY 2000 HCBS Participants per 100,000 Population



Source: Smith (2001)

Several other features in addition to 150 core indicators helped:

- Use CARF...The Rehabilitation Accreditation Commission's national standards for 3 waivers
- Individual waiver budget technology (DOORS) with good system architecture

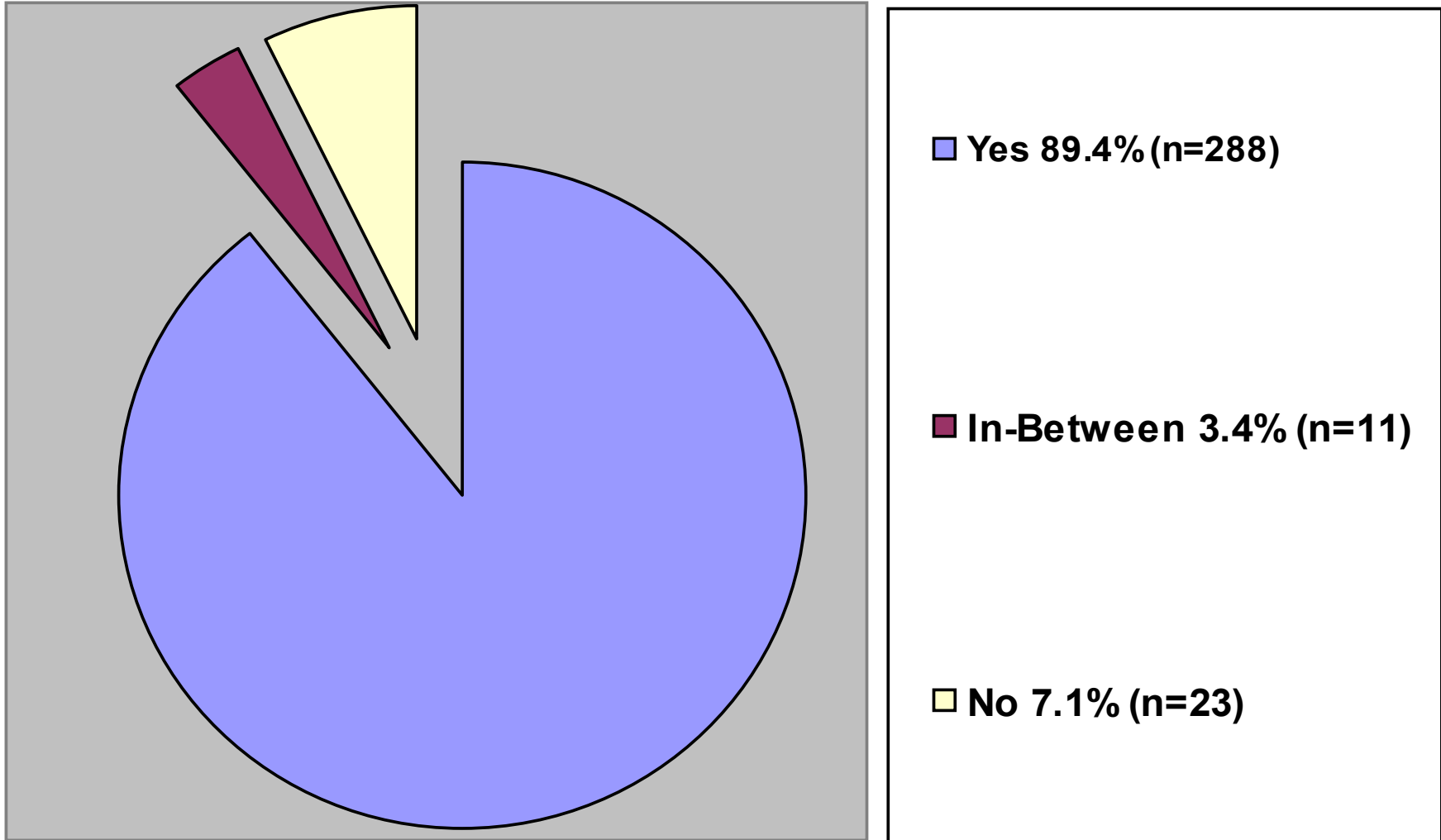
Extensive rules/training

- RN, CDDN consultation
- Published service provider site survey reports <http://ddd.state.wy.us>



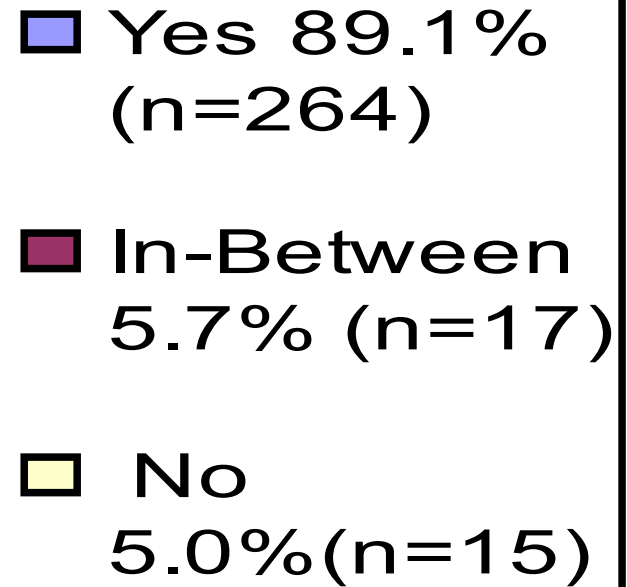
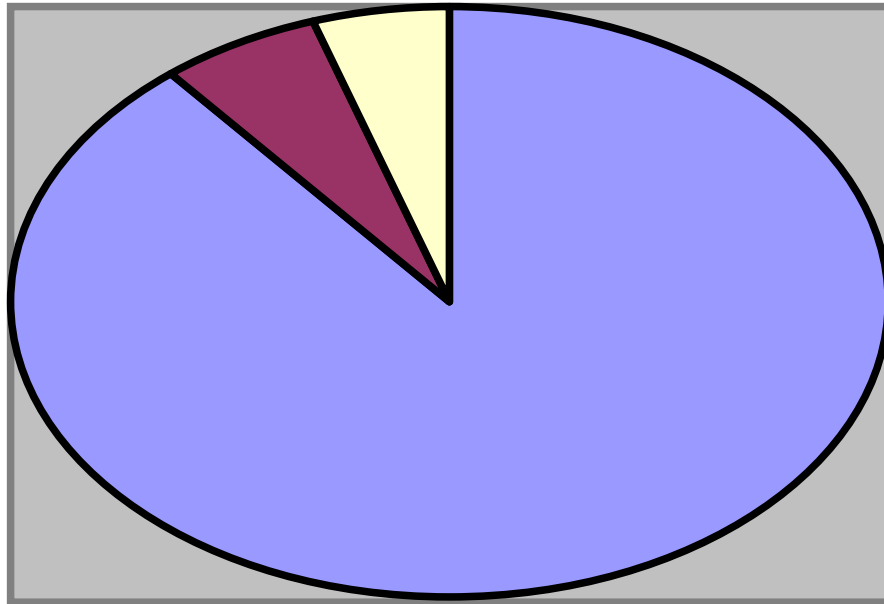
Satisfaction with Home or Residence

