



FEI Systems

Connecting Every Dimension of  
Health and Human Services

# Strategies for Getting Usable Data Across Different HCBS Programs and Populations





# Purpose

Facilitated discussion among state leaders about opportunities and challenges of integrating data for LTSS populations across programs, funding streams and populations

# Panel

- Moderators:
  - William Kowalski, Principal Business Development Manager, FEI Systems
  - Steve Lutzky, President, HCBS Strategies
- Panelists
  - John Lee, Director, AK Division of Senior and Disabilities Services
  - Jessica Bax, Director, MO Dept. of Health & Senior Services, Division of Senior & Disability Services
  - Curtis Cunningham, Assistant Administrator for Benefits and Service Delivery , Division of Medicaid Services, WI Dept. of Health Services and ADvancing States President,




## Process: Each panelist will comment on the following topics

- Abilities and limitations of current information technology to support capturing and using all information about the person
- Current abilities and limitations to create profiles and costs of all participants and programs
- Program participants access information in the system
- Direct service providers access information in the system
- Other considerations when rethinking IT support


# Panelist Backgrounds

- Your position relative to:
  - Medicaid-funded HCBS waivers
  - Other Medicaid funded HCBS (e.g., personal care, home health)
  - Other state or federally funded HCBS (e.g., Older American's Act Title III)
- The role of Managed LTSS in your state
- Your experience with major IT systems change prior to your current position



1. Describe the abilities and limitations of your current information technology to support capturing and using all information about the person:

- What are the most important features of your current system?
- What do you think that your system should be capable of doing, but can't?
- What would be helpful to have in an ideal system?
- What policy changes would need to be made, if any?



2. Describe your state's information technology current abilities and limitations to create profiles and costs of all participants and programs (e.g., comparisons of participant costs and utilization across waivers or other programs supporting individuals with disabilities):

- Describe how you do/could use this information to make your programs more efficient and equitable?
- What barriers exist to accomplish this whole person view?


### 3. Are program participants able to access information in the system?

- How important is this?
- How do they/do you envision they might use this information?
- Are there program/policy changes needed to accomplish this?



## 4. Are direct service providers able to access information in the system?

- How important is this?
- How do they/do you envision they might use this information?
- Are there program/policy changes needed to accomplish this?



5. Are there other things that you think are important for other states to know about or think about as they rethink their IT support?



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# Open Discussion

