#### National Council on Aging

# Alleviating Elder Economic Insecurity: Resources for Communities

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## Today we will...

- ✓ Increase awareness of financial challenges facing older adults and solutions
- ✓ Learn about comprehensive economic casework
- ✓ Gain familiarity with EconomicCheckUp, a tool that can empower low-income seniors to assess their needs and seek assistance



#### National Council on Aging (NCOA)

#### Who We Are:

NCOA is the nation's leading nonprofit service and advocacy organization representing older adults and the community organizations that serve them.



#### **Our Mission:**

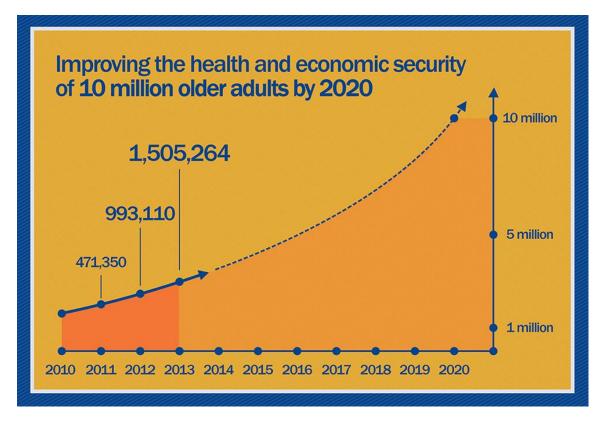
To improve the lives of millions of older adults, especially those who are vulnerable and disadvantaged.



#### **NCOA's Social Impact Goal**

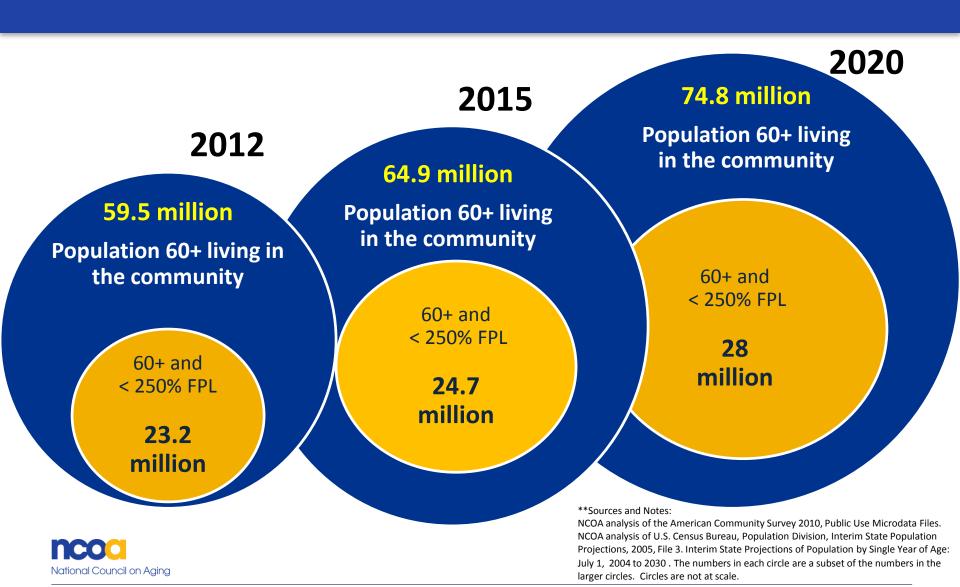
#### **Our Social Impact Goal:**

To improve the health and economic security of 10 million older adults by 2020





## **Population Growth**



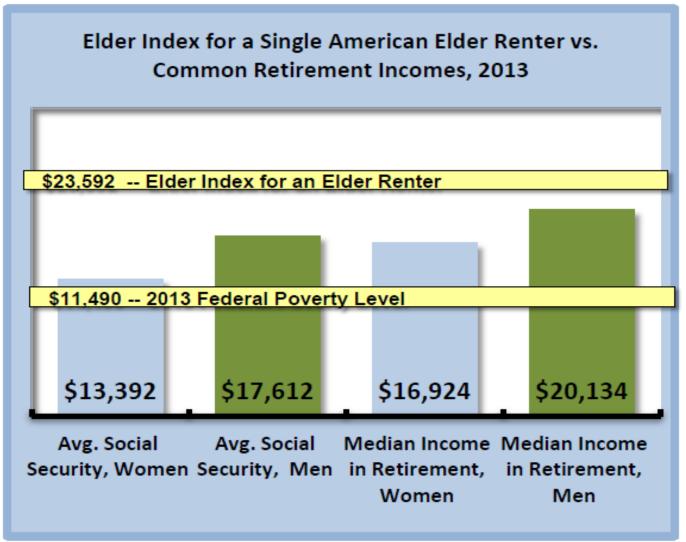
### Cost of Making Ends Meet: WOW's Elder Index