Consumer Interview



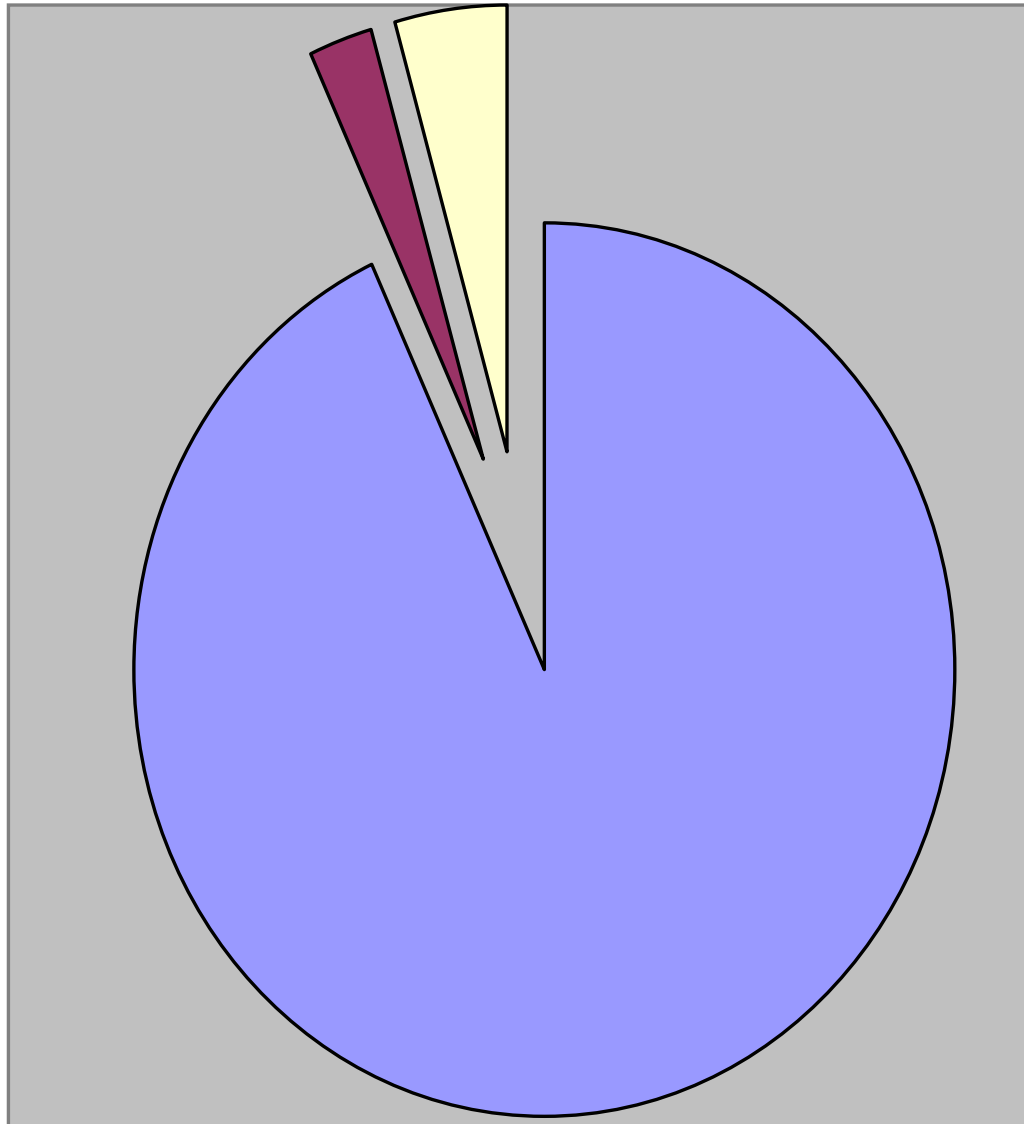
Satisfaction with Work/Daytime Activity

Consumer Interview



Knows Their Case Manager or Service Coordinator

Consumer Interview



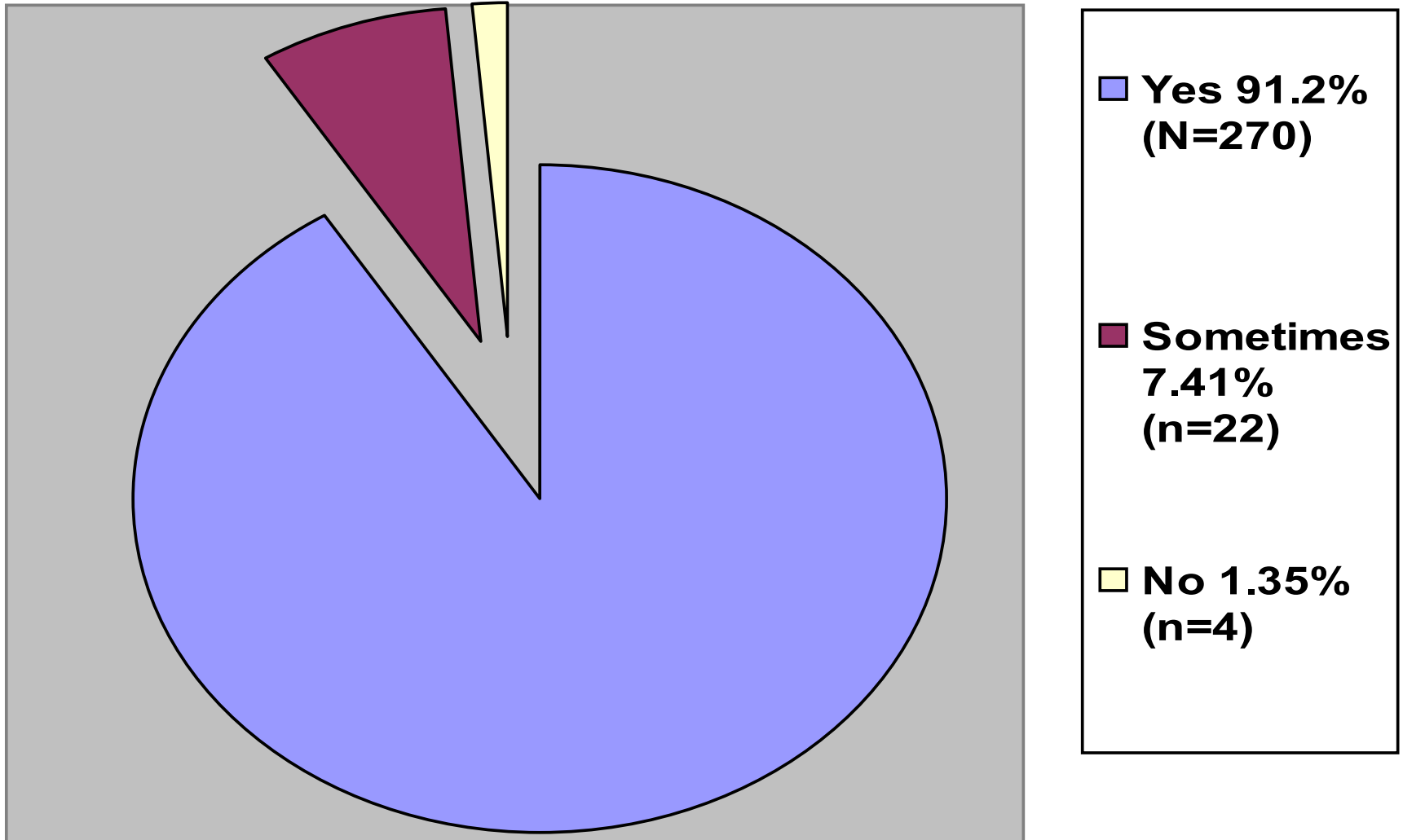
■ Yes 92.9%
(n=277)

■ Maybe
2.6% (n=8)

■ No 4.3%
(n=13)

