Administration for Community Living

The ACL Older Americans Act Performance System: Crossing the Finish Line

National Home and Community-Based Services Conference/NASUAD

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Scott Cory, ACL Chief Information Officer/Director, OIRM

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Agenda

- Welcome/Introductory Remarks
- Background
  - Laura House, ACL Title III OAAPS Lead
  - Scott Cory, ACL Chief Information Officer
- Panel #1: ACL Updates:
  - Title III OAAPS Update
  - Title VII OAAPS Update
  - OAAPS System Update
- Panel #2:
  - State and Vendor Voices
- Q & A Period
- Closing Remarks

Background

- In 2016, ACL funded the Older Americans Act Performance System (OAAPS).
- OAAPS will replace the State Reporting Tool as the primary performance reporting system and data repository for Titles III, VI, and VII state grantee programs of the Older Americans Act.
- The new State Performance Report will replace the current State Program Report.

Performance Reporting

- Annual Performance Report that all grant programs must have
- Meets data collection requirements under the Older Americans Act and is used in AoA's report to Congress
- Budget Justification
- Required Performance Reports
- Briefings and Presentations

New SPR: Data Structure and Contents

- Who do we serve?
  - How many and their characteristics
- What do we provide?
  - Which services and how much
- How much do we spend?
  - Expenditures by service
- Description of the Aging Network.
  - Staffing, providers, senior centers….

Benefits

- Less reporting burden and streamline the overall reporting process

- Improve structure for SPR and reduction in data intersections: eliminated most data element combinations; 70% reduction in number of cells (from 7,000 to under 2,000)

- Improve data quality: reduce number of data elements, restructure data, improve software functionality

Technical Improvements

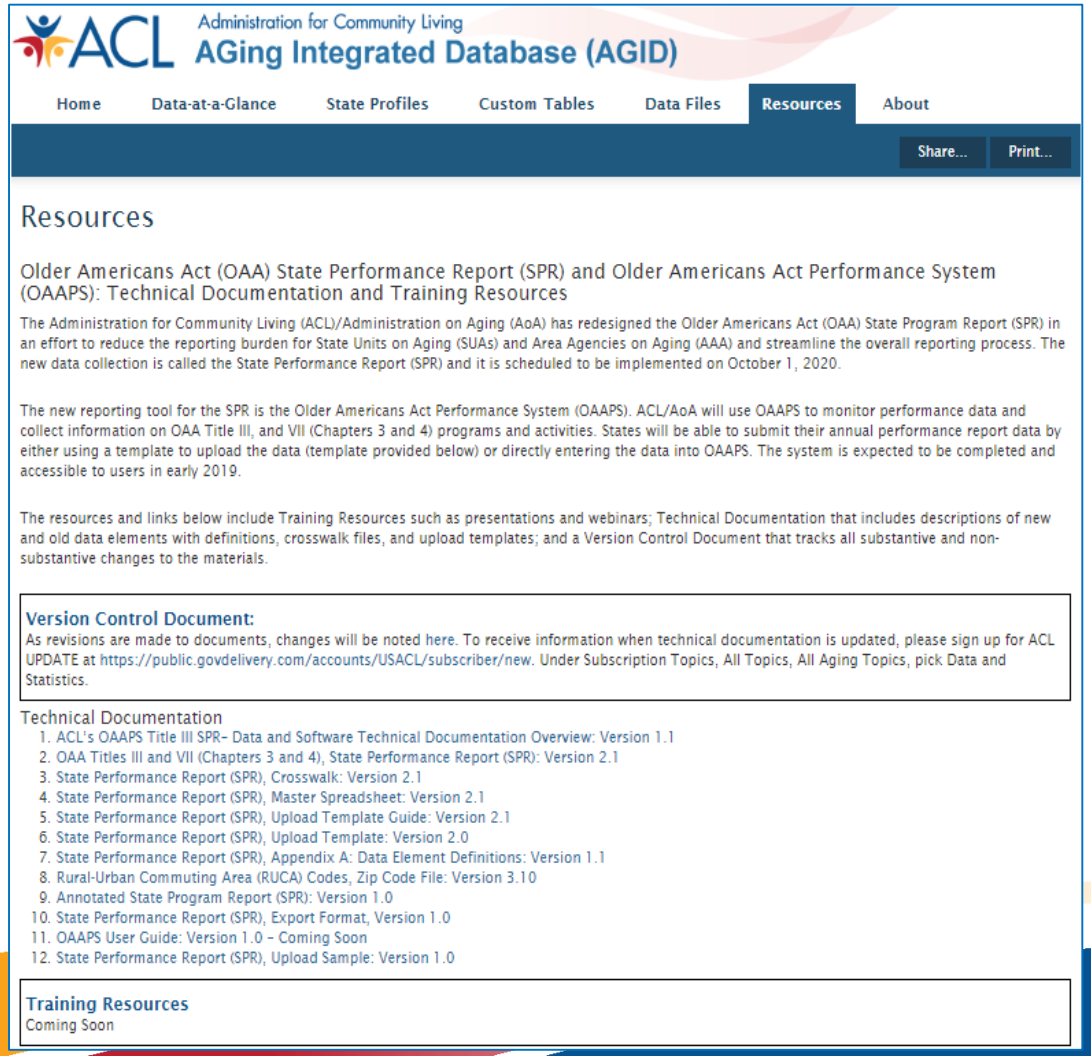
- Enhanced user interface
- Improved ability to accommodate changing performance measures
- Increased security for the system
- Greater accessibility and compliance with Section 508