	US Average	Virginia, Alexandria city	Kansas, Wichita County
	Single Elder	Single Elder	Single Elder
Expenses/Monthly and Yearly Totals	Renter, one bedroom	Renter, one bedroom	Renter, one bedroom
Housing (inc. utilities, taxes & insurance)	\$791	\$1,326	\$520
Food	\$251	\$251	\$251
Transportation	\$248	\$214	\$286
Health Care (Good)	\$402	\$416	\$438
Miscellaneous	\$274	\$329	\$279
Elder Index Per Month	\$1,966	\$2,536	\$1,774
Index Per Year	\$23,592	\$30,432	\$21,288

Wider Opportunities for Women: <a href="https://www.wowonline.org">www.wowonline.org</a> or <a href="https://www.basiceconomicsecurity.org">www.basiceconomicsecurity.org</a>



## Coming Up Short: Elder Index vs Income



## www.basiceconomicsecurity.org



Wider Opportunities for Women

#### Economic Security Database

#### BEST Index

The Basic Economic Security Tables™ (BEST) Index, developed by WOW and the Center for Social Development at Washington University in St. Louis, is a measure of the income that workers and their families need to meet basic needs and develop the savings that promotes lifelong and intergenerational security. The BEST Index is specific to family size, ages of children, location and receipt of employment-based benefits. It includes the cost of:

- Housing & Utilities
- Food
- Transportation
- Child Care
- Personal & Household Items
- Health Care

- Emergency Savings
- Retirement Savings
- Taxes & Tax Credits
- Savings for Children's Higher Education
- Homeownership Savings

#### Elder Index

The Elder Economic Security Standard™ Index (Elder Index), developed by WOW and the Gerontology Institute at the University of Massachusetts Boston, is a measure of the income that older adults need to meet their basic needs and age in place with dignity. The Elder Index is specific to household size, location, housing status and health status. It includes the cost of:

- Housing
- Health Care
- Transportation
- Food
- Miscellaneous Essentials



## **Economic Distress: Debt, Unemployment, Foreclosure, Bankruptcy**

- One-third of seniors are economically insecure
- Consumers age 50+ carried \$8,278 in average card debt
- Older adults are the most likely to be unemployed for 99 wks or longer
- 50+ represented 28% of all foreclosures and delinquencies
- More than half of seniors are very or somewhat concerned about whether their savings and income will be sufficient to last the rest of their life



## Older Adults Missing Out on Benefits

Each year, low-income older adults miss out on

\$20 billion

in benefits that help paying for prescriptions, healthcare, food, and utilities.

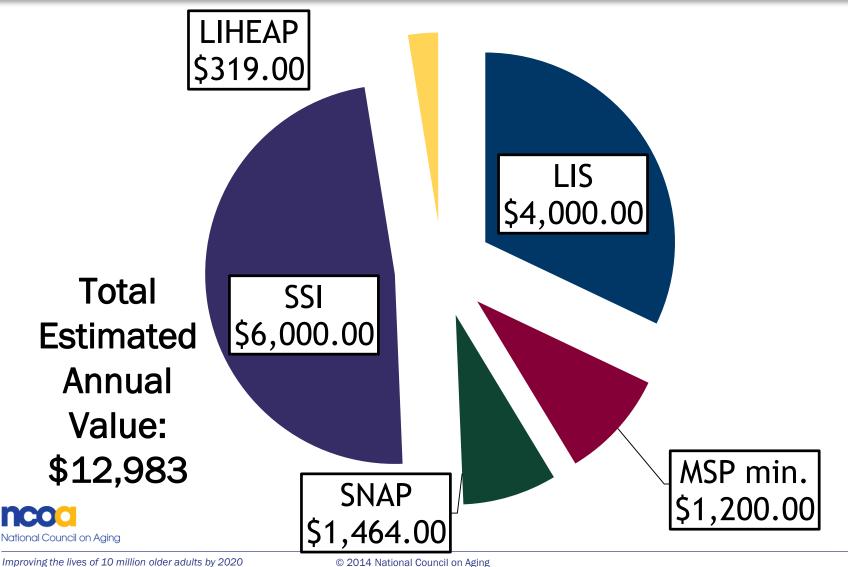
86%

of older adults currently receiving one federal benefit are also eligible for and not receiving at least one other federal benefit.