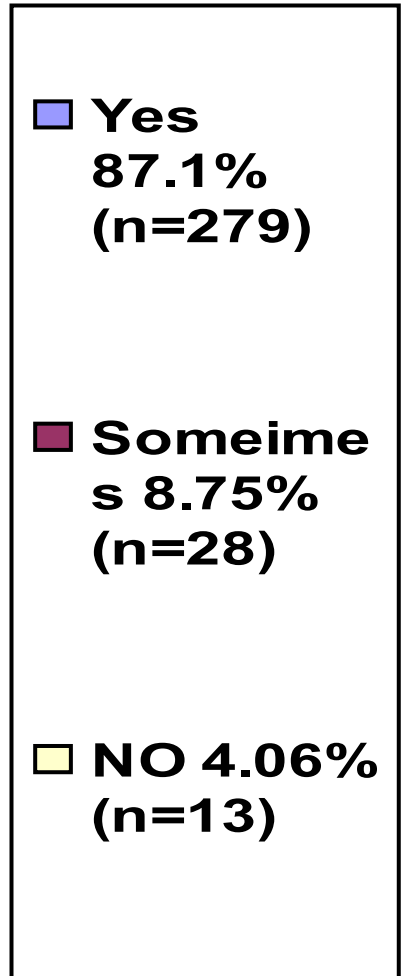
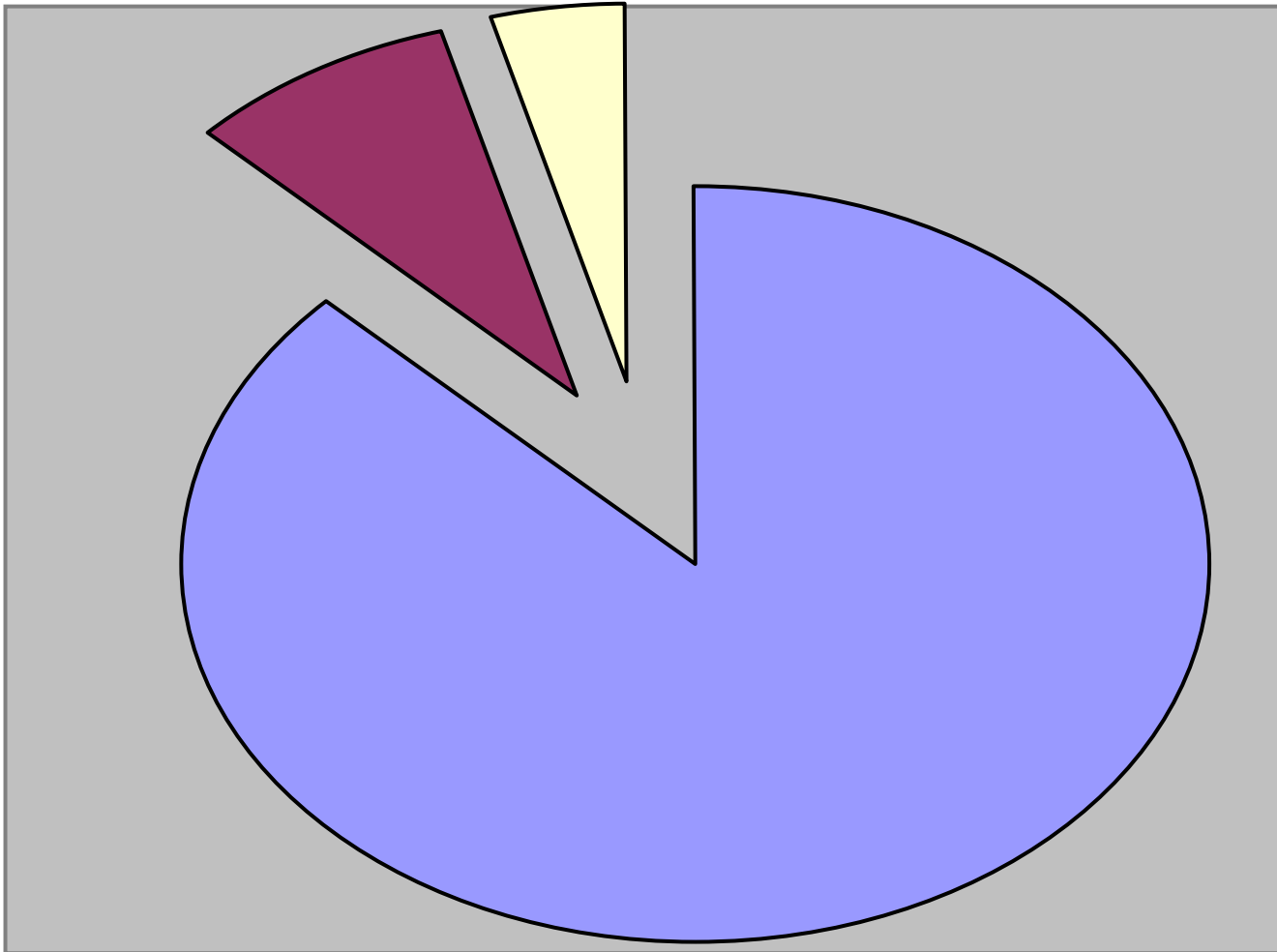
Case Manager/Service Coordinator Helps Meet Their Needs

