

New Mexico's **MiVia** Program

Implementing Self-Directed Services Across Service Populations
Using the Fiscal/Employer Agent Model

Presented at:
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Focus of Today's Presentation

- Mi Via Populations and Services
- Mi Via Fiscal/Employer Agent Model
- Implementation Challenges





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Stakeholders Are Full Participants

- Strongly advocated more flexibility and control
- Assisted with program design, including Fiscal Management Agent (FMA) services, and are closely monitoring implementation (called FMA "quality control" by one participant)

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MiVia Who Is Eligible?

- All **current traditional waiver** recipients
 - Disabled & Elderly
 - Developmentally Disabled
 - Medically Fragile
 - HIV/Aids
- Individuals **newly allocated to traditional waivers**
- Persons with brain injury

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MiVia Participants Lead The Way

- Planning and purchasing of services, supports and goods
- Developing their plans and budgets, within available funding
- Deciding on employee pay rates, within a suggested range of rates
- Hiring, training, supervising and, if needed, firing employees

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MiVia What Services, Supports, And Goods Are Covered?

- Participants can purchase any traditional waiver services and other self-designated goods and services.
- Service and support plans (SSPs) and budgets are designed to meet the participant's functional, medical and social needs.

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McVta How Are Participants Supported?

Participants are not alone...Help is available...

- Consultant Contract Agency (CCA) Contractor
Consumer Direct Personal Care - Assists participants in understanding Mi Via and developing and implementing the Service and Support Plan (SSP) and budget
- Third-Party Assessor (TPA) Contractor
Lovelace Community Health Plan - Determines medical eligibility and approves the SSPs and budgets
- Fiscal Management Agent (FMA) Contractor
Public Partnerships Limited - Handles employer/employee-related matters; pays for goods & services approved on SSP and budget per participant authorization
- Participant's choice of family, friends, advocates, representatives

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McVta What Are The Core FMA Services?

- Sets up an account for each participant
- Makes expenditures that follow the approved budget
- Handles all payroll functions
- Provides participants with a monthly expenditures report
- Provides the State with a monthly expenditures report

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McVta What Are The Participant's Fiscal Responsibilities?

- Has employer and budget authority
- Develops budget
- Directs and implements approved budget
- Authorizes expenditures
- Assists with monitoring expenditures

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McVta What Challenges Has the State Faced in Implementing FMA Services?

- Supporting multiple populations with highly complex needs and various levels of capacity and natural support
- Developing the budget document to accommodate 27 unique services and codes
- Revising the budget methodology when the State realized the initial methodology wasn't working as envisioned
- Providing readily accessible, one-on-one, on-site technical assistance with completion of employer documents

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McVta Implementation Challenges (continued)

- Streamlining processes for hand-off of SSPs and budgets from the CCA, to TPA for approval, to FMA
- Establishing processes for budget revisions
- Establishing processes for criminal background checks
- Finalizing workers' compensation insurance coverage

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McVta How Are Participants Doing With Their Employer Responsibilities?

- FMA gives Mi Via participants a "good report"
- FMA reports that participants are in touch and asking good questions, and invoices and timesheets are, for the most part, accurate and on time
- 155 are enrolled, receiving and using their budgets for services and goods, per the approved budget

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