Introductions



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Making Waves Presentation Overview

- Self Determination Program
 - Outreach
 - Enrollment
- Veteran Directed HCBS program
 - Implementation
 - Outcomes
- Questions Along the Way





Fiscal/Employer Agent Overview

Fiscal/Employer Agent (F/EA) FMS perform various tasks to alleviate the administrative burden associated with being an employer under IRS section 3504. Program participants are the sole common law employer in this model exercising all employer and budget authority within the parameters of the program.





FMS Agency with Choice

"The agency and participants are co-employers of the workers whom participants recruit and refer to the agency..."

-NRCPDS



How are they co-employers?

Participant maintains Employer Authority and Budget Authority while the Agency handles the administrative burden of employing a provider. This allows the Participant to focus on managing their LTSS.

Employer Authority:

Choose and control their own worker (Hire, Fire, Recruit, Train, etc...)

Budget Authority:

Choose how their budget is spent on goods and services





Participant Direction Budget vs. Employer Authority

What is budget authority?

Budget authority means that a participant has choice and control over what goods and services to purchase within their spending plan.

What is employer authority?

In a self-directed program, participants are granted the decision-making authority to recruit, hire, train, and supervise service providers of their choice.







California Self Direction in DD System

- Senate Bill 468
 - Self Determination Program
 - Initial program 3 years and 2500 clients
 - After 3 years program opens up to the entire DD population
- Self Determination Stakeholder Committee
 - Waiver approval to CMS
 - Choice of FMS model(s)
 - Outreach to entire state about program
 - Working out the kinks during the initial phase







California Senate Bill 468

- Signed into law 2013
 - "The Statewide program would be phased in over 3 years, serving up to 2,500 regional center consumers during the phase-in period..."
 - "The department shall implement a statewide Self-Determination Program. The Self-Determination shall be available in every regional center catchment area to provide participants and their families, within an individual budget, increased flexibility and choice, and greater control over decisions, resources, and needed and desired services and supports implement their IPP.







Outreach for SDP

- Challenges
 - Ensuring all 288,000 possible candidates have an equal shot at being part of the phase in program
 - Video
 - Multiple Languages (Threshold Languages)
 - Subtitles
 - Newsletters
 - Emails
 - Town Hall Meetings
 - Webinars
 - SDP Council Meetings







Enrollment

- Informational Meeting
 - Attendance Mandatory
 - Apply for random selection
- DDS receives compiled list of applicants from Regional Centers
 - Those selected can enroll in SDP after orientation
 - Establish Individual Budget
 - If not selected consumers remain on list for future enrollments







Self-Determination Participant Selection Information

RC		Disability Type					Gender		Age			Ethnicity						Remaining Pilot Program Consumers
	ID	Autism	Cerebral Palsy	Epilepsy	Other	Male	Female	0-21	22-41	42+	Asian	Black/ Af Am	Filipino	Hispanic	White	Other		
ACRC	84	36	17	17	21	110	65	85	54	36	11	22	3	27	92	20	1/5	
CVRC	74	20	15	21	11	86	55	95	46	0	8	9	1	69	46	8	141	
EBRC	65	36	17	17	20	101	54	74	47	34	19	30	7	30	50	19	155	
ELARC	37	28	7	9	7	60	28	50	24	14	10	1	1	62	10	4	88	26
FNRC	32	13	6	7	4	38	24	25	20	17	1	1	0	6	49	5	62	
FDLRC	29	26	6	8	5	51	23	43	17	14	7	5	3	32	21	6	74	
GGRC	36	11	9	9	9	44	30	28	22	24	12	7	5	15	28	7	74	
HRC	46	27	8	9	8	64	34	53	27	18	8	12	5	37	27	9	98	
IRC	126	43	33	32	10	152	92	124	79	41	6	30	4	108	82	14	244	
KRC	33	14	5	8	7	42	25	33	21	13	1	6	1	28	26	5	67	36
NBRC	36	12	7	8	8	44	27	29	24	18	1	7	3	14	39	7	71	
NLACRC	74	57	18	17	8	116	58	101	47	26	6	19	5	72	63	9	174	
RCOC	76	33	20	20	6	99	56	77	46	32	20	3	3	48	63	18	155	
RCRC	14	4	3	4	3	17	11	11	9	8	0	1	0	3	21	3	28	27
SARC	62	31	11	13	9	82	44	64	37	25	21	4	4	43	43	11	126	
SCLARC	54	23	11	12	7	69	38	57	33	17	1	32	1	66	4	3	107	
SDRC	94	42	22	22	11	123	68	97	58	36	7	11	6	63	65	39	191	3
SGPRC	50	21	12	13	6	65	37	48	30	24	9	7	3	52	24	7	102	
TCRC	56	18	9	9	6	61	37	48	29	21	2	2	1	35	45	13	98	16
VMRC	48	20	9	12	6	61	34	47	28	20	5	9	2	29	42	8	95	
WRC	28	19	7	7	6	45	22	36	18	13	2	17	1	21	19	7	67	
TOTAL %	1154 48.2%	534 22.3%	252 10.5%		178 7.0%	1530 64.0%	862 36.0%	1225 51.2%	716 29.9%	451 18.9%	157 6.6%				859 35.9%	222 9.3%	2392	108









