

# 2017 AIRS Conference

## ACL Update

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*May 22, 2017*



# Overview

- Older Americans Month
- New ACL.gov
- Business Acumen
- NWD Promising Practices
- Veteran Directed HCBS
- AoA SPR Redesign Update
  
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# OLDER AMERICANS MONTH



AGE OUT LOUD: MAY 2017

## Social Media

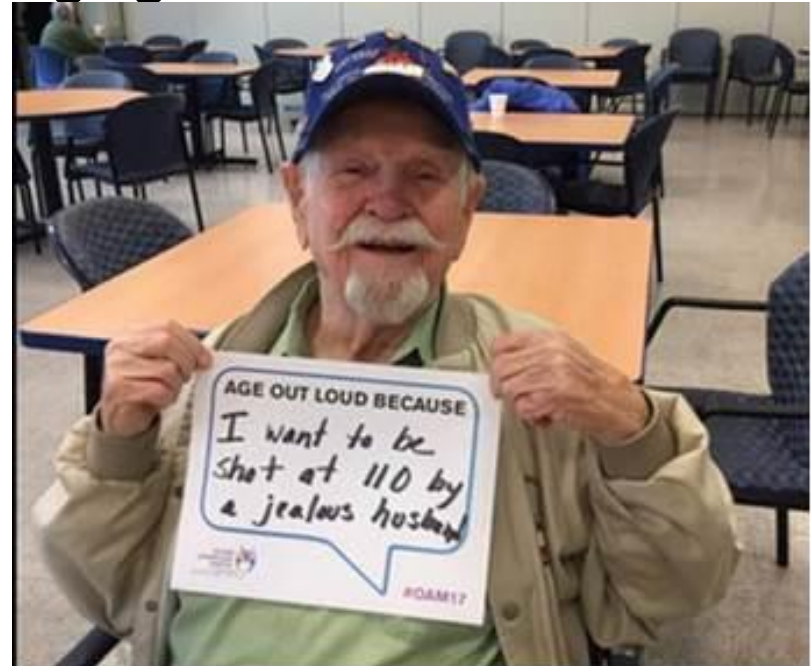
# SHARE YOUR WISDOM.



YOUR EXPERIENCE COULD CHANGE SOMEONE'S LIFE.

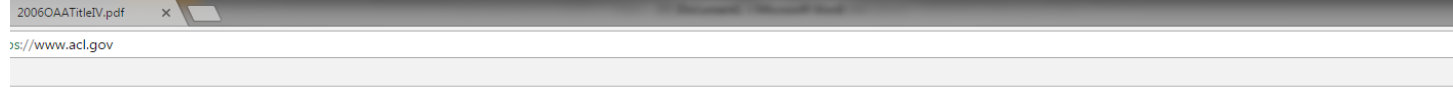
#AgeOutLoud

## Aging Out Loud Selfies



OAM.ACL.GOV

# New ACL.GOV



Welcome to the New ACL Site! 📧

Find Services or Other Help ?

Tweet Like Share Print

- About Community Living
- Aging and Disability in America
- Programs
- Grants
- Newsroom
- About ACL



## Working Together, in Our Communities

The Administration for Community Living was created around the fundamental principle that older adults and people with disabilities of all ages should be able to live where they choose, with the people they choose, and with the ability to participate fully in their communities.

By funding services and supports provided by networks of community-based organizations, and with investments in research and innovation, ACL helps make this principle a reality for millions of Americans.

## Quick Links

- May is Older Americans Month!
- Need services or other help? Start here.
- Paying for Services
- Planning for Older Age
- Using this website

View all Information

*for*  
People with Disabilities, Older Adults,  
Family & Friends

*for*  
Grantees and Organizations Seeking  
Grants

*for*  
Partners, Researchers and  
Professionals



**OLDER AMERICANS MONTH**  
AGE OUT LOUD: MAY 2017

Each May, the Administration for Community Living (ACL) leads our nation's celebration of Older Americans Month (OAM). ACL designed the 2017 OAM theme, Age Out Loud, to give aging a new voice—one that reflects what today's older adults have to say.

