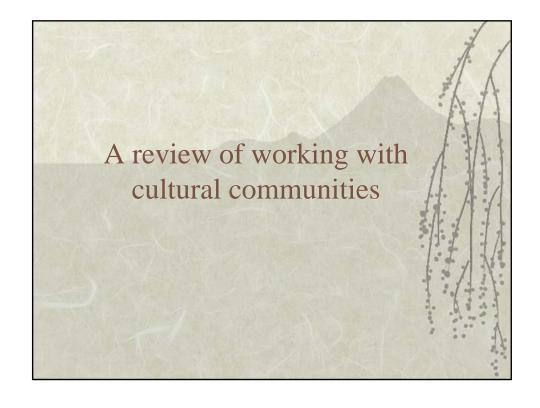
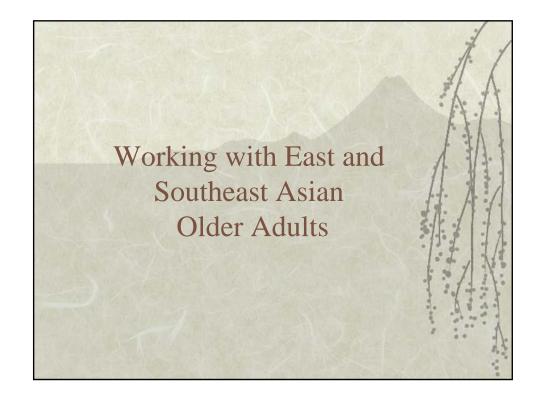




Outline of Seminar Topics Review of cultural communities Working with Asian populations Working with Eastern European populations Working with East African populations Working with religious communities







- Asia has some of the world's oldest and most highly defined cultures
 - Many have existed for thousands of years
- Strong Level of Diversity among Asian/Pacific Islanders
 - Distinct cultures China, Japan, Korea, Vietnam,
 Cambodia, Laos, Tahiti, the Philippines, Fiji, Thailand,
 and many other countries
 - All have racially different histories and languages

Overview

- * History of immigration to U.S.
 - 1800's economic migrants, West Coast
 - Helped build railroad across U.S. inexpensive labor
 - W.W. II great discrimination in U.S.
 - Lived in internment camps, feared as spies
 - 1970s refugees, fled from war in Indochina
 - Many Asian Americans are Vietnamese, Laotian, or Hmong refugees

- Today in the U.S. members of East and Southeast Asian communities:
 - Live in major cities
 - Are generally among the least integrated of many minority groups
 - Prefer to live in ethnic communities with others from their culture

Language and Religion

- No one language spoken by all Asian Americans
- * English spoken by younger Asian Americans and those who have been in the U.S. for generations
- Many will know original language of their homeland
- Some groups may know French or other Eastern European languages
- Specific dialects may be necessary to communicate
 - Chinese: Cantonese, Mandarin

Language and Religion

- * Most Asian Americans are highly literate
- * Religious practices:
 - Vary dramatically by ethnicity and culture
 - Many have adopted Christianity
 - Others practice traditional religions
 - Buddhism

Family and Social Structure

- Live in distinct ethnic neighborhoods
- Initially distrustful of outsiders
- * Rely on their own for assistance
- Extremely strong value placed on extended family
- * Each person has a well-defined role in the family
 - Intervention programs should emphasize relevance of family roles vs. individuals
- Children are adored, gender preference boys
- Women highly respected, often hold great power in family

Older Adults

- Elders are absolutely revered and valued for their age and wisdom!
- Elders are appreciated for their knowledge and values
- Education is highly respected, the majority of elders have at least high school level
- Many have had English language training

Older Adults

- Older adults should be greeted with a bow or a word/phrase from their native language
- Direct eye contact or a firm handshake are viewed as confrontational
- Southeast Asian elders are normally addressed by title, not by their first name
 Mr., Mrs., or Dr.