VDHCBS in CA

- Implementation Process
 - RFP released by SD County AIS (AAA) in April 2013
 - Premier awarded bid
 - Contract signed in June 2013
 - Meetings with AIS to prepare for Readiness Reviews for the NRCPDS
 - SD-VISA (Veterans Independence Services at Any Age)
 Program Readiness Review & VAMC Agreement
 finalized July 2014
 - FMS AWC Readiness Review approved February 2014







Detours and Delays

- Detours and Delays
 - » F/EA vs. AWC
- Delayed due to F/EA being preferred model of FMS by ACL and VACO
 - Concerns over AWC billing practices
 - Concerns over lack of self direction
- Ultimately AWC chosen
 - » Obstacles to F/EA
 - Workers comp cost prohibitive in CA
 - CA EDD filing is labor intensive



VDHCBS Preparation

San Diego Veterans Independence Services at any Age (SD-VISA)

Referral

VAMC refers Veteran to AIS with a Case Mix Budget or requests AIS to assess for Case Mix Budget.

Intake

AIS contacts Veteran schedules home visit.

Compiles materials (e.g. forms, manuals).

Assessment

AIS learns specific needs of Veteran. Explains SD-VISA roles & responsibilities.

Reviews materials.

Poor Candidate

Veteran not interested or needed representative not identified. (90dys) Referred back to VAMC. AIS bills 1-time half assessment fee*

Good Candidate

AIS documents the Veteran's needs. Validates or recommends alternate Case Mix Budget amount.

Plan Distribution

AlS transmits the authorized plan to the Veteran and to Premier Health Services (PHS) --- FMS provider.

Plan Authorization

VAMC reviews Plan. Assures no duplication. Determines item(s) support disability need.

Sends approval to AIS.
AIS bills 1-time full assessment fee*.

Develop Plan

AIS works with Veteran to develop a spending plan.

Helps identify goals, potential workers and other goods & services.

Sends to VAMC.

Budget Amount Authorization

VAMC authorizes the budget amount or tier & sends to AIS.

Establish Employer

PHS/FMS or AIS assists Veteran to complete the paperwork to be an employer.

Hiring Assistance

AIS assists the Veteran in the hiring process: job descriptions, recruitment, interview, and reference checks.

Employee Paperwork

PHS/FMS collects required employee information and conducts background checks.

Disqualify Employment

Veteran rejects worker based on background.

Establish Employment

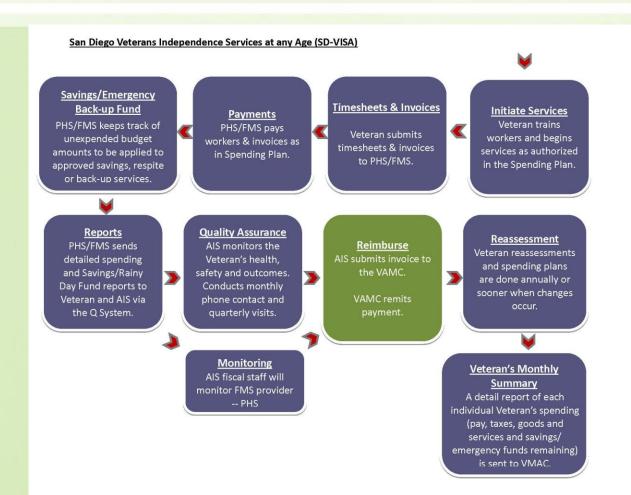
PHS/FMS processes worker information.







VDHCBS Preparation Cont'd









VDHCBS in CA

- First vet referral
 - Began service October 2014
- Current census
 - 22 vets active
 - 27 referred
 - 30 vet cap





AGING Endence independence

Veterans Benefit from New Partnership



The San Diego Veterans Independence Services at Any Age (SD-VISA) is a 'veteran directed' program and the first of its kind in California. Through the program, veterans selected for the partnership are provided a budget and meet with an AIS social worker who helps to implement a spending plan based on each participant's unique needs. The veteran is then referred to Premier Healthcare Services, which acts as the payroll agent and manages timesheet, payroll, taxes and background clearances.







