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Connecting You to Community Services

Resources You Can Use!

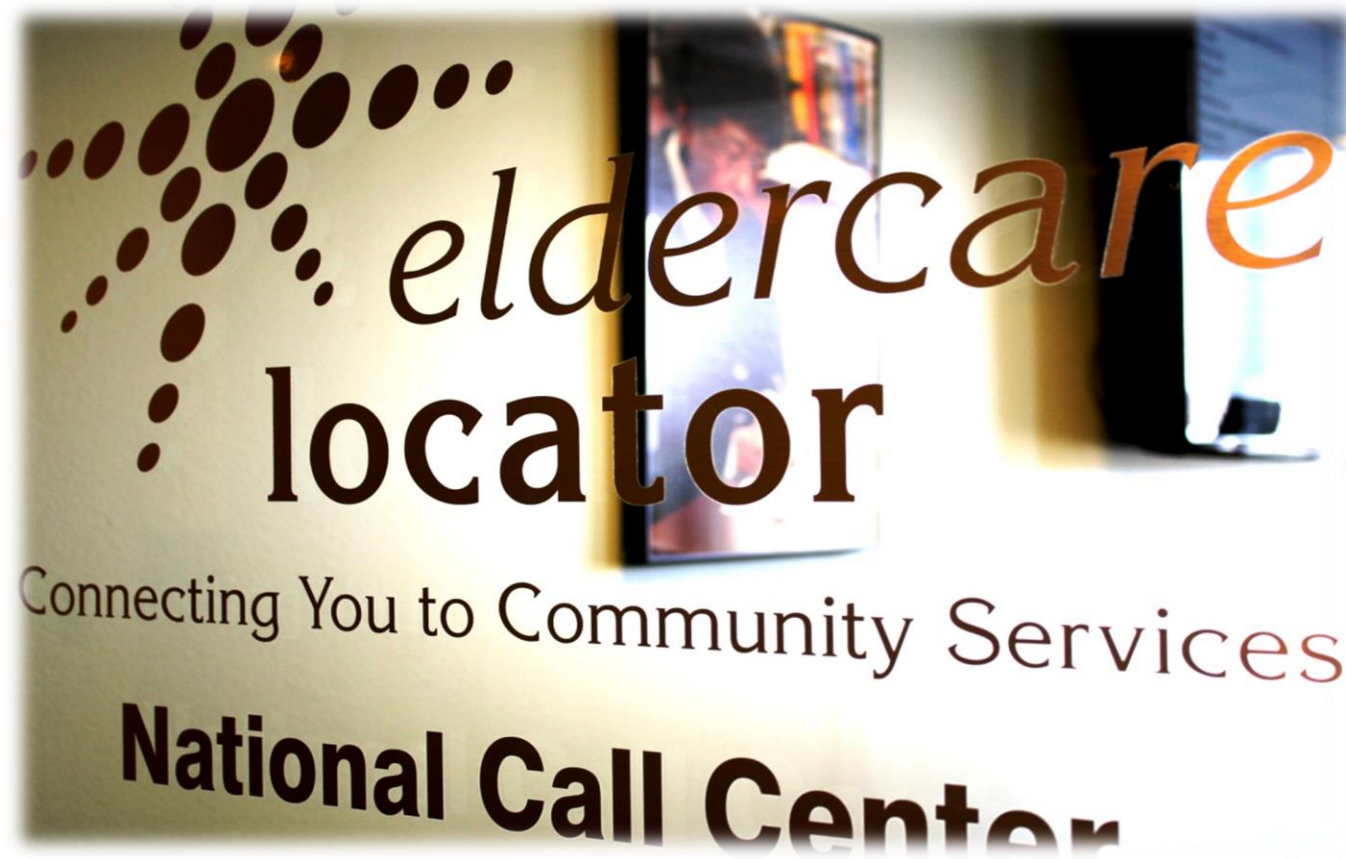
Alliance of Information and Referral Systems I&R Training
and Education Conference

Aging and Disability I&R/A Summit

Dallas, Texas

June 3, 2018

**The Eldercare Locator
National Call Center
1-800-677-1116**



Area Agencies on Aging & Title VI Native American Aging Programs



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The National Aging Service Network



622 Area Agencies on Aging

National Association of Area Agencies on Aging

All AAAs Play A Key Role In...

