

Need a Ride in Missouri?

morides.org



Boonslick Regional Planning Commission

Mobility Management

Mobility management benefits communities throughout Missouri by providing a central phone number and email to contact for information and referrals to transportation companies.

SOCIAL MEDIA

[facebook.com/morides](https://www.facebook.com/morides)

twitter.com/morides [linkedin.com/morides](https://www.linkedin.com/company/morides)

Hashtag: [#moridesmo](https://twitter.com/morides)

Coordinating affordable rides
for people with transportation challenges

Eastern Missouri Transportation Coordinating Council

VISION

"PEOPLE WITHIN THE REGION GET WHERE THEY
WANT TO GO."

MISSION

"SUSTAIN A REGIONAL PARTNERSHIP FOR BETTER
COMMUNITY ACCESS THROUGH TRANSPORTATION
COORDINATION AND MOBILITY MANAGEMENT."

GOALS

OVERCOME TRANSPORTATION CHALLENGES BY WORKING WITH EXISTING TRANSPORTATION PROVIDERS TO HELP

- PEOPLE WITH DISABILITIES
- SENIOR CITIZENS AND
- LOW INCOME INDIVIDUALS

MORE PEOPLE WILL GET RIDES

MORE PEOPLE WILL GET JOBS

This mobility management program is funded by grants.

- ▶ New Freedom Grant (FTA-5317) from the Missouri Department of Transportation (through June 2017)
- ▶ FTA 5310 Grant from the Missouri Department of Transportation (through September 2018)



- ▶ Missouri Developmental Disabilities Council under provisions of PL 106-402, the Developmental Disabilities Assistance and Bill of Rights Act. (through September 2019)



- ▶ St. Charles County Developmental Disabilities Resource Board (October 2016 through September 2019)

▶ City of St. Charles, 2016 and 2017



▶ Warren County Developmental Disabilities Resource Board 2016 and 2017

Mission Statement

It is the mission of the Warren County Developmental Disabilities Board (Warren Co. DD Board) to promote quality services for persons who have developmental disabilities and reside in Warren County.

NEW PROJECTS

- VOLUNTEER DRIVER
- WEBSITE REDESIGN
- HIRE AN ASSISTANT
- ADD TOLL FREE NUMBER

COMMUNITY EDUCATION

PEOPLE
Places, Profiles, Family News, Features

Opinions/Commentary
Editorials & Letters
PAGES 6-8C

The Missouriian
Wednesday,
July 22, 2015
C

Concert to Help Living Hearts 2C
Fair Queen Candidates 5C

By Karen Danesh,
Missouriian Feature Writer

Getting a ride to wherever you need to go is easier across Franklin County these days since MO Rides was launched late last year.

A volunteer service that connects people in need of rides to transportation providers that may be able to help them, MO Rides already has dozens of success stories across its four-county service area, said Donna Tucker Dehage, mobility coordinator.

"A 55-year-old woman called from St. Clair. She needed a ride to Union for an eye doctor appointment. After learning that was on Medicaid, I referred her to Lexington. Her Medicaid coverage covered the transportation. She found out about MO Rides through the Senior Center in St. Clair," Dehage said. "It's amazing."

"A person called from Union to find transportation to the airport for his family. He did make a reservation based on the MO Rides referral," she said. "In each county I serve there have been successes in getting up rides with affordable rates."

As of last week, Dehage had fielded 50 calls from Franklin County residents in need of transportation assistance.

"Of those calls, one was for a ride to work, and 49 calls were for medical. I always request for rides to social functions, work, education, shopping and food purchases," she said. "Seventeen callers from Franklin County had disabilities, and five were 65 or older."

Anyone can call MO Rides for help in finding the best transportation provider for their need. The service is available to everyone for any reason, said Dehage. However, it is developed specifically to help people who are disabled or of low income and senior citizens.

"Anyone can call for help, and there are no restrictions on what they can receive a ride for — the grocery store, medical, Social Security office, job interviews, work ... Our hope is to help get people to work. That's a big part of it," she said.

—Karen Danesh



'Pairing Up Riders With Affordable Rides'



them to," said Dehage.

"The whole purpose of this is to save someone hours and hours of doing the research,"

There also are likely hidden benefits, Dehage pointed out. Think, for example, of someone who needs a ride to a doctor's appointment.

"If you have to cancel at the last minute ... you just don't have transportation because you don't have transportation of money. Plus, you don't know when you can reschedule the appointment," said Dehage.

Not to mention that missing a doctor's appointment could lead to more health complications.

HELLO, CAN YOU HELP ME?
I NEED A RIDE.

www.morides.org



MO RIDES works with EXISTING transportation providers to coordinate affordable rides for people with transportation challenges.

Deana Tucker Dothage
Mobility Coordinator

636-359-4656

ddothage@boonslick.org



The screenshot shows a web browser window displaying the MORIDES.org website. The browser's address bar shows the URL <http://morides.org/search-counties/>. The website has a dark red background with a central graphic of a red and yellow bus labeled "MO RIDES" on a road. A yellow box with the text "Need A Ride?" and a dropdown menu is positioned to the right of the bus. Below the main graphic is a navigation menu with links: Home, Need a Ride?, Mobility Matters, Mobility Management, Useful Links, and About Us. The main content area is divided into two columns. The left column is titled "Need a Ride?" and contains a search interface with buttons for "View Listings" and "Directory", a search input field, and a "Search Listings" button. Below the search interface is a list of counties with the number of listings in parentheses: Illinois (2) with sub-links for Jersey County (2), Madison County (2), Monroe County (2), and St. Clair County (2); Missouri (114) with sub-links for Adair County (5), Andrew County (3), Atchison County (3), Audrain County (7), Barry County (3), Barton County (3), Bates County (3), Benton County (3), Bollinger County (3), Boone County (10), Buchanan County (5), Butler County (3), Caldwell County (3), Callaway County (8), and Camden County (5). The right column features three red buttons: "Carpool", "Driving Retirement", and "Mobility Coordinator". Below the "Mobility Coordinator" button is contact information for Deana Tucker Dothage, including her email (dthodge@boonslick.org) and phone number (636.359.4656). A note indicates contact hours: "Contact MO RIDES between 8 a.m. and 4:30 p.m. Monday through Friday for a referral to a transportation company." At the bottom of the right column is a "Contact Us" form with fields for Name (First and Last), Email, and a Message box, followed by a "Submit" button. The Windows taskbar at the bottom shows the system clock as 5:25 PM on 10/5/2015.