Consumer Interview



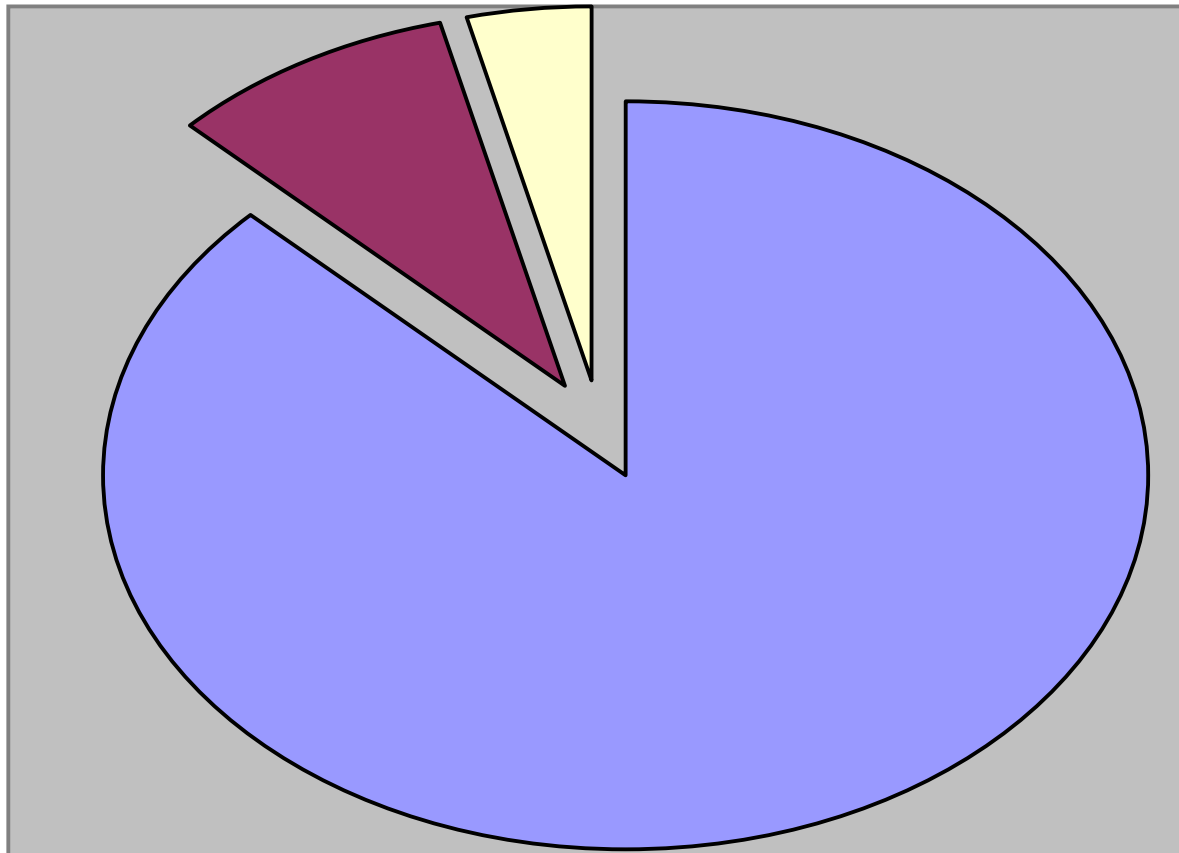
Person has Input into IPC

Consumer Interview



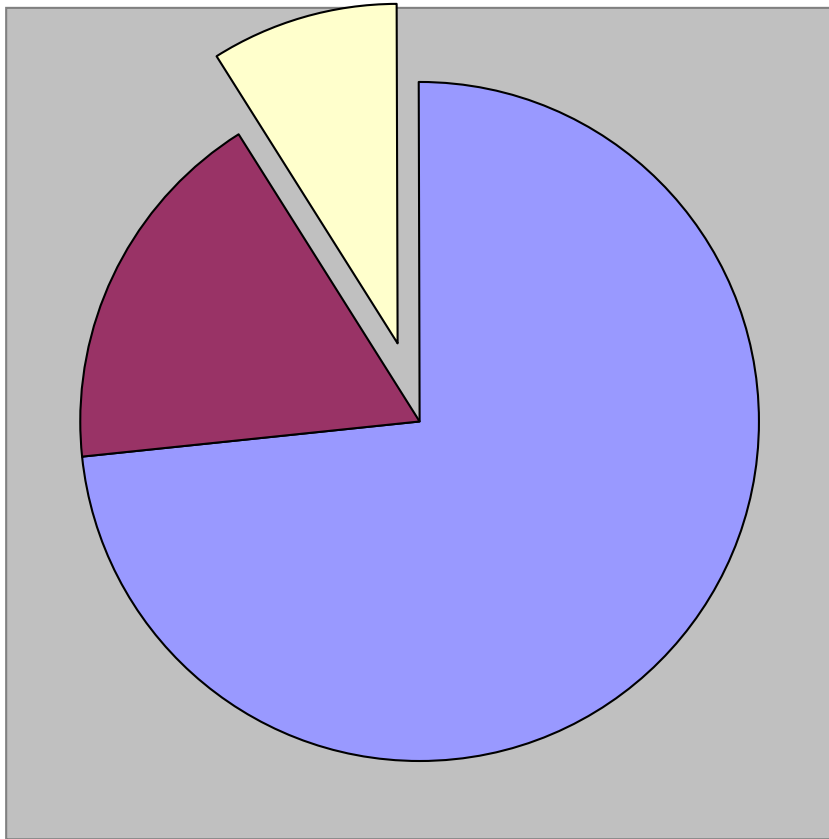
Person or Caregiver Report that Service Needs are Being Met

Consumer Interview



- Yes 88.3% (n=326)**