Planning

Developing

Coordinating

Delivering



A WIDE RANGE OF LONG-TERM SERVICES AND SUPPORTS
to consumers in their local planning and service area (PSA)

All AAAs offer five core services under the OAA:



The average AAA offers more than a dozen additional services.

The most common non-core services offered by AAAs are:

- Insurance Counseling (85%)
- Case Management (82%)
- Senior Medicare Patrol (44%)

The Eldercare Locator National Call Center



1-800-677-1116

www.eldercare.acl.gov



Welcome to the Eldercare Locator, a public service of the U.S. Administration on Aging connecting you to services for older adults and their families. You can also reach us at 1-800-677-1116.

Find Help in your Community

You can start your search by selecting zip code OR city/state OR topic.

Search by Location

Zip Code:

or

City:

State:

or

Search by Topic

- Adult Day Program
- Alzheimer's Disease
- Behavioral Health
- Caregiver
- Elder Abuse Prevention
- Financial Assistance
- Food & Nutrition
- Health Insurance
- Healthy Aging
- Home Repair & Modification
- Housing Options
- In-Home Services
- Legal Assistance
- Long Term Care
- Nursing Home & LTC Facilities
- Transportation
- Volunteering

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Online Chat

Have a question? Speak with an Information Specialist Monday-Friday 9am-8pm ET. [Start Online Chat.](#)



Media Spotlight

STARTING IN APRIL 2018

People with Medicare are getting new Medicare cards with safer, unique numbers. #NewCardNewNumber

[LEARN MORE](#)



Results for Jacksonville, FL

Welcome to the Search Results Page. Below is a listing of resources in your community that provide information and assistance for older adults and caregivers. To learn more about each type of agency access the

 button located next to each service.

-  [Email Page](#)
-  [Resize Text](#)
-  [Printer Friendly](#)

[New Search](#)

Show All 

Information and Assistance

ElderSource

[Coverage Area](#)

Address : 10688 Old St. Augustine Road
City : Jacksonville
State : FL
Zip : 32257
Website : <http://www.myeldersource.org>
Contact Email : information@myeldersource.org
Office Phone : (904) 391-6699
Information Phone : (888) 242-4464
National Toll Free Phone : (888) 242-4464
State Phone : (888) 242-4464
Regional Phone : (888) 242-4464
TTY Phone : (904) 391-6697
Languages : English,Spanish
Description : ElderSource is the Area Agency on Aging and the Aging and Disability Resource Center for Northeast Florida. In addition to the Helpline who assists elders, adults with disabilities and caregivers, ElderSource also provides health insurance counseling and information through the SHINE program, assistance to veterans through the Veterans Directed Home and Community Based Services Program, and care transition coaching.
Hours : 8:00 AM - 5:00 PM, EST Monday to Friday
Directions : From Downtown [View on map](#)

Service Listings in the Eldercare Locator Database Eldercare.acl.gov

1. Information and Assistance
2. Aging and Disability Resource Center
3. Area Agency on Aging
4. State Agency on Aging
5. Elder Abuse Prevention
6. Health Insurance Counseling
7. Legal Services
8. Long Term Care Ombudsman

