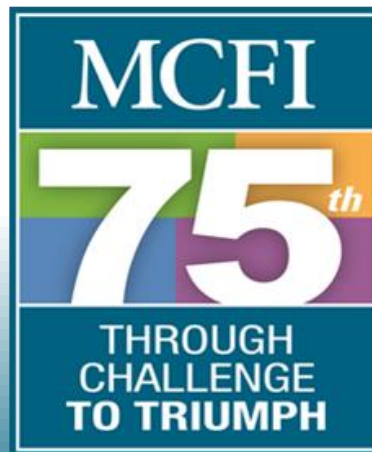


Person First. Person Centered.

The concepts, principles, and practices that amplify the voices of persons served.

Gerianne Prom

Vice President, Long Term Care
Milwaukee Center for Independence

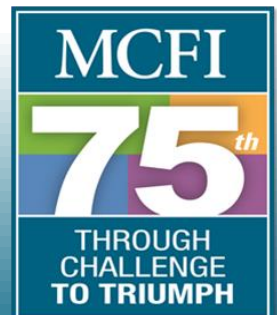


"Everything you can
imagine is real"

Pablo Picasso

Discussion Points

- Universal acceptance and building community.
- Creating a culture that embraces person-centered approaches.
- The opportunity we have to forward person-centered approaches and the difference we can make.





Girl Scout Cookies

More Camping for More Girls



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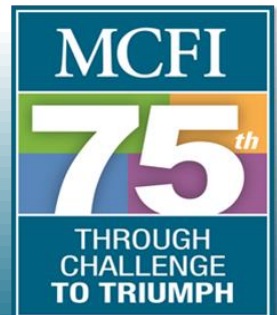


<http://pleasesavemebots.blogspot.com/>



Universal Acceptance & Building Community

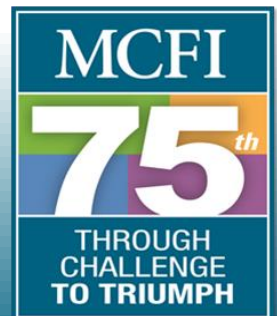
- Move towards developing new natural communities:
 - Schools and churches
 - Organizations (YMCA, United Way)
 - Community time banks
- We also have an obligation to develop a professional community to support and learn from each other.



Universal Acceptance & Building Community

MCFI LIFE Services clients run their own “staffings.”

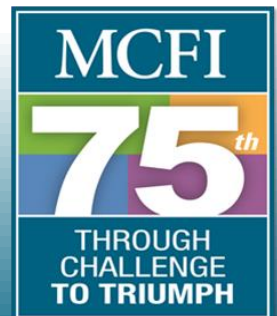
- Staffings are regular meetings that clients lead.
- Brings together case manager, guardians, parents, family members, and other members of the client’s support staff.
- Provides updates on their goals set, met, and other aspects of their care plan.



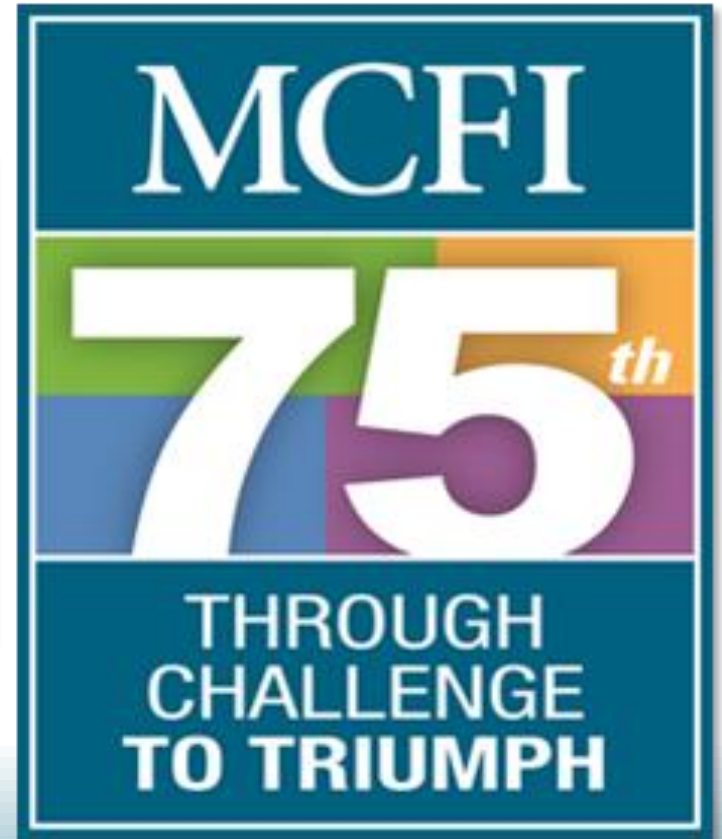
Universal Acceptance & Building Community

Observations:

- Person-centered planning is not a new concept.
- However, our understanding of the power person-centered planning holds is evolving and ever-changing.