- Sometimes 8.75% (n=28)**
- No 4.06% (n=15)**

Satisfaction with Services Family Survey



■ Satisfied w/Services 69.5%
(n=41)

■ Sometimes Satisfied
16.9% (n=10)

■ Not Satisfied 8.5% (n=5)

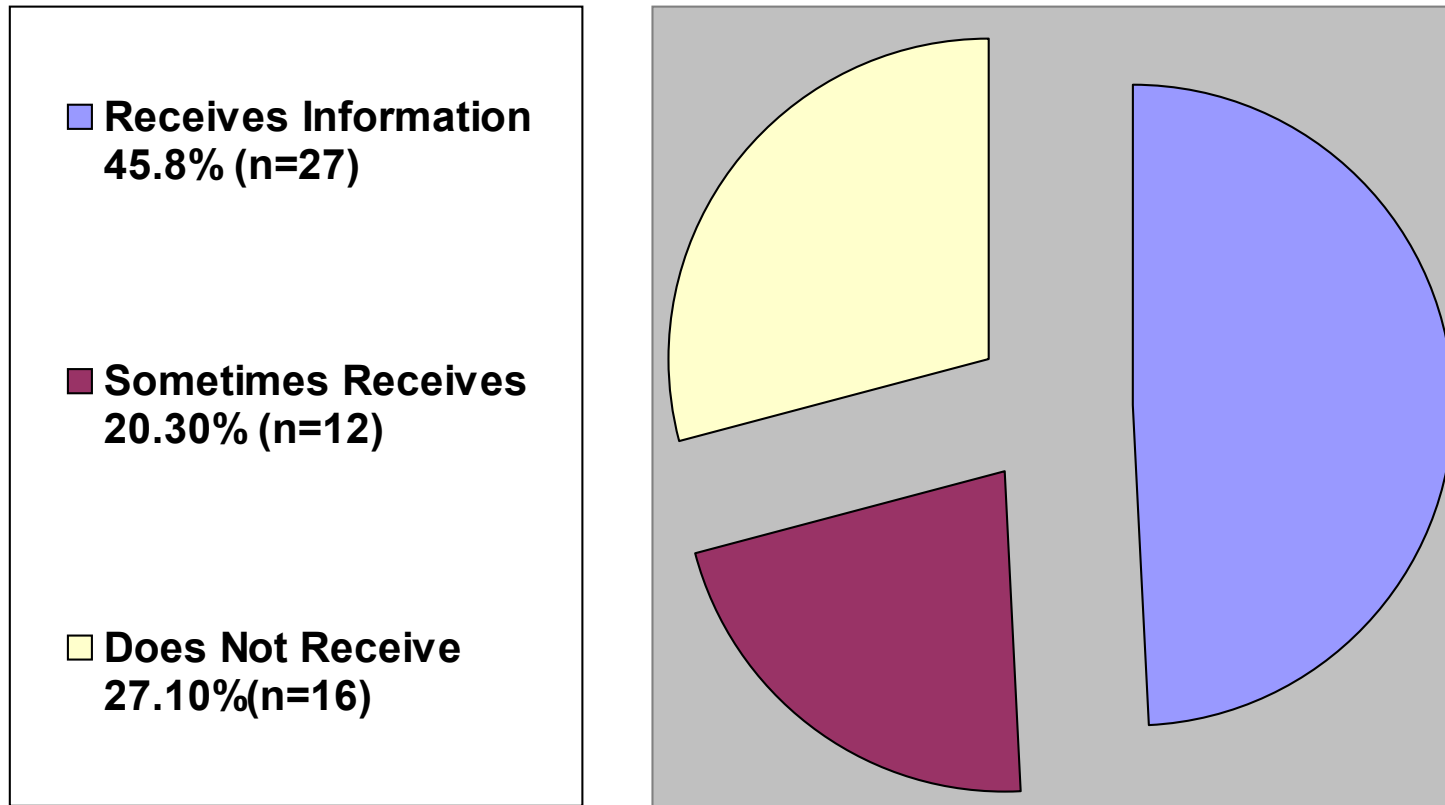
Dash through other measures:

- Board representation: 2 consumers, 20 family members, in 11 boards with 91 total board members**
- Substantiated abuse and neglect: 4**
- Mortality: 5 deaths (2 over 65)**
- Victim of crimes: 0**
- Serious injuries: 4**

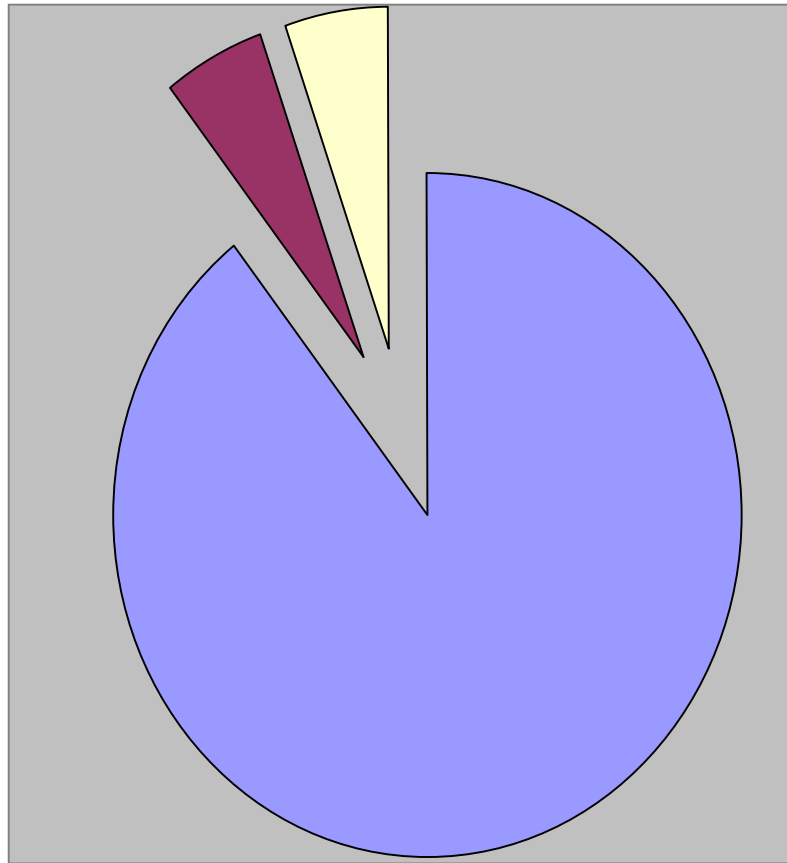
Range of annual per person expenditure by living arrangement

Minimum	Maximum	Average	Living Arrangement		N
\$44,325	\$122,779	\$77,969	2	Foster Home	6
\$2,100	\$58,600	\$20,146	3	Independent in own home or rental unit	42
\$1,800	\$119,761	\$31,147	4	Independent with regular home-based services or monitoring	128
\$13,284	\$178,192	\$45,767	6	Semi-independent unit with supervisory staff in bldg.	47
\$13,264	\$271,498	\$67,628	7	Group residence with staff providing care, supervision and training	464
\$23,202	\$148,178	\$52,731	8	Personal care facility with staff providing care, but no training or nursing services	37
\$18,390	\$54,963	\$36,676	12	Other	2

Families Receive Information About Available Services Family Survey



Choice of Direct Care Provider Family Survey



■ Chooses Providers
86.4% (n=51)

■ Sometimes Chooses
5.1% (n=3)

■ Does Not Choose
Providers 5.1% (n=3)

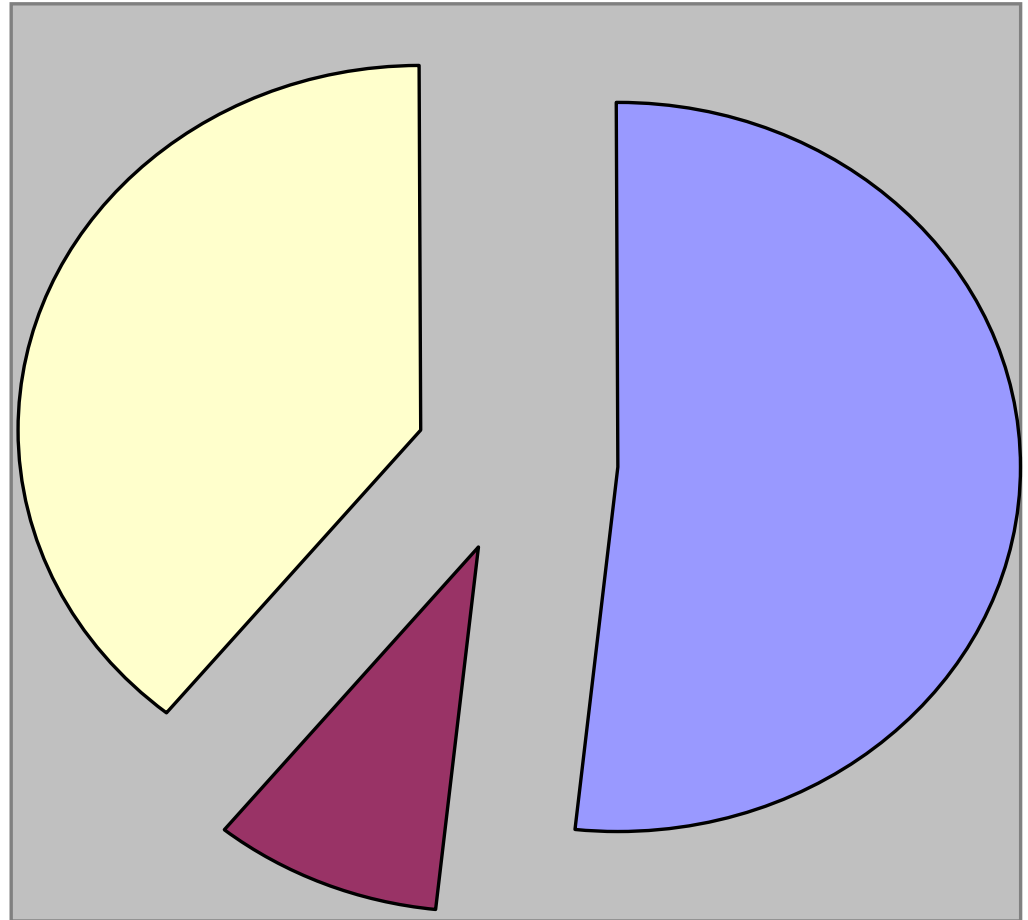
Controls or Manages Hiring of Direct Care Workers