Communication Style

- * Reserved, yet thoughtful communication style
- * Importance of respect and "saving face"
- Do not embarrass or put others in awkward positions
- Emphasis on honor and politeness during interactions
- Highly defined formality in all relations eye contact, close body spacing, and casual touch not common
- Tend to be less willing to openly express feelings or opinions, especially if negative

Barriers to Care and Common Health Conditions

- * Barriers:
 - Language
 - Culture
- Often a native healer is preferred over Western Medicine
- * Health Conditions:
 - Health status is one of the best
 - Due to genetic factors and positive lifestyle practices
 - Longer life expectancy and lower mortality rates than other minority populations in the U.S.
 - Conditions changing by generation

Bereavement

- Practices vary by culture, ethnicity, and religion
- Christian practices:
 - Minister or Priest is notified if a patient has died or is very ill

Bereavement

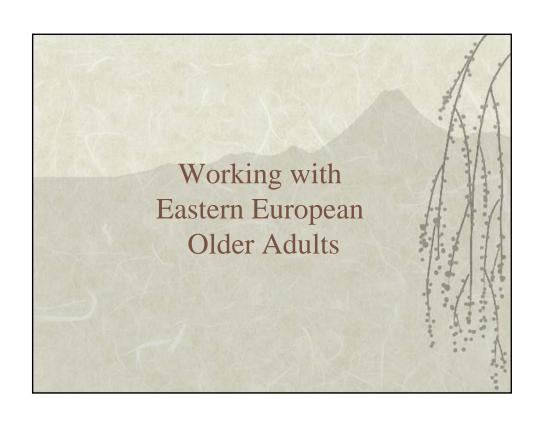
- * Buddhist practices:
 - Death is a natural state
 - Patients believe soul passes through reincarnation until liberated and enters nirvana
 - May hold a funeral after the death
 - Often prayer ceremonies and memorials held at home, funeral parlor, and at the temple prior to burial
 - Many favor cremation

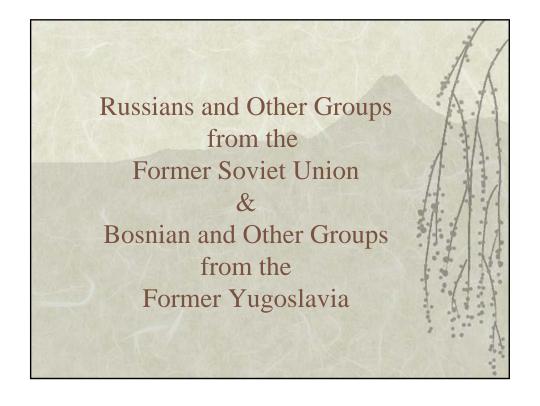
Bereavement

- Large numbers of extended family and friends visit the ill or deceased
- Generally, less openly expressive of grief and sadness
- Offer great honor and reverence to departed spirits and regularly hold remembrance ceremonies

Traditional Health Practices

- Emphasis placed on health from holistic standpoint vs. treatment of disease symptom
- Maintenance of balance, harmony, and interconnectedness of the body, mind, and spirit
- Healing system utilizes Yoga & Tai-Chi
- * Use of herbal remedies
- Multiple forms of energy healing:
 acupuncture, qi-gong
- Rebalancing is necessary to remove blockages of energy - cause illness and disease





- Many immigrants are from Russia and other republics that formerly comprised the Soviet Union
- * Economic migrants
- Diversity within the group
 - Latvia, Ukraine, Belorussia, etc.

Overview

- Many Bosnian and former Yugoslavian immigrants came in the mid-1990s to the U.S. as war refugees
 - Granted legal permission to resettle in the U.S.
 - "secondary migrants" drawn by jobs in the agricultural and meat-packing industries

- Important to understand that Bosnians generally classified as true refugees
 - Forced to flee their homeland, did not come voluntarily like economic migrants
 - Bosnia is quite well developed and cosmopolitan, speaking down to Bosnians or making distasteful implications about the country is resentful

Language and Religion

- Most immigrants from the former U.S.S.R. speak Russian
- They may also speak specific languages of the republic where they used to live
- * Former Yugoslavia made up of six, ethnically diverse republics; most Bosnians speak Bosnian, which is similar to Serbo-Croatian
- Presentations are best done in the native language

