

No Wrong Door System Updates and Opportunities

I&A/R Intensive— 2018 HCBS Conference
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ACL, CMS & VHA Investments in No Wrong Door Vision

- CMS MFP Grants
- ADRC Grants
- ACL & CMS Care Transition Grants

Discretionary
Grant
Investments



- CMS MFP Findings
- NWD System Key Elements
- CMS Balancing Incentive Program

Policy &
Research



- CMS NWD Claiming Guidance
- ACL NWD Claiming Toolkit
- VHA VDC Program

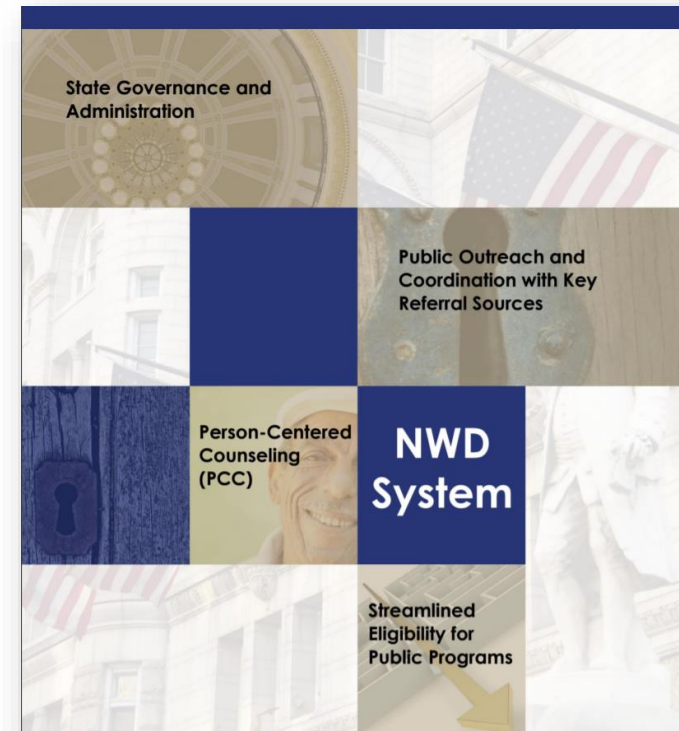
Sustaining
Efforts





Learning More About NWD Systems

- No Wrong Door System Key Elements
- Long-Term Services & Supports State Scorecard
A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers
- Promising Practices No Wrong Door: Person- and Family-Centered Practices in Long-Term Services and Supports
- No Wrong Door: Supporting Community Living for Veterans





Veteran Directed Care (VDC) Program

- For the past ten years, the Veteran Health Administration has been purchasing the consumer directed program, VDC, from No Wrong Door Systems in 35 states, DC and Puerto Rico.
- Veterans with nursing home level of care needs receive a flexible service budget that they control and can use to purchase goods and services from family, friends and neighbors.
- The VDC program offers Veterans the opportunity to design their care to fit their life in the community rather than making their life fit the existing service system.

<https://nwd.acl.gov/VD-HCBS.html>





NWD Medicaid Administrative Claiming

- Medicaid Administrative Claiming (aka Federal Financial Participation (FFP)) is a way in which Medicaid reimburses agencies doing work that supports Medicaid programs.
- Demonstrates the value of transformative work at the state level
 - Efficiently managing Medicaid programs by connecting individuals to various state/local resources that prevent Medicaid spend-down and promotes nursing home diversion
- FFP is one avenue for sustaining and supporting ADRC/NWD activities.





NWD System Local Organizations Involved with Medicaid Administrative Claiming

- Area Agencies on Aging
- Aging and Disability Resource Centers
- Centers for Independent Living
- Non-profits and government entities





