

Legal Resource Support for Aging and Disability Networks

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What are the Biggest Legal Threats Older Adults Face?

- Threats related to Income Security
- Threats related to Housing
- Threats to related Health Care Financing
- Threats related to Consumer Protection
- Threats related to Elder Abuse and Financial Exploitation



Legal Issues on the Frontlines

- Area Agency/ADRC staff are in a unique position to Identify threats to independence and financial Security
- Identified threats may be addressed through legal and elder rights protections
- Area Agency/ADRC staff can sharpen their skills and instincts to look beyond the obvious.

The Frontline “Eyes and Ears”

- AAA/ADRC/ I @ R staff
- Options/Benefits Counselors
- Case Managers
- Adult Protective Services
- Health Care Professionals
- Housing Service Coordinators
- Financial Professionals
- Senior Center Staff



Looking Beyond the Obvious

- I've been hurt!
- I fear for my safety!
- I'm being sued!
- I've been arrested!
- I need a will or POA!
- I'm being evicted!



Why Problems are Hard to Spot

- “NO problem is an island onto itself”
- A visible problem is frequently caused or aggravated by another underlying hidden problem
- Often people do not realize that their problem(s) may have a legal or protective service remedy



NLRC

**Providing Legal Support to the
Aging-Advocacy Network**

www.nlrc.aoa.gov

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NLRC Goal and Objectives

- **GOAL: Creation of a comprehensive national legal assistance support system for aging and legal networks**

- **Objective 1:**
To support the leadership, knowledge, and systems capacity of states, legal services providers, area agencies on aging, ADRCs, and other organizations serving older persons in order to enhance the quality, cost effectiveness, and accessibility of legal assistance and elder rights programs provided to older persons.

- **Objective 2:**
To support demonstration projects designed to expand or improve the delivery of legal assistance and elder rights protections to older persons with social or economic needs.

NLRC Core Functions

➤ Case Consultation

- ❑ National Senior Citizens Law Center (Lead org)
- ❑ National Consumer Law Center
- ❑ ABA Commission on Law and Aging

➤ Legal Training

- ❑ The National Consumer Law Center (Lead org)
- ❑ The National Senior Citizens Law Center
- ❑ ABA Commission on Law and Aging
- ❑ Center for Elder Rights Advocacy

➤ Resource Development and Dissemination

- ❑ ABA Commission on Law and Aging

➤ Technical Assistance - Legal Service Delivery Systems

- ❑ The Center for Social Gerontology
- ❑ Center for Elder Rights Advocacy

Systems Building TA

- The NLRC provides Technical Assistance on building well integrated, cost effective, and targeted legal service delivery systems:
 - Needs and Capacity Assessments
 - Leveraging Low Cost Mechanisms
 - Targeting and Outreach
 - Legal Service Delivery Standards
 - Reporting Systems and Outcomes
 - Integration of Aging and Legal Networks

Welcome to the NLRC

The screenshot shows a Windows Internet Explorer browser window displaying the NLRC website. The browser's address bar shows the URL <http://www.nlrc.aoa.gov/>. The website header includes the Department of Health and Human Services logo, the NLRC logo, and the tagline "Providing Legal Support to the Aging Advocacy Network". A search bar is located in the top right corner. The main content area features a blue box with text about the National Legal Resource Center and a list of partner organizations. To the right, there is a promotional image for "Case Consultation for Professionals and Advocates in Field of Aging" featuring a man in a suit. Below this, a red-bordered box lists services available for request: TRAINING, CASE CONSULTATION, TECHNICAL ASSISTANCE, JOIN THE CONVERSATION, and SUBSCRIBE. A "Recently Added Content" section on the left lists three articles with their respective dates and "Read More" links. The browser's taskbar at the bottom shows the Internet Explorer icon and the system tray.