Language and Religion

- * Religion varies by ethnic group
- Historically, organized religion discouraged in Soviet Union
- Some may practice a form of Christianity, others may be Orthodox or Muslim
- Most Bosnians are Muslim practice secularly
 - It is important to be familiar with the Muslim religion, but specific practices should not be assumed
 - Muslims do not eat pork, celebrate Christmas, or attend churches

Family and Social Structure

- Eastern European immigrants place great value on education, art, music, and fine culture
- Many were professionals (doctors, nurses, teachers, and business leaders) in their home countries, are well-educated, and highly literate in their primary language
- Many Eastern Europeans would like to resume their professions in the U.S. and should be utilized in refugee programming

Family and Social Structure

- Usually have strong extended family ties
- May have relatively small number of children, in comparison to other groups
- Families often pool their money in order to achieve a better lifestyle
- Parent's may take on extra work to support their children's education
- Programming that incorporates the entire family is valuable

Older Adults

- Highly respected members of the family
- Held in high esteem
- Greeted formally using proper titles
 - Mr. or Mrs.
 - Also greeted by "Aunt" or "Uncle" even when no blood relationship exists
- Russians have a sense of naturalism about the end of life
 - Living a naturally healthy life = best life
 - Strive for peaceful end-of-life

Older Adults

- Bosnians place a great deal of value on extended family ties
- Older adults may have more recently arrived in the U.S. as a result have limited English-speaking abilities
 - Translator recommended for effective communication
- Grown children are excellent caretakers of their elderly parents

Communication Style

- Highly verbal
- Open and direct style of communication with others
- Tend to enjoy intellectual conversations on world history, economics, and culture
- Bosnians are well known for their sense of humor and positive outlook on life

Barriers to Care and Common Health Conditions

- * Barriers:
 - Cost of servicesLanguage
 - Transportation
 - Un-insured
 - Service delivery hours inconvenient
- * Health Conditions:
 - Alcohol consumption and smoking rates high
 - Mental illnesses carry strong negative stigma
 - Reluctant to admit signs of mental health challenges

Barriers to Care and Common Health Conditions

- * Russian immigrants:
 - Do not typically seek formal medical care
 - Educated women have skills in primary health care
 - Formerly received free health care services
- Bosnian refugees:
 - Qualify for federal and state benefits in the health, business, and human service sectors
 - Significant post-traumatic stressors and other mental health challenges
 - Continue to become familiar with American laws
 - · Purchase of alcohol, public smoking

Bereavement

- Orthodox immigrants believe death is a necessary consequence of life; ultimately achieve eternal life in heaven
- Religious leaders hold special vigil over deceased (panikhida)
 - Prayers, hymns, chants, frequent repetition of the name of the deceased, and readings from Gospels

Bereavement

- Muslims believe that life on earth is to be spent preparing for another world after death
- Muslims prefer to be buried in special cemeteries, set aside for Muslims
- For both groups, large numbers of family and friends will visit the ill and deceased
- * May offer special prayers for the dead
- Burial of a body is common for both groups, each with specific rituals
- * Cremation is not prohibited; many Russian immigrants opt to be cremated, so their ashes can ultimately be transported home to Russia

Traditional Health Practices

- Long history of using traditional herbal remedies for care; use with standard Western medical treatment
- * These forms of traditional care greatly respected and used by generations of E.E.s.
- Elderly Russians continue to use herbal teas, alcoholic tinctures, and other methods to treat disease and promote health

Traditional Health Practices

- Actively practice forms of self-care
 - Homeopathic remedies, younger immigrants
 - Bring medical kits from Russia that contain "over-the-counter" drugs
- Main goal of healthcare system in the former S.U. – to find the root cause of diseases or conditions rather than treating the symptoms

Working with Somalis, Sudanese, and Other East African Immigrant Older Adults

Overview

- Africa is the continent most affected by poor health and civil strife in the world
- Few public health indicators
- Africans are fleeing violent ethnic conflict, severe poverty, and political oppression as refugees
- Influx of East African refugees primarily from Somalia and Sudan in the U.S.