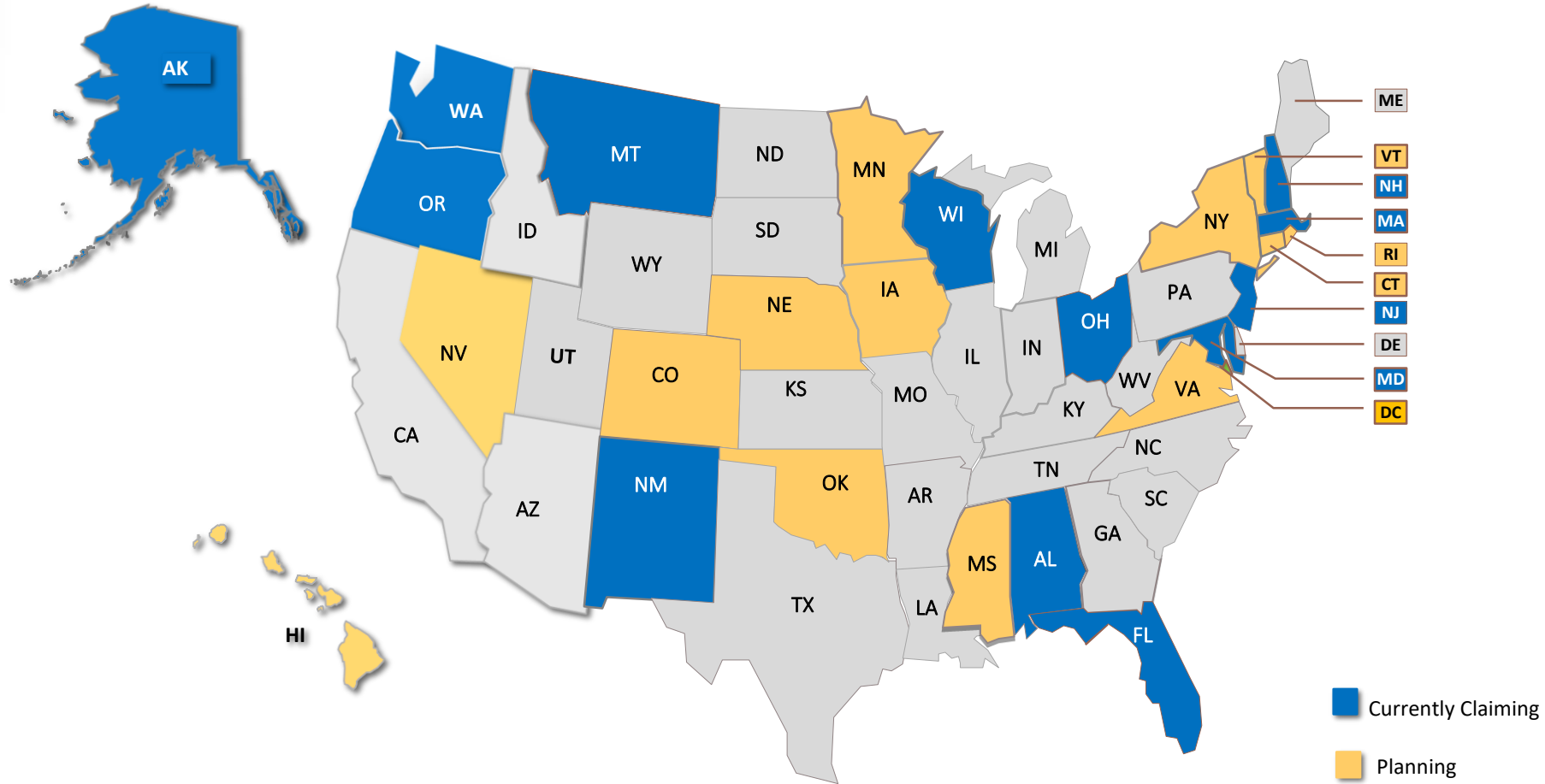
NWD System Functions Eligible for Claiming

- Outreach and consumer education
- Intake, application assistance
- Planning for future needs – Person Centered Counseling
- Triage and screening to prevent Medicaid spend-down, including diversion away from long-term institutionalization by providing resources and support in the community





Medicaid Claiming Expansion



13 states currently claiming for NWD/ADRC activities
14 in the planning phase





CMS Reference Document



Medicaid Administrative Claiming

LTC Ombudsman Programs

No Wrong Door

Translation and Interpretation

No Wrong Door System and Medicaid Administrative Claiming Reimbursement Guidance

The No Wrong Door (NWD) System represents a collaborative effort of the U.S. Administration for Community Living (ACL), the Centers for Medicare & Medicaid Services (CMS), and the Veterans Health Administration (VHA), to support state efforts to streamline access to LTSS options for all populations and all payers. The state Medicaid agency is a critical partner and player within the NWD System conducting activities such as outreach, referral, assessment, functional and financial eligibility and even final determination which are all activities that are part of a state's NWD System. Federal matching funds under Medicaid are available for costs incurred by the state for administrative activities that directly support efforts to identify and enroll potential eligibles into Medicaid and that directly support the provision of medical services covered under the state Medicaid plan, when those activities are performed either directly by the state Medicaid agency or through contract or interagency agreement by another entity. The purpose of the [NWD System Medicaid Administrative Guidance](#) (PDF 982.27 KB) is to inform states about the appropriate methods for claiming federal matching funds, known as Federal Financial Participation (FFP), for Medicaid administrative activities performed through NWD Systems, and to ensure non-duplication for any such claims. To the extent that NWD System employees perform administrative activities under a





Workbook and Toolkit

Toolkit

Phase 1 Tools: Establish Costs and Document Medicaid Time

Tool One - Project Work Plan

Tool Two - Presentation for State Level Partner Agencies

Tool Three - Presentation for Stakeholders

Tool Four - Cost Simulator

Tool Five - Code Development Guidance

Phase 2 Tools: Develop Agreements and Approvals

Tool Six - Cost Pool Guidance and Tool Six(a) Cost Pool Spreadsheet

Tool Seven - Sample MOU Language

https://nwd.acl.gov/sustaining_a_NWD_System.html





Technical Assistance

- Awareness of Medicaid claiming for NWD activities
- Assistance in identifying state or local match
- Engaging with the Medicaid Agency
- Lack of resources for planning
- Peer learning and connection to states





New Funding Opportunity: NWD System Business Case Development

- New NWD funding opportunity focuses on measuring and quantifying the impact of NWD Systems.
- Funding up to 9 states.
- Four primary goals:
 1. Assess current efforts in business case development.
 2. Develop a methodology and toolkit for calculating a return on investment (ROI).
 3. Share with ACL key data elements needed to test and calculate ROI.
 4. Produce a business case model that demonstrates the impact of NWD Systems.





Questions?

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