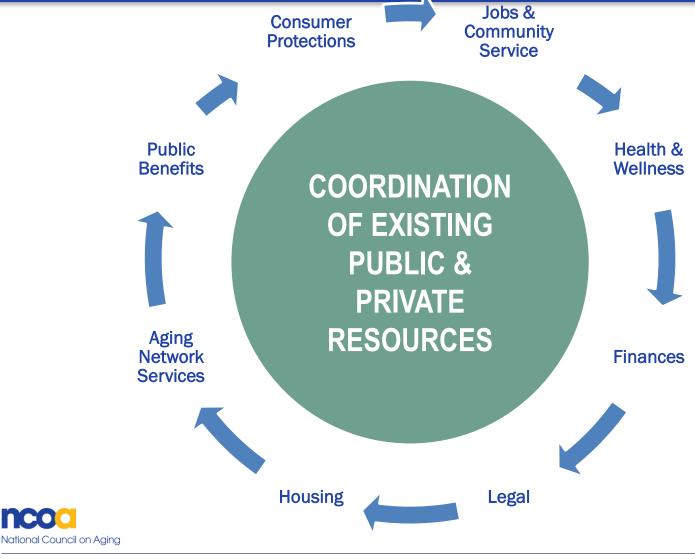


National Council on Aging

## Benefits and Economic Security



## **Empower & Assist Seniors to Navigate**



## A Veteran's Story in Tucson







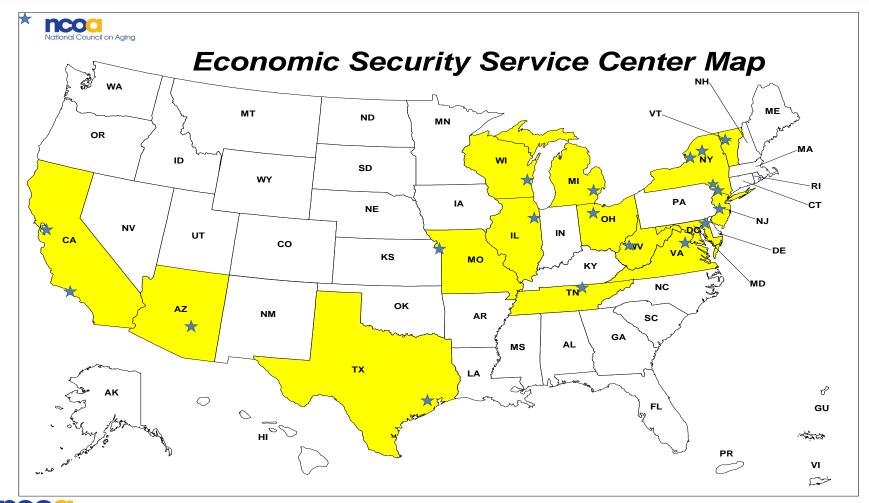
#### Goals of the NCOA Economic Security Initiative

- Build the nonprofit field's capacity to provide comprehensive, person-centered economic assistance to low-income mature workers and elders;
- Better coordinate public and private community resources, such as certified, nonprofit debt management, daily money management, and public benefits;
- Empower low-income consumers to draw upon community resources that will increase their economic security; and
- Leverage technology to enhance consumer outcomes.

NCOA worked with 20 community organizations to provide older adults with incomes below \$27,000 annually a person-centered assessment, an economic action plan, assistance navigating public and private community resources, and ongoing follow-up.