- Many Somalis and Sudanese from impoverished rural settings
- Knowledgeable about farming in difficult conditions
- Training to work in an industrialized country is often necessary

Language and Religion

- * Much diversity between these two countries
- Generally, Sudanese speak Nuer and some Arabic
- Somalis speak Somali, 1972, first written script

Language and Religion

- * Somali Religion:
 - Devout Muslims
 - Dress fairly modestly, women wear loose long dresses and headwraps
 - Male, Female interaction segregated
 - Males staff members do not shake hands with females, and generally males and females are most comfortable working/learning from the same sex
 - Eye and physical contact between men and women is avoided in public
 - Pork is avoided in the diet
 - Right hand vs. Left hand uses

Language and Religion

- * Sudanese Religion:
 - Most of the refugees in the U.S. are Christian or practice some form of indigenous spirituality
 - Many have been persecuted in civil war by Muslims

Family and Social Structure

- The family is the basis of East African society
- Families are extremely large with many children
- * Families live in close proximity
- Children are highly valued
- Fluid concept of time

Family and Social Structure

- Birthdays are associated with a seasonal event vs. exact date
- Birth records not regularly kept
- * Age may not be exactly accurate as a result

Older Adults

- Mutual respect between elders and young people common in Southern Sudanese culture
- Involved in 'traditional counseling'
- * Taken care of by extended family
- Somali elders are highly respected
 - Usually addressed as "Aunt" or "Uncle"

Communication Style

- Important to maintain dignity and respect with each other
- East African women and children are more likely to display emotions than men
- Have a great deal of respect for elders and others in high power positions
- * Passive and do not ask a lot of questions

Communication Style

- Somalia and Sudan have one of lowest literacy rates in world
- Verbal programming with little use of written information is suggested
- Body spacing is closer than among Americans
- * Direct eye contact is disrespectful
- Use of nonverbal actions (I.e. summoning with index finger, positioning of feet)

Barriers to Care and Common Health Conditions

- * Barriers:
 - Language
 - Transportation
- Refugee status qualify for federal and
 state benefits in the
 health, business, and
 human service sectors
- * Health Conditions:
 - Maternal and child health
 - Infectious diseases
 - Violence
 - Physical, mental, and dental health
 - Undiagnosed and unexplainable health concerns

Barriers to Care and Common Health Conditions

- Health conditions often as a result of profound levels of hardship and human rights abuses
 - Post-traumatic stress
 - Few medical checkups = undiagnosed cases
- * Routine sharing of prescription medications
- Discontinue use of medication once symptoms are gone

Barriers to Care and Common Health Conditions

- * East African women value breastfeeding
 - Common to feed for 2 + years
 - Supported by the WHO
- Male circumcision and female genital cutting of youth
- * Weight often determines wealth

Bereavement

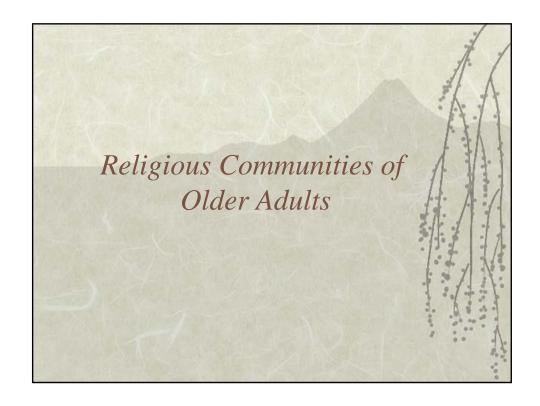
- Varies by culture and religion
- Christians often follow similar practices to those in the U.S.
- Sudanese refugees view death as the will of God or spirits
 - Burial ceremonies meant to appease spirits
 - Mourning takes place over several months