Where can you find information on Title III OAAPS/New SPR?

- ACL's data website, AGID (AGing Integrated Database): https://agid.acl.gov/Resources/OAA_SPR.aspx.
- This website contains the technical documents and resources and we plan to update and post new materials.

AGID

- The new webpage on AGID includes new and up-to-date documentation for the new SPR and Title III OAAPS documents.



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AGing Integrated Database (AGID)

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Resources

Older Americans Act (OAA) State Performance Report (SPR) and Older Americans Act Performance System (OAAPS): Technical Documentation and Training Resources

The Administration for Community Living (ACL)/Administration on Aging (AoA) has redesigned the Older Americans Act (OAA) State Program Report (SPR) in an effort to reduce the reporting burden for State Units on Aging (SUAs) and Area Agencies on Aging (AAA) and streamline the overall reporting process. The new data collection is called the State Performance Report (SPR) and it is scheduled to be implemented on October 1, 2020.

The new reporting tool for the SPR is the Older Americans Act Performance System (OAAPS). ACL/AoA will use OAAPS to monitor performance data and collect information on OAA Title III, and VII (Chapters 3 and 4) programs and activities. States will be able to submit their annual performance report data by either using a template to upload the data (template provided below) or directly entering the data into OAAPS. The system is expected to be completed and accessible to users in early 2019.

The resources and links below include Training Resources such as presentations and webinars; Technical Documentation that includes descriptions of new and old data elements with definitions, crosswalk files, and upload templates; and a Version Control Document that tracks all substantive and non-substantive changes to the materials.

Version Control Document:
As revisions are made to documents, changes will be noted here. To receive information when technical documentation is updated, please sign up for ACL UPDATE at https://public.govdelivery.com/accounts/USACL/subscriber/new. Under Subscription Topics, All Topics, All Aging Topics, pick Data and Statistics.

Technical Documentation

1. ACL's OAAPS Title III SPR– Data and Software Technical Documentation Overview: Version 1.1
2. OAA Titles III and VII (Chapters 3 and 4), State Performance Report (SPR): Version 2.1
3. State Performance Report (SPR), Crosswalk: Version 2.1
4. State Performance Report (SPR), Master Spreadsheet: Version 2.1
5. State Performance Report (SPR), Upload Template Guide: Version 2.1
6. State Performance Report (SPR), Upload Template: Version 2.0
7. State Performance Report (SPR), Appendix A: Data Element Definitions: Version 1.1
8. Rural-Urban Commuting Area (RUCA) Codes, Zip Code File: Version 3.10
9. Annotated State Program Report (SPR): Version 1.0
10. State Performance Report (SPR), Export Format, Version 1.0
11. OAAPS User Guide: Version 1.0 – Coming Soon
12. State Performance Report (SPR), Upload Sample: Version 1.0

Training Resources
Coming Soon

The link to the new SPR and Title III OAAPS resources via AGID :
https://agid.acl.gov/Resources/OAA_SPR.aspx

Panel #1: ACL Update

- Title III OAAPS Update: Laura House, Senior Management and Program Analyst, Office of Performance and Evaluation/ACL
- Title VII OAAPS Update: Louise Ryan Ombudsman Program Specialist, Administration on Aging/ACL
- OAAPS System Development Update: Karl Urban, Senior Research Manager, WRMA, Inc.