Family Survey

■ Controls
Hiring 49.2%
(n=29)

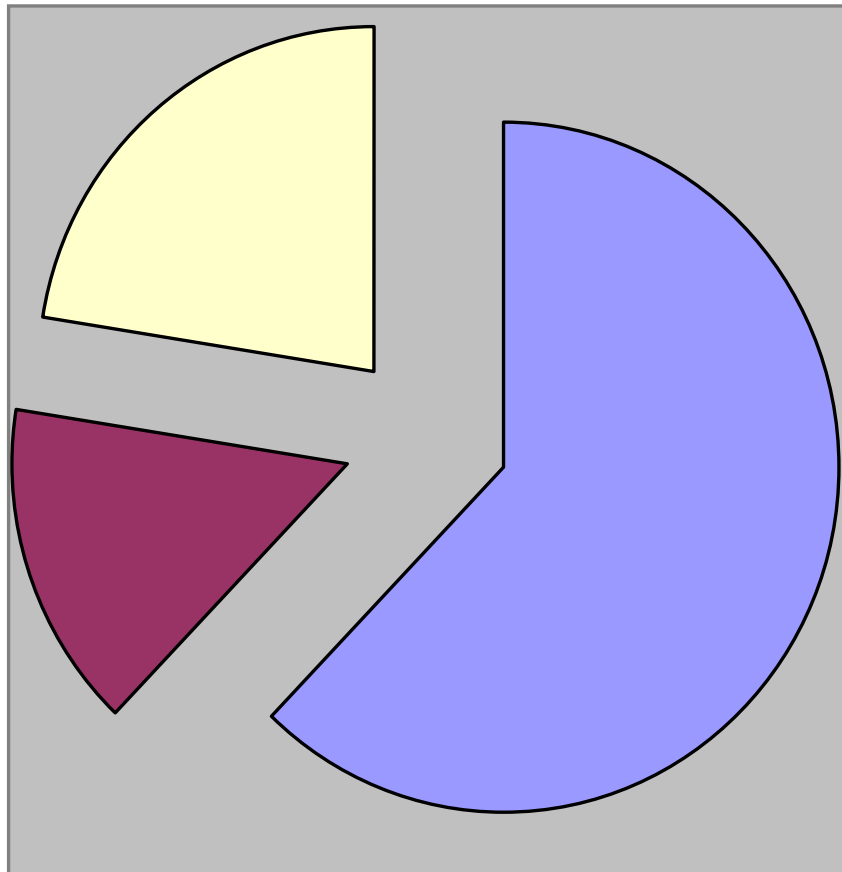
■ Sometimes
Hires 8.5%
(n=5)

■ Does Not Hire
37.3% (n=22)



Wants Hiring Control

Family Survey



■ Wants to Control Hiring 55.9% (n=33)

■ Sometimes Wants Control 13.5% (n=8)

■ Does Not Want Control 20.3% (n=12)