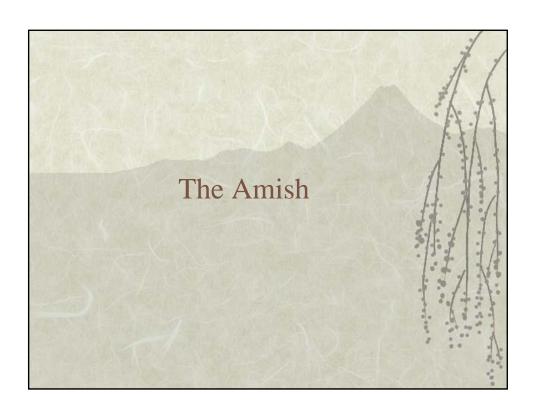
Bereavement

- * Moslem East Africans:
 - Perform burial after death
 - Do not usually practice cremation
 - Bless and clean the body in a mosque
 - Carry the body to the grave in a funeral procession
 - Mourn three to seven days
- Large numbers of extended family and friends will typically visit ill and deceased

Traditional Health Practices

- Traditional medicines used for centuries among Somalis and Sudanese
- * Somali traditional practices include:
 - Belief in supernatural beings and spirits of animals
- Nuer determine evil spirit or bad energy that causes conditions of illness, rectify this through sacrificial offerings





- One of the oldest and most unique minority populations in the U.S.
- Practice a traditional form of Christian fundamentalism
- * Remain apart from the mainstream society
- * Geographically located in:
 - PA, OH, IA, WI, KA, the Dakotas, and other rural areas

- Old-order Amish generally shun use of modern technology
- Prefer a simpler lifestyle that is closer to God
- Programming should be sensitive to this

Language and Religion

- Speak old dialect of German and English
- Children usually do not learn English until Kindergarten
- Amish are devout Christians and generally follow strict interpretation of the Bible
- Sundays and holy days are reserved for family and neighbors
- * Non-religious holidays not generally celebrated
- Human-like traits not be given to dolls, animals, learning tools, etc.

Family and Social Structure

- * Rural people
- Very large families, common to have 15 or more children in one family
- * Most marry young and do not use birth control
- * Tendency to intermarry only with other Amish
- * Gender roles:
 - Men: head of household and responsible for farming and building duties
 - Women and children: tend to the home and family garden

Older Adults

- * Usually take care of their own elders
- * Elders are kept active in family unit
- Families will build an addition to their home for elders to live
- Children are expected to be disciplined and honor and obey elders

Communication Style

- Very stoic, decent, honest, hard working, devout, and respectful people
- Treat others with these traits and expect similar treatment in return
- Staff members should maintain appropriate body spacing and avoid physical contact/touch (particularly between males and females)

Communication Style

- Graven images are not allowed as part of the Amish belief system
 - No pictures should be taken of the Amish people
- Modest dress is respectful of traditional values
 - Cover arms, legs, and chest; muted colors are best

Communication Style

- Children learn in one-room school houses
 - All ages and both genders learn in the same room until 8th grade
 - Return to farms as agrarian people
 - Students are respectful and disciplined
 - Some low literacy levels

Barriers to Care and Common Health Conditions

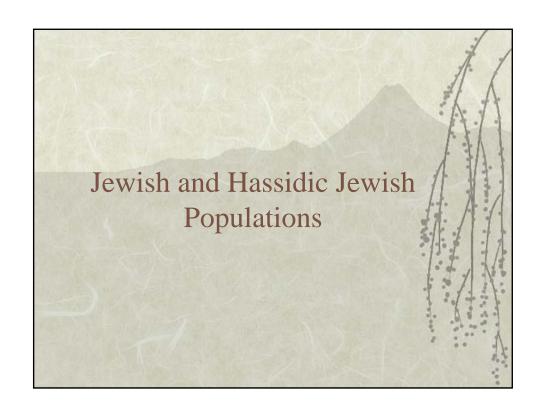
- * Barriers
 - Culture
 - Uninsured
 - Transportation
- Use Western medicine only as absolutely necessary
- * Health Conditions
 - Maternal and child health
 - Infectious disease
 - Farm safety
 - Buggy accidents
 - Typically in good physical health, almost no obesity

Bereavement

- As Christians, believe life on earth must be lived well, so as to enter heaven upon death
- * Do not embalm
- * Burial is held shortly after death
- Cemeteries are plain and simple, lack ornate decorations and detailed descriptions of deceased
- Reserved in expression of grief
- Death viewed as natural process
- Community support for families who experience the loss of a member