TRACKING DATA

- DATA GATHERED BY MOBILITY COORDINATOR DURING PHONE CALL, ENTERED IN AN EXCEL SPREADSHEET FOR GRANT REPORTING
- COMPARE CALLERS NEEDS TO TRANSIT PROVIDERS AND REFER THE CALLER TO THE BEST TRANSIT OPTIONS
- WHEN NECESSARY, CONTACT TRANSPORTATION COMPANIES TO HELP SET UP TRIPS WHEN REGULAR ROUTES DON'T GO TO THE RIDER'S DESTINATION



**Total Calls Received / Documented
between
September 2014 and December 31, 2015**

1,102

2016

Lincoln County	16
Warren County	22
Montgomery County	7
Franklin	24
St. Charles	121
St. Louis	46
All other Counties handled by BRPC	78

Total calls “entered in database” in 2016 550

73% of MO RIDES callers got a ride from the referrals.

Reason for Rides

- Work
- Medical
- Social
- Court and Probation
- Shopping, Grocery
- Food Pantry

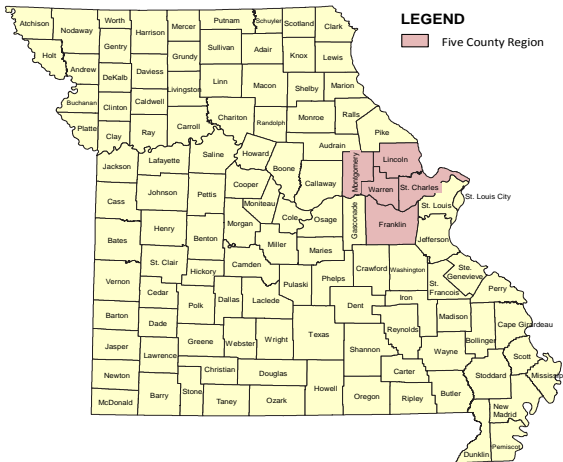


SUCCESS STORIES

- Dialysis patient needed a ride from Wright City to Troy. Transit provider suggested she change her dialysis to Wentzville and suggested a time that another patient went to same facility. Cost of trip was reduced from \$70 to \$8 round trip.
- Surgery patient needed to go from Montgomery City to St. Charles. Worked with transit provider to stop in New Florence for the pick up, and stop again in St. Charles to return her to New Florence.
- Vision impaired person needed to go from Warrenton to Columbia. Transit provider stopped at the Warrenton Commuter lot to pick rider up.
- Student needed a ride from school to work study program and home afterwards. The school worked with Oats, NE and the work study program's schedules to coordinate 2 rides per day, 4 days a week for this 18 year old student.

The Mobility Management project was piloted by Boonslick Region Planning Commission.

Boonslick Region



Boonslick Region Three County Area
Lincoln, Montgomery, & Warren

The Mobility Management Grant also includes Franklin and St. Charles Counties

Holly Kreienkamp
Mobility Manager

The Meramec Region Services Eight Counties Crawford, Dent, Gasconade, Maries, Osage, Phelps, Pulaski & Washington

Meramec Regional Planning Commission

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Meramec Region



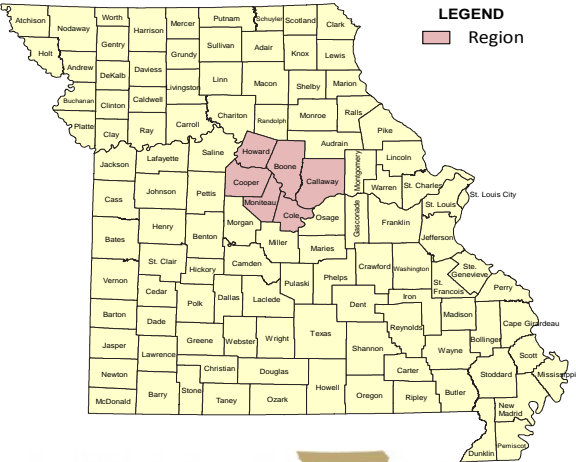
Anthony Nichols
 Mobility Coordinator




Central Missouri Community Action

807 N Providence Rd, Columbia, MO 65203
 (573)443-8706 ext 1085 anthony-nichols@showmeaction.org

Mid-Mo Region



LEGEND
 Region




Mid-MO Region Six County Area
 Boone, Callaway, Cole, Cooper,
 Howard, Moniteau

2015 NADO Innovation Award

NATIONAL ASSOCIATION OF DEVELOPMENT ORGANIZATIONS



BRPC MISSION STATEMENT



To improve the quality of life in the Boonslick Region through community, economic and workforce development initiatives; conserving and protecting natural resources; protecting the citizens through emergency planning and preparedness activities; promoting efficiency in governmental programs through sound planning practices; and promoting collaborative approaches to regional challenges.

THANK YOU



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Boonslick Regional Planning Commission