## 20 Communities





## **Economic Security Initiative Results**

Clients with Economic Action Plans				
As of January 2014	8,262 Older Adults			

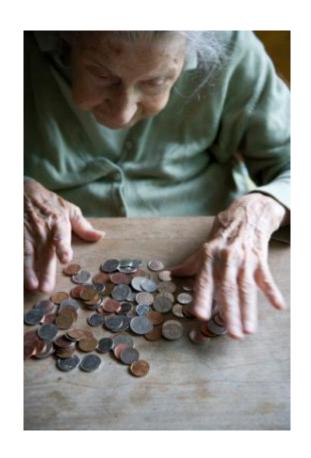
National Client Demographics				
Female	66%			
Aged 65-79	42%			
Aged 80 and over	12%			
White	53%			
Homeowner	33%			
Living alone	69%			
Unbanked	51%			
Non-housing debt exceeding \$5,000	39%			
Family income at/below poverty (\$ 11,670)	48%			



## Forging a Path to Economic Security

\$250/month or \$3,000/year

Average increase in income and/or decrease in budget expenses experienced by clients



#### **Benefits & Economic Assistance**

**Estimated value** of
benefits for
applications
accepted

\$11.1 Million

Seniors
receive
services as
a result of
an
economic
action plan
and a warm
referral



#### **Top Community Resources**

- 1. Older Americans Act services (such as congregate meals, legal assistance, and health maintenance)
- 2. Chronic disease management
- 3. Money management and budgeting
- 4. Education on scams and fraud
- 5. Financial literacy and education
- 6. Medicare cost assistance
- 7. Rental assistance
- 8. State Health Assistance Program
- 9. Cash assistance
- 10. Debt counseling



## **Key Community Resources**

#### Partners in Aging

- Senior Community ServiceEmployment Program (SCSEP)
- Area Agencies on Aging (AAA)
- Councils on Aging
- Aging & Disability Resource
   Centers (ADRCs)
- Departments on Aging
- State Health Insurance
   Assistance Programs (SHIPs)
- Daily Money Management
- Adult Protective Services
- Local AARP state offices
- HUD Certified reverse mortgage counselors

#### **Other Important Partners**

- Community Action Agencies
- Faith-based organizations
- Community Development Credit Unions
- Foreclosure mitigation specialists
- Consumer Credit Counseling
   Services
- Legal services/advocates
- Housing Counseling Agencies

## **EconomicCheckUp®**





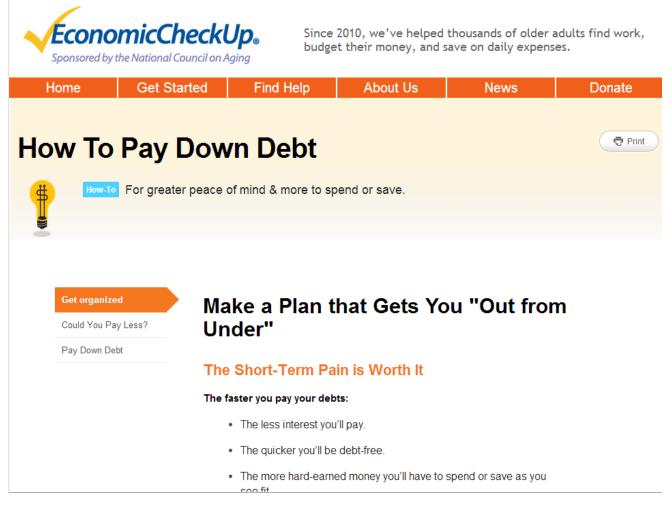
www.EconomicCheckUp.org

## Link Directly to Resources





## **Calculator: Reducing Debt**



## Calculator: Cutting Spending



Since 2010, we've helped thousands of older adults find work, budget their money, and save on daily expenses.

Home

Get Started

Find Help

About Us

News

Donate

GET MORE OUT OF LIFE

#### **Explore Ways To Cut Spending**

We'll help you make a plan so you can get that new car, save for a home, or climb out of debt — whatever you want.\* Here's how:



**Target What You Want** 

Find out what you need to save and make it automatic so it sticks



Pick Things to Cut

Small changes can really save money — we'll show you some big ones, too



Make It Happen

Leave with plan so you can get what you want and live a happier life

\* Well, ummm, within Reason



## **Comprehensive Questionnaire**

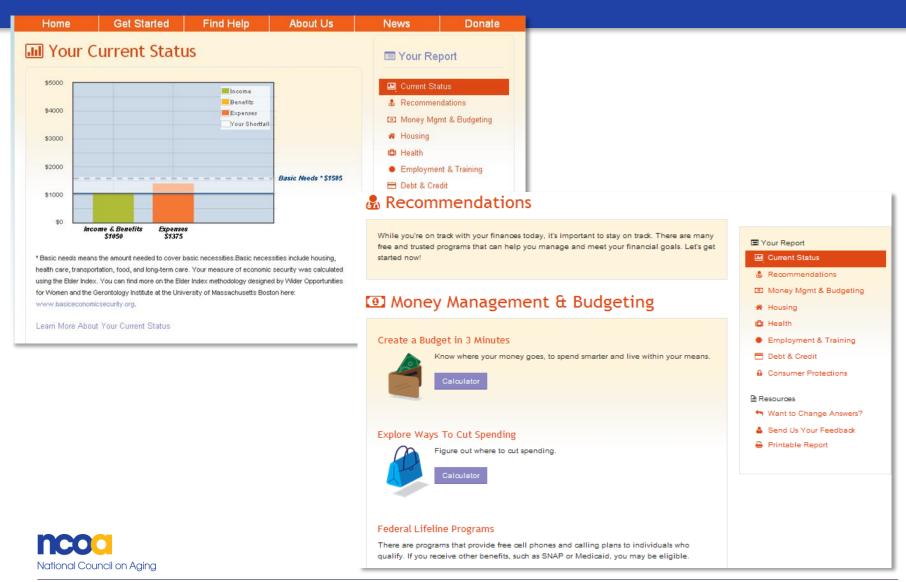




Since 2010, we've helped thousands of older adults find work, budget their money, and save on daily expenses.

Н	ome	Get Started	Find Help	About Us	News	Donate	
Ø B	Basics				■ Completion	Status	
Start Your Journey Towards Improved Economic Security!  We need to ask you some questions to help figure out your money needs and find services that can help you meet them. When you are done you will get a customized report with recommendations for community services that can help you make the most of your money. It will take approximately 30 minutes to complete this questionnaire. See					<ul> <li>✔ Basics</li> <li>② Income</li> <li>➡ Employment</li> <li>☑ Debt</li> <li>☒ Housing</li> </ul>		
	u need to gath	ner any information before ou completing this for?	1	☐ Health  ✓ More Info  Resources			
		ote: If you are completing to as if you are that person.	ease answer all				
2.	What is yo	ur zip code?			Getting Started		
3.	What is yo	ur month and year of birth	?				
	1944	•					

#### **Customized Report**



#### **Get Involved with NCOA**

- Visit <u>ncoa.org</u> and sign up to receive news, resources, and opportunities to learn and act.
- Donate to support NCOA's work: ncoa.org/Donate.



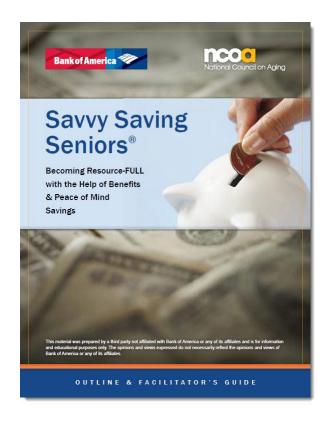
- Share NCOA's free, trusted tools with older adults.
  - BenefitsCheckUp.org
  - EconomicCheckUp.org
  - MyMedicareMatters.org
  - HomeEquityAdvisor.org
  - RestartLiving.org





#### Savvy Saving Seniors®

- Toolkits designed to educate older adults on how to:
  - Budget
  - Find benefits
  - Avoid scams
  - Manage and protect financial cards
- ncoa.org/SavvySeniors





#### Reverse Mortgage Counseling Network

- NCOA is one of nine national counseling groups approved by the U.S. Department of Housing & Urban Development to provide one-on-one counseling to older homeowners considering a reverse mortgage
- ncoa.org/RMCounseling





#### **BenefitsCheckUp®**

 Nation's most comprehensive free, online service to screen seniors with limited income for benefits programs

 Since 2001, more than 3.7 million people have used BenefitsCheckUp® to identify benefits valued at more than \$13.7 billion

BenefitsCheckUp.org





#### My Medicare Matters™

 Comprehensive education and decision support to help people with Medicare:



- Make informed and confident choices about their health coverage
- Make the most of that coverage
- Service of NCOA Services and Aon Hewitt Navigators
- MyMedicareMatters.org



## Contact Me

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## Questions?