Traditional Health Practices

- Strong religious belief in fate
- * External locus of control
- Value use of natural remedies
 - Herbal medicines first choice of care
 - Western medicine as necessary
- Reluctance to follow medical advice of physicians



Overview Judaism – one of the world's oldest religions Monotheism vs. Pantheism Gave rise to Christianity 2,000 years ago, then Islam Originated in Middle East Historical waves of dispersion throughout Europe, Asia, and Africa

Language and Religion

- * Native language in Israel is Hebrew
- Most Jews speak English as their first language
- * Varies based on country of origin
- Most Jews know some Hebrew as it is their scared language

Language and Religion

- * Smallest but most active minority population in U.S.
- Extremely diverse among themselves
 - European and Middle Eastern
 - Secular or religious
 - Levels of practice vary
- Very aware of historical events

Language and Religion

- * A person born to a Jewish mother is believed to be a Jew
- Most people are born into Judaism rather than convert to it
- * Awareness of Jewish calendar
 - Sabbath: Friday at sundown to Saturday at sundown
 - Holidays

Older Adults

- Much value is placed on elders as well as on generations that came before them
- Children are often named after close family elders
- Family and religious traditions are often shared from seniors to the young through stories and during holidays

Family and Social Structure

- Most Hassidic, ultra-orthodox marry young and have large families
- * Male and female roles very well defined
 - Men heads of household, women in charge of family and home
 - Physical contact (I.e., hand shake, hug, pat on the back etc.) between sexes is reserved for spouses or young children
 - Eye contact is typically not made between sexes

Family and Social Structure

- Many ultra-orthodox Hassidic Jewish children study at religious schools
- Generally have high literacy rates
- Use of technology is common
- * Conservative Hassidic Jewish attire
 - Modest, dark clothes
 - Women: nice dresses or skirts and dark stockings, arms are fully covered; hats or wigs worn to cover hair
 - Men: kipa or yarmulke

Communication Style

- Israelis and Jews in general are extremely warm, passionate, and outgoing people
- Sharp sense of humor
- * Appreciate language that is frank and direct
- Highly verbal culture
- Value analytical sparring

Communication Style

- Body spacing is usually fairly close
- Physical contact to show affection is common among Israelis
- Israelis place profound emphasis on respect and hospitality
- Important to discuss personal issues with this population before getting down to business

Barriers to Care and Common Health Conditions

- * Barriers
 - Language
 - Religious affiliation of health care center
 - Uninsured

- Health Conditions
 - Maternal and child health
 - Prevention of chronic diseases

Bereavement

- Belief that death will ultimately lead to resurrection in a future world
- Usually do not embalm
- Burry deceased within 24 hours of death following ritual purification and dressing in plain linen shroud

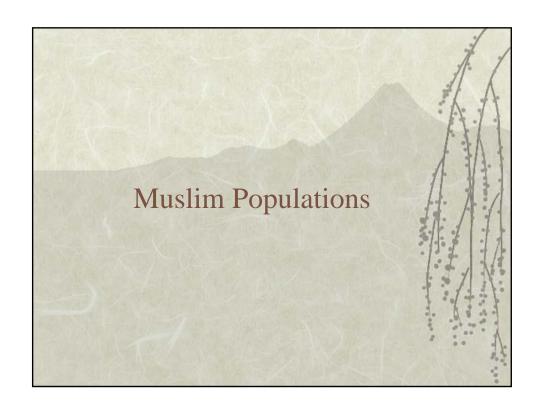
Bereavement

- * Recite Kaddish
- Sit shiva for seven days
 - During this time, wear all black, cover mirrors, and sit on low stools
 - A special candle is lit in honor of the dead
 - Full mourning is one year; yahrtzeit memorial ceremony offered
- Jews honor the anniversary of the death of a loved on for many years
- * Remaining stoic and silent after a death or while someone is ill, is said to imply lack of true feelings for that person

Traditional Health Practices

- Generally follow some level of Kosher dietary laws
- Foods used are clean and easy to digest
- Most Jews will not eat pork and usually do not mix milk and meat products in the same meal