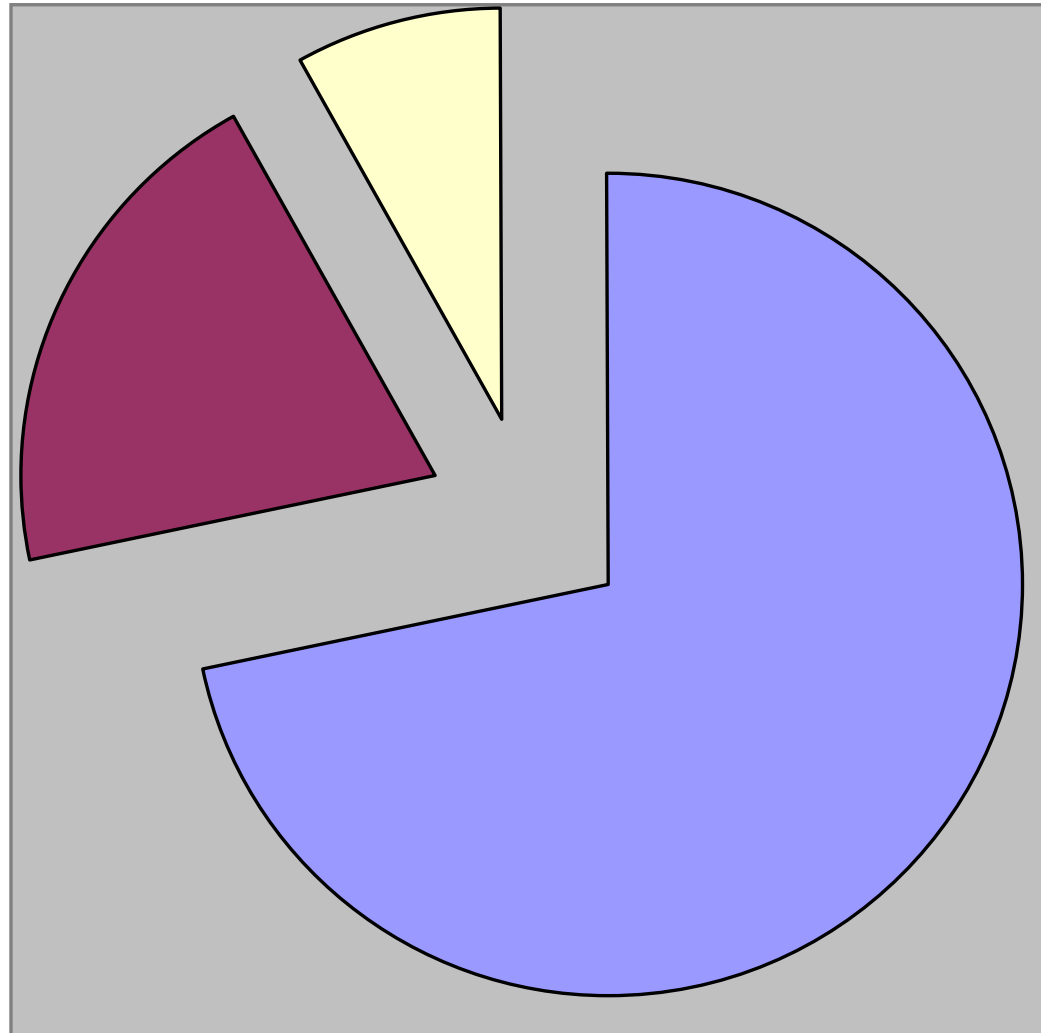
Gets Services Needed

Family Survey

■ Gets Services
66.1% (n=39)

■ Sometimes
Gets Services
18.6% (n=11)

■ Does Not Get
Services 6.8%
(n=4)



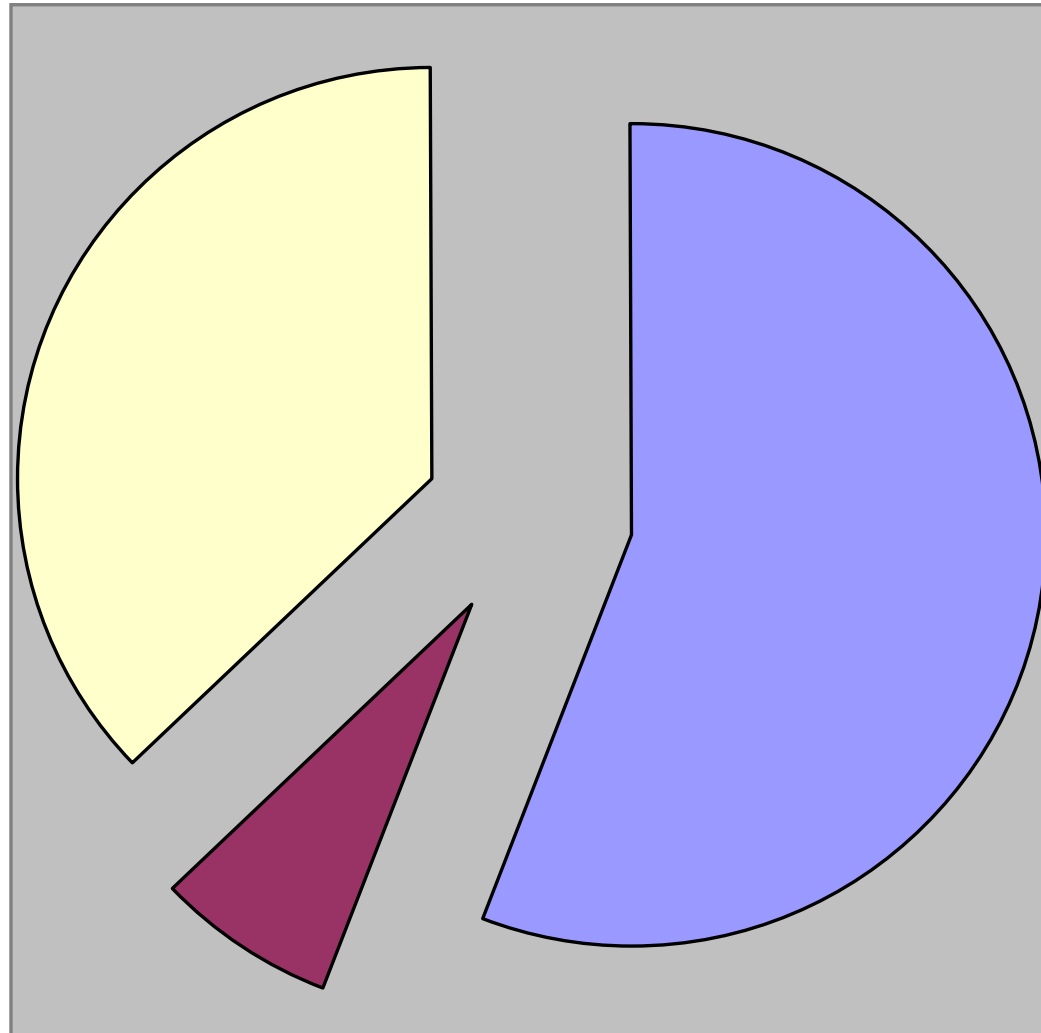
Other services/supports

Mental health, other therapies

■ Gets Services
66.1% (n=33)

■ Don't Know
(n=4)

■ No (n=22)



673 Workers Needed Today

Turnover rate: 50%



**Direct service staff members \$5.66
Need \$10.23
(Core Indicator: staff pay and turnover)**

**Funded July 1, 2002
Wyoming Legislature**