Title III Project Update

- Pilot Testing with SPR Legacy Data - Second and Final Round
- Master Crosswalk and Master Crosswalk Dictionary
- Technical Assistance Efforts
- Technical Assistance Documents and Guides
- Communication

Title III OAAPS Pilot Testing

- Second round of system pilot testing with SPR legacy data scheduled for early September for two weeks from 9/3/19-9/17/19.

- 15 states will participate in the pilot with diverse characteristics
  - Regional representativeness
  - States with single AAA vs multiple AAA status
  - Service population
  - State-level technology system and support
  - Diverse state-level vendors
  - Previous tester status

- Pilot participants will test the system based using case scenarios or perform regular data reporting and submission.

- Process: Kick-Off webinar, two weeks of pilot testing and feedback, and Debrief webinar.

Title III OAAPS Master Crosswalk and Dictionary

- Master Crosswalk (current SPR/new SPR), corresponding data dictionary, upload templates

- Title III New SPR/OAAPS Master Crosswalk,Title III New SPR/OAAPS Master Crosswalk Dictionary, and a feedback form on SurveyMonkey sent to the States for review on 8/13/19, asking for review and feedback by 8/23/19.

Technical Assistance and Training

- The technical assistance and training plan for Title III OAAPS and the new SPR is being finalized now.
- Both system-level and program-level technical assistance and training resources will be available.
- Technical assistance and training materials will be available for users in the late fall.

Technical and Supporting Documents

- Reference materials: User guides, Quick reference guides
- FAQs to be provided

Communication Plan

- Bimonthly call with the State grantees
  - Next meeting in October
- Regular calls with Aging Network partner organizations
  - Webinar was held for the Aging Network Partners on 7/24/19
- Periodic updates and announcements to other stakeholders
  - Webinar was held for the technology vendors on 8/13/19 with Laura House and Scott Cory, Chief Information Officer and Director, Office of Information Resources Management
  - Legal Assistance Reporting webinar was held on 8/15/19 with Laura House and Hilary Dalin, Director, Office of Elder Justice and Adult Protective Services
- Visibility at key conferences with stakeholders
  - Laura House and Scott Cory attended the n4a conference in July, and plan to be at the HCBS conference next week

Timeline

- **September 2019:** Final Title III OAAPS pilot testing with legacy data
- **October 2019:** Next bimonthly SUA update
- **October 2019:** Title III OAAPS technical assistance regarding system operations will be available. Substantive technical assistance about the new SPR should be available by January 2020.
- **November 2019:** Title III OAAPS module will be completed and available for users to try it out.
- **October 2021 (FY2022):** Begin collecting Title III data using the new SPR form.
- **January 2023**: Submit FY2022 data into OAAPS.

Panel #2: State and Vendor Voices

- Moderator: Scott Cory, Chief Information Officer, ACL/OIRM
- Linda Miller, Director, Iowa State Unit on Aging Director
- Abby Cox, Georgia State Unit on Aging Director
- Susan Engel, Washington State Unit on Aging, Office Chief
- Jay Bulot and Robyn Hesse, WellSky
- Alanna Hawkins and Mike Zawadski, RTZ Associates

Closing Remarks

For information or questions on the new SPR or Title III OAAPS, please contact:

Laura House, ACL Title III OAAPS/New SPR Program Lead
Email: Laura.House@acl.hhs.gov

Louise Ryan, ACL Title VII OAAPS/Ombudsman
Email: louise.ryan@acl.hhs.gov

Kristin Hudgins, ACL Title VI OAAPS Lead
Email: Kristin. Hudgins@acl.hhs.gov

Please also feel free to send immediate questions regarding the new SPR or Title III OAAPS to Lan Marshall who is assisting with this project. She will track and log your questions and forward them to the appropriate ACL contacts:

Lan Marshall
Email: Lan.Marshall@acl.hhs.gov

For information on the current SPR or the SRT, please contact:

Jennifer Tillery, ACL SPR/SRT Program Manager
Email: Jennifer.Tillery@acl.hhs.gov

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THANK YOU FOR ATTENDING TODAY'S SESSION

Laura House

Scott Cory