## Latest News

**AoA wants you to Age Out Loud - May 2, 2017**

Since 1963, OAM has celebrated the nation's older citizens each May. But it's more than a celebration—OAM is at the pulse of important trends and... [read more](#)

**NCOA Webinar: A Spotlight on Older Adults and Behavioral Health - April 28, 2017**

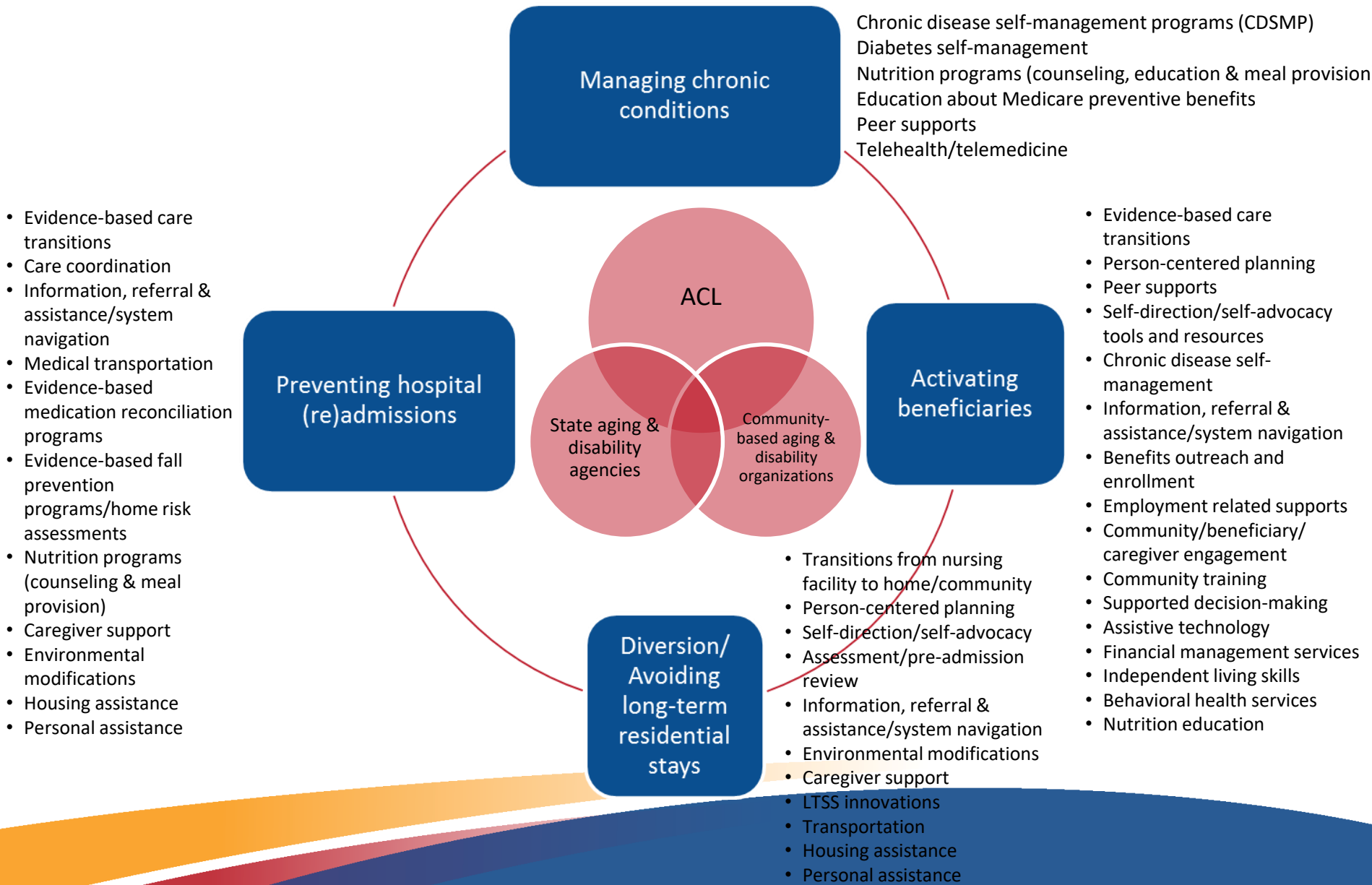
## ACL Tweets

Tweets by @ACLgov

ACLgov Retweeted

AoAgov @AoAgov  
Attn pharmacists. CDC launched #STFADtraining to

# Business Acumen- Critical role of CBOs in delivery system reform



# ACL & business acumen

*ACL, in partnership with foundations, is providing aging & disability organizations with the tools they need to partner and contract with health care payers and providers in delivery system reform.*

2012: Grants to national partners to build the business capacity of aging and disability organizations for MLTSS

2012 - Present: Engagement with public and private partners

2013-2016: Business Acumen Learning Collaboratives

Fall 2016 & beyond: New technical assistance opportunities

# Success on contracting

**20 Business Acumen Learning Collaborative networks**

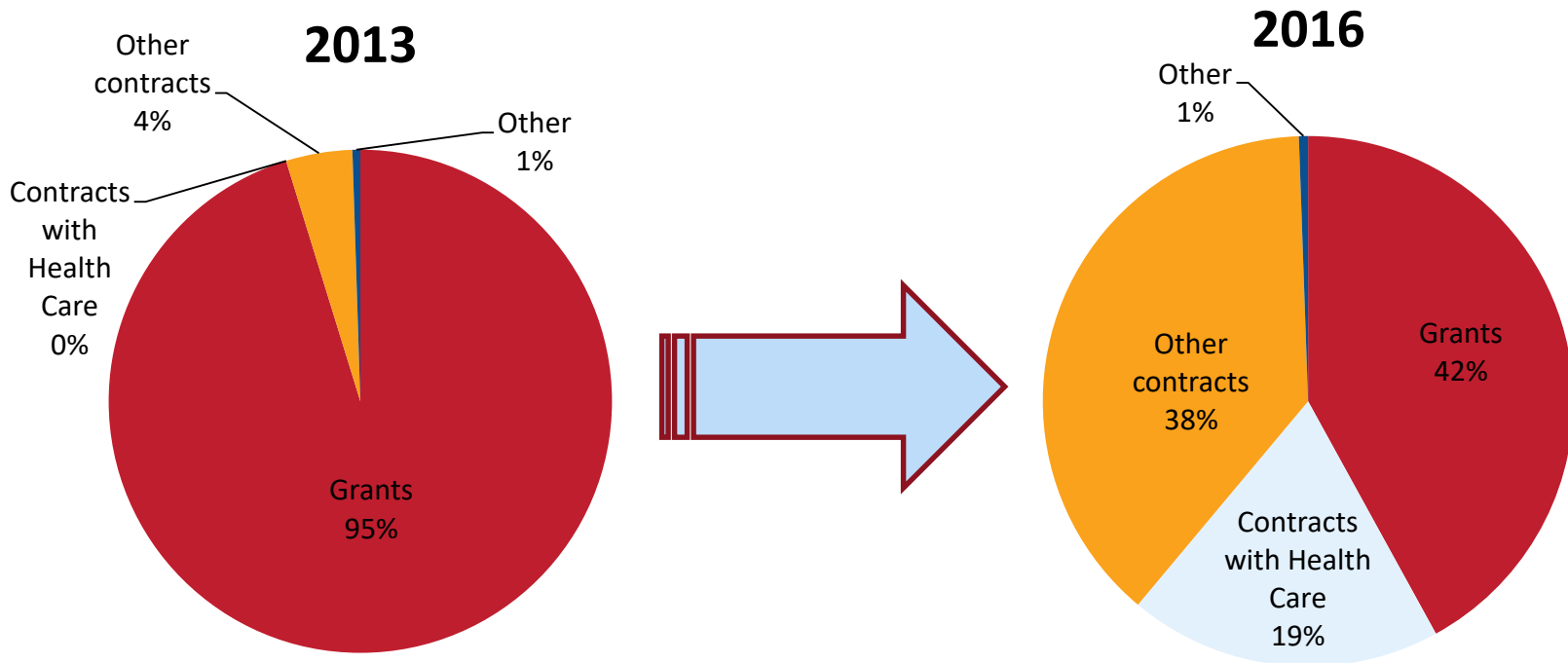
**28 signed contracts**

**More under negotiation**

Services under contract	Populations served	Payers
<ul style="list-style-type: none"><li>• Care transitions</li><li>• In-home assessment</li><li>• Care coordination</li><li>• Medication reconciliation</li><li>• Evidence-based programs (EBPs)</li></ul>	<ul style="list-style-type: none"><li>• EBP targets</li><li>• Medicare-Medicaid enrollees</li><li>• Other high risk populations</li></ul>	<ul style="list-style-type: none"><li>• Medicare-Medicaid plans</li><li>• Accountable Care Organizations</li><li>• Physician groups</li><li>• Medicaid health plan</li><li>• Marketplace plan</li></ul>

# Progress!

*(An example from a AAA in one of our Business Acumen Learning Collaborative networks)*



*Source:* Elder Services of the Merrimack Valley and the Healthy Living Center of Excellence



# Moving forward

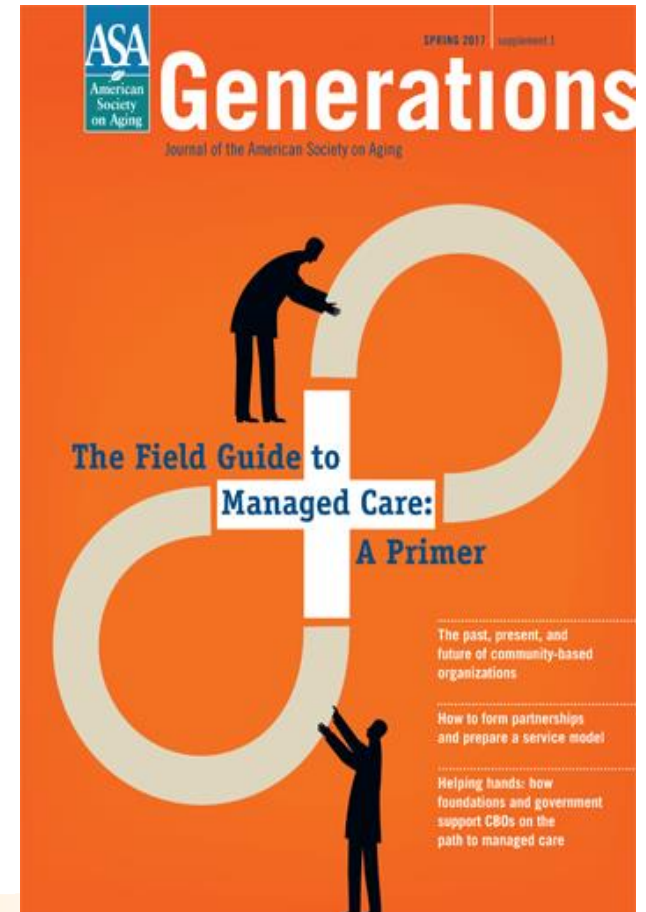
- Two new ACL grants related to business acumen -- awarded on September 30, 2016.
- *Business Acumen for Disability Organizations* (Awarded to NASUAD, \$2.25 million over 3 years)
- Learning Collaboratives for Advanced Business Acumen Skills (Awarded to n4a, \$1.5 million over 3 years)

<https://www.acl.gov/programs/strengthening-aging-and-disability-networks/improving-business-practices>

# ASA Managed Care Field Guide

The guide focuses on managed care covers next steps and challenges in building high-value partnerships and managed care models, including:

- The past, present, and future of community-based organizations (CBOs),
  - How to form partnerships and prepare a service model,
  - Helping hands: how foundations and government support CBOs on the path to managed care, and
  - Much more.
- <http://www.asaging.org/ADBI>



**Long-Term Services and Supports Scorecard  
Promising Practices**

## **No Wrong Door: Person- and Family-Centered Practices in Long-Term Services and Supports**

Christina Neill Bowen and Wendy Fox-Grage



[www.longtermscorecard.org](http://www.longtermscorecard.org)



The COMMONWEALTH FUND



<http://www.aarp.org/ppi/info-2017/no-wrong-door-person-and-family-centered-practices-in-long-term-services-and-supports.html>

# Background

This Promising Practices paper provides concrete examples of how six states – CT, MI, NH, VA, WA, and WI – and DC promote person- and family-centered practice in their No Wrong Door (NWD) Systems.



# Goals of Promising Practices

- Showcase promising practices from across the country
- Understand person-and family-centered practice
- Share tools and facilitate greater information sharing among states

# Promising Practices

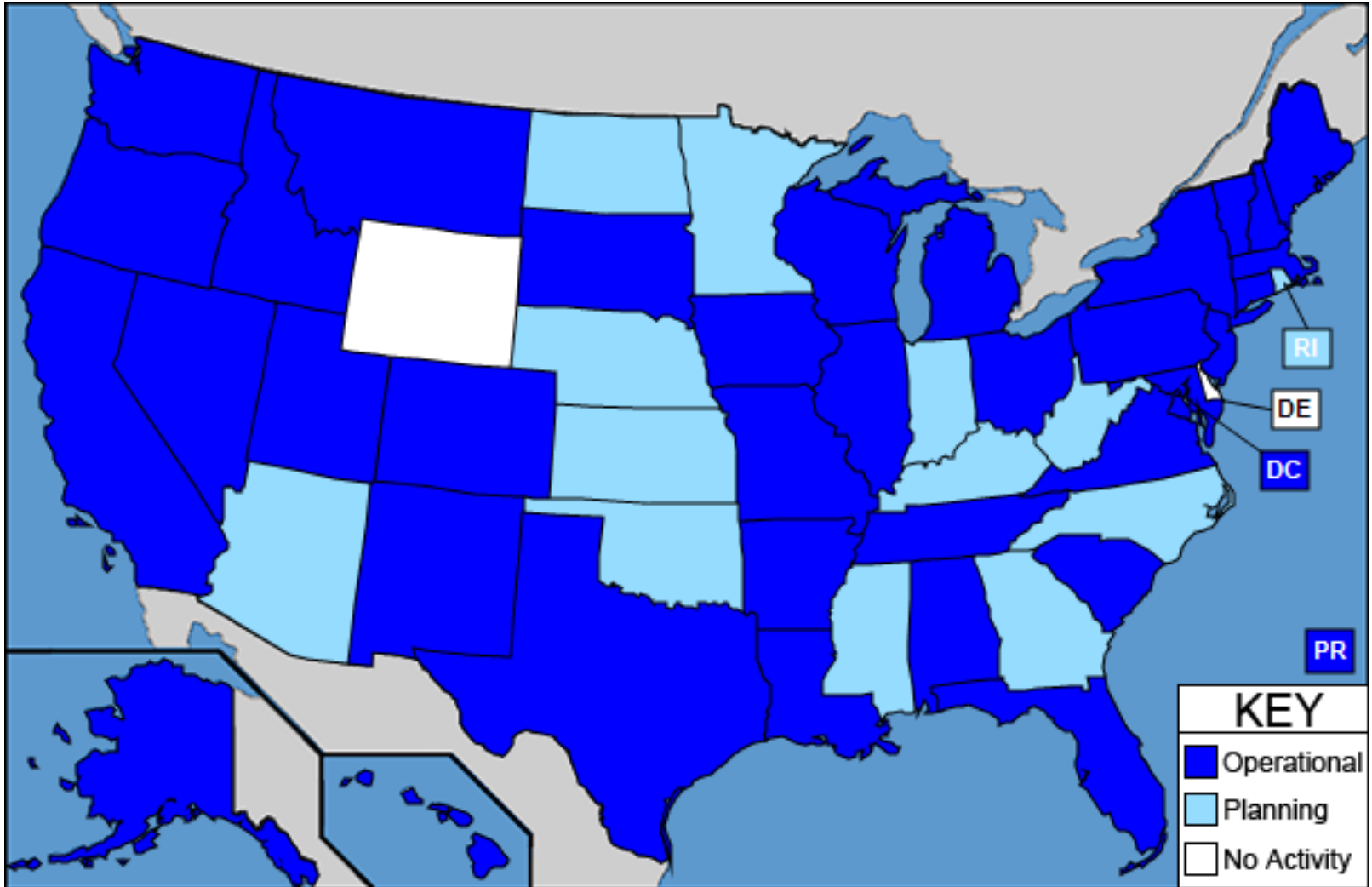
- Interviewed states that scored well on the survey/or demonstrated an innovation in person-and family-centered practices of NWD systems.
- Developed state checklist included in the paper
- Four areas of innovation emerged
  1. Ensuring Leadership Support
  2. Standards for Person-and Family-Centered Practice
  3. Training the NWD Workforce
  4. Helping People Maximize Use of Private Resources
- Concrete examples and state-developed tools for replication are included.

# The Veteran Directed Home and Community Based Services Program (VD-HCBS)

The VD-HCBS program serves Veterans of any age who are at risk of admission to an institution as well as their family caregivers.

- Veterans receive a flexible service budget they use to hire family, friends, and neighbors to provide long term services and supports (LTSS).
- Veterans also receive facilitation services from a Person Centered Counselor (Options Counselor) and financial management support from a Financial Management Services (FMS) organization.
- Veterans determine how to use their VD-HCBS budget and hire, schedule, direct, and fire their employees.

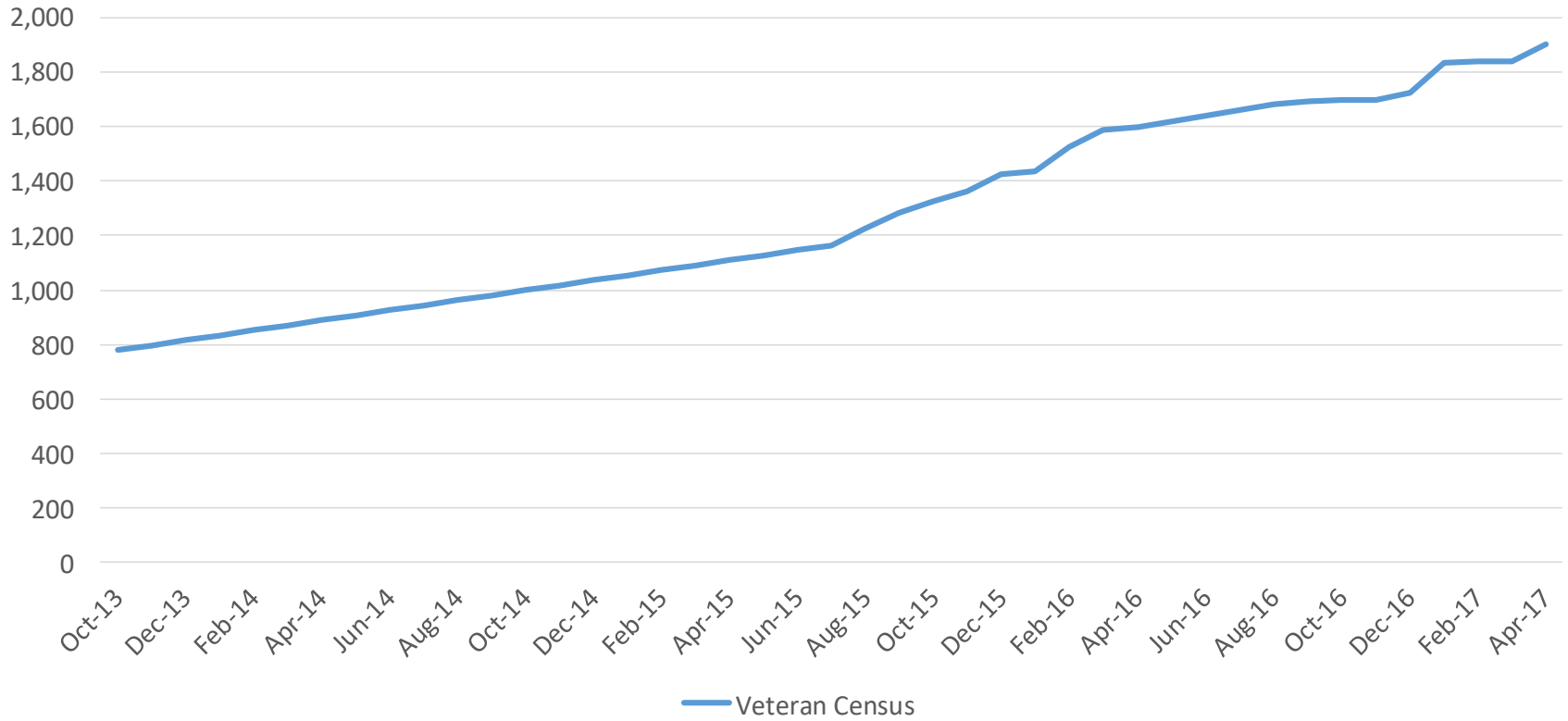
# VD-HCBS Program Status





# Veteran Census in VD-HCBS

Veteran Census



# AoA State Program Report (SPR) Redesign

- ACL has been working with the Aging Network to redesign the SPR.
- ACL has taken an inclusive and deliberative approach to the SPR redesign and obtained. Last November we sought comments on the proposed changes.
- Federal Register Notice by the end of May
  - 60 comment period

<https://acldata.acl.gov/>



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