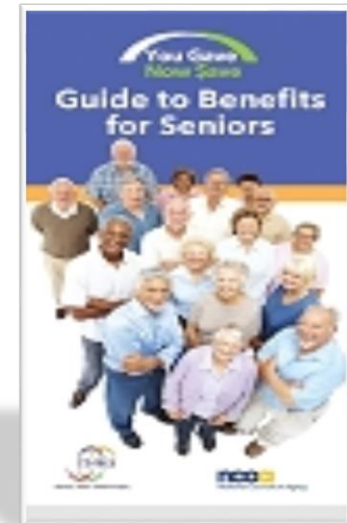
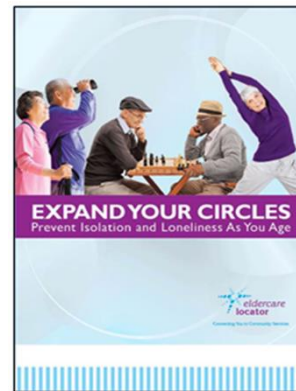
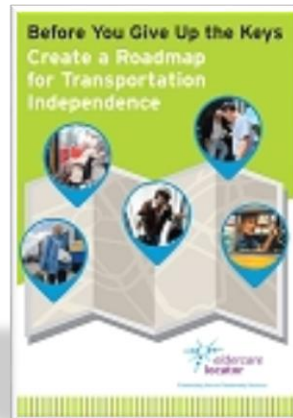
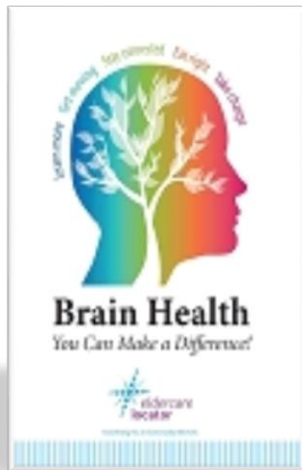


The Eldercare Locator National Call Center

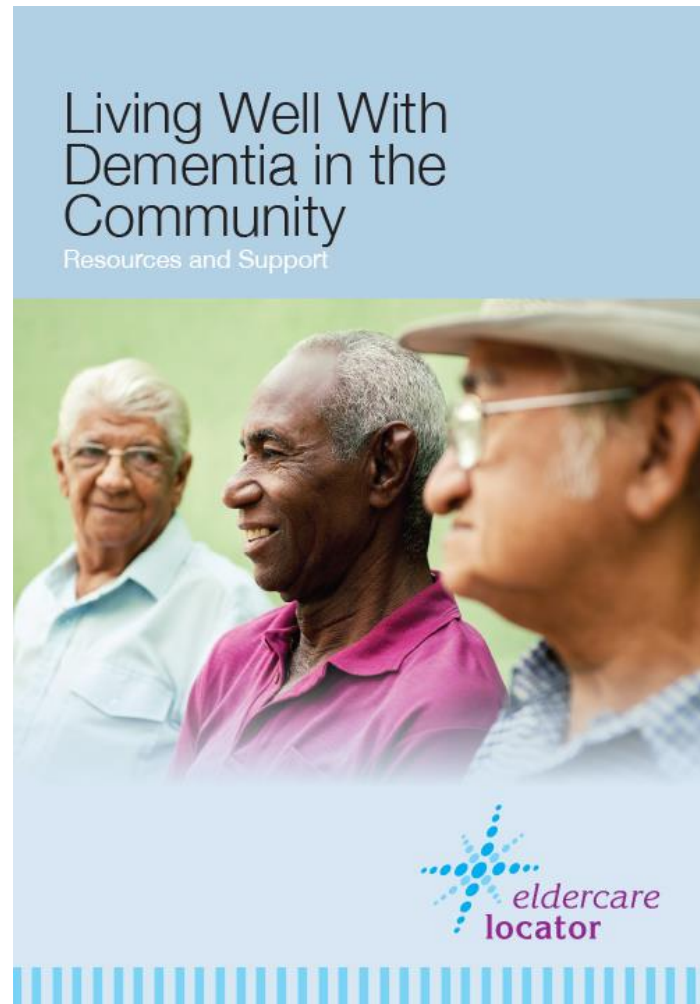


[Connecting to Local Programs and Services](#)

Eldercare Locator Resource Center Store



2017 Home for the Holidays Campaign





Connecting You to Community Services

Making Connections

Consumer Needs in an Aging America



National Association of Area Agencies on Aging

Connecting Older Adults and Their Caregivers to Local Resources



1 (800) 677-1116 • www.eldercare.acl.gov

Conecta a los adultos mayores y a sus cuidadores con recursos locales



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