* Hassidic Jews particularly have high fate and destiny values - Often do not speak of "cancer" for fear of bringing bad luck with the disease * Greatly value Western medical care * Take an active role in maintaining own health



Overview

- Islam one of the world's great monotheistic religions
- * People who practice Islam are Muslims
- Share belief of Old Testament
- Follow Koran and teachings of prophet Mohhamad
- * Belief in Allah

Overview

- * Part of Middle Eastern traditions
- * One of the fastest growing religions
- Many Muslims live in America in larger black urban areas
- Also reside in Bosnian and Somali refugee communities as well as with Arab immigrant student populations

Language and Religion

- Language varies depending on ethnicity
 - Common languages: Arabic, Bosnian, English
- * Range from secular to very devout
 - Somali practices vs. Bosnian
- * Devout Muslims:
 - Worship at a mosque
 - Do not celebrate Christmas, Easter, or other Christian holidays
 - Friday is their holy day of rest and worship

Language and Religion

- * Devout Muslims:
 - Pray 5 times a day
 - Pray in the direction of Mecca, from wherever they are in the world
 - Do not drink alcohol any time of year
- Ramadan -practice a month of fasting, sunup to sundown
 - No food, water, or smoking
- Muslims, like Jews have a keen understanding of historical persecution by Christians

Family and Social Structure

- Well-defined, traditional roles for men and women
- Sex of the staff member should match the sex of the beneficiary
- Very large families, greatly adore children
- * Birth control is not desired

Older Adults

- Families have an obligation to care for elders
- Women are greatly respected and revered for their role as mothers and keepers of the home
- Males and females have distinct roles within the religion as well as cultural and age expectations

Communication Style

- * Varies by ethnicity
- * Muslims are a very diverse population
- Value a communication style that is respectful and honorable to others

Barriers to Care and Common Health Conditions

- In hospital settings, family will visit at all hours to pray for family member
 - Recite the Koran
- Prayer in the chapel is usually inappropriate as Christian crucifixes are posted

Bereavement

- Belief that life on earth is spent preparing for another world after death
- * Do not embalm
- * Wash and purify the body in ritual manner
- * Cover body with simple "kafan" cloth
- Buried directly in the ground, required by shari'ah, following funeral service
- Burial preferred in cemeteries set aside for followers of Islam

Bereavement

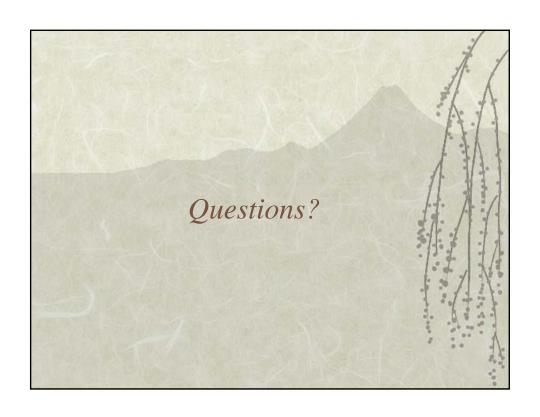
- Outward expressions are forbidden during grieving process; grieving allowed for three days
- Large numbers of extended family and friends visit seriously ill or deceased
- Mourners join to offer "janazah" prayers

Traditional Health Practices

- Vary by ethnicity
- * Abortion is not allowed
- Circumcision performed on all boys
- * Premarital sex and adultery are forbidden
- Most Muslims do not eat pork
- Meat products eaten if "halal"
- * Taught not to eat to capacity
- Do not eat food made with lard or animal fat and do not drink alcohol

Traditional Health Practices

- * Right hand vs. left hand
- Ritual cleanliness of body and home is extremely important, particularly during times of prayer
- After birth, Muslim parents dispose of the placenta for burial as part of Islamic tradition
 - Fetuses after 120 days are considered viable babies and require burial by Muslims



Conclusion

- Information in this presentation is a general overview
- Important to learn more in-depth information about specific groups and religious practices within each cultural community
- Cultural mistakes are inevitable and are a part of learning