NLRC.AoA.gov - Windows Internet Explorer provided by American Bar Association

http://www.nlrc.aoa.gov/

File Edit View Favorites Tools Help

Department of Health and Human Services

NLRC Providing Legal Support to the Aging Advocacy Network

Search

AoA Administration on Aging

The National Legal Resource Center is a collaborative effort developed by the Administration on Aging. Its partners are:

- The American Bar Association Commission on Law and Aging
- The Center for Elder Rights Advocacy
- The Center for Social Gerontology
- The National Consumer Law Center
- The National Senior Citizens Law Center

Case Consultation for Professionals and Advocates in Field of Aging

TO Request HELP:

- TRAINING ▶
- CASE CONSULTATION ▶
- TECHNICAL ASSISTANCE ▶
- JOIN THE CONVERSATION ▶
- SUBSCRIBE ▶

Recently Added Content

- ▶ Salt Lake Tribune reports Combating Financial Exploitation... [Read More.](#)
Posted: 06/21/2012
- ▶ New Long-Term Services and Supports in Managed Care... [Read More.](#)
Posted: 06/18/2012
- ▶ Archived Webinar on Long Term Services and Supports in a Managed Care

Internet 100%

The National Legal Resource Center is a collaborative effort developed by the Administration on Aging. Its partners are:

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- The Center for Elder Rights Advocacy
- The Center for Social Gerontology
- The National Consumer Law Center
- The National Senior Citizens Law Center

Legal Questions?

The screenshot shows a Windows Internet Explorer browser window displaying the Case Consultation Request Tool website. The browser's address bar shows the URL http://www.nlrc.aoa.gov/nlrc/Case_Consultation/Index.aspx. The website header includes the Department of Health and Human Services logo, the NLRC logo with the tagline "Providing Legal Support to the Aging Advocacy Network", and the AOA logo with the text "Administration on Aging". A search bar is located in the top right corner of the header.

The main content area features a left-hand navigation menu with the following items: Home, About (with sub-items: Partners, Events Calendar), Case Consultation (with sub-item: About Case Consultation), Legal Issues (with sub-items: Advance Directives, Consumer Protection, Caregivers, Elder Abuse, Employment, Family Law, Financial Security, Guardianship), and a breadcrumb trail: Home > Case Consultation.

Case Consultation Request Tool

The Case Consultation Request Tool gives professionals and advocates in the field of law and aging access to intensive and tailored advice in a broad range of legal subject matter areas that impact older persons. Requests for assistance can focus on actual client cases or broader policy and practice information and advice. (For instance, a program staffer on a local guardianship task force can use the consultation service for policy information and advice.)

[Full listing of legal subject matters.](#)

A case consultation request may go to one of three participating programs: The National Senior Citizens Law Center, The National Consumer Law Center or the American Bar Association Commission on Law and Aging. In order to provide the most appropriate assistance, in some instances your case consultation request may be routed to and discussed with another trusted organization. **Do not include any client names or client identifying information with your request.**

Case consultation is only available to professionals and advocates in law and aging, including:

- Title III-B legal assistance providers
- Legal Services Corporation (LSC) providers

The browser's status bar at the bottom shows the Internet icon and a 100% zoom level.

Request form

The screenshot shows a Windows Internet Explorer browser window titled "Request Form - Windows Internet Explorer provided by American Bar Association". The address bar contains the URL "http://www.nlrc.aoa.gov/nlrc/Case_Consultation/Request_Form.aspx". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The Favorites bar shows "Google" and "Get more Add-ons". The address bar also displays "http://abaintra.abanet.org/P... Request Form".

The website header features the Department of Health and Human Services logo, the NLRC logo, and the text "Providing Legal Support to the Aging Advocacy Network". A search bar with a "Search" button is located on the right. The AOA (Administration on Aging) logo is also present.

The main content area is titled "Submit Your Case Consultation Request". Below the title, a paragraph explains that a case consultation request may go to one of three participating programs: The National Senior Citizens Law Center, The National Consumer Law Center, or the American Bar Association Commission on Law and Aging. It notes that in some instances, the request may be routed to and discussed with another trusted organization.

A "Contact information" form is displayed, with the following fields:

- First Name
- Program Name
- Job Title
- Phone Number
- Email Address

A "Legal Issue" section is partially visible at the bottom of the form.

The browser's status bar at the bottom shows "Done" and "Internet" with a 100% zoom level.

Training

The screenshot shows a Windows Internet Explorer browser window titled "Training Request - Windows Internet Explorer provided by American Bar Association". The address bar shows the URL "http://www.nlrc.aoa.gov/NLRC/Training_Request/Index.