Creating a Culture



Creating a Culture



iLIFE

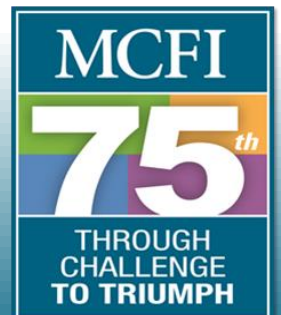
Choice. With Confidence.

Financial Management Services

Creating a Culture

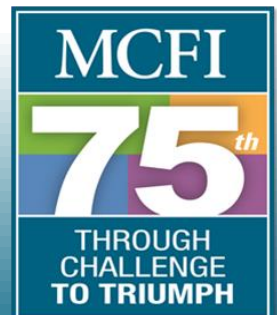
How do you ensure the people we serve are at the center of and influence everything we do?

- Embrace an active learning culture at all levels of your organization.
- Look for teachable moments that benefit all staff members.
- Celebrate progress and client success stories.



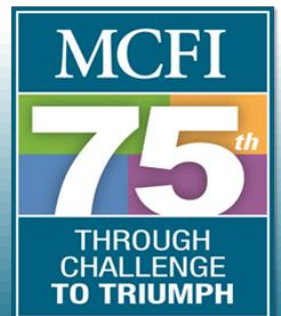
Creating a Culture

- Do you have a culture where you view all issues and problems through the lens of the people you serve?
- Effective person-centered approaches require deliberate focus on organizational culture.



Our Opportunities

- Person-centered approaches may also require policy and procedure changes.
- Different tracks present unique challenges and opportunities.



The Military



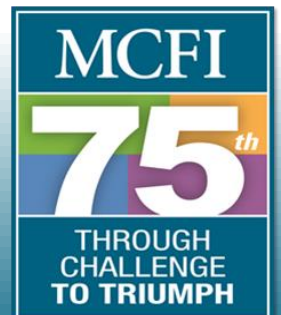
**“I have friends
who have been
blown up and
their families
blown apart what
is being done for
them.”**



Our Opportunities

We have the opportunity to lead person-centered change in healthcare.

- Harness the power of language.
- Dignity of risk.
- Hear and listen to the individual.
- Understand community resources.

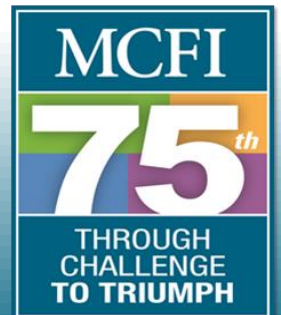


Understand Community Resources

Technology

- Across the country, the ID/DD population has varied access to technology.
- “Technology when you want it, people when you don’t.”

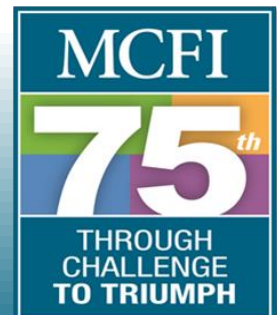
- James Bulot



Understand Community Resources

Approaches to technology must also be person-centered:

- Comprehensible
- Usable
- Promote self-determination
- Flexibility and ease of use
- Guided by standards and best practices
- Personalization and compatibility across devices and platforms
- Application of innovations, including automated and predictive technologies
- Security and privacy
- Protect civil rights and personal dignity



Call To Action

- Become vital community builders.
- Develop toolkits that support families in person-centered environments.
- Eliminate disparities:
 - Employment (disabilities and military)
 - Health care
 - Education
 - Technology
- Keep evolving language and approaches.
- Share promising practices and successes.
- Realize there is always more to do.



Nothing GREAT
was EVER achieved
without enthusiasm.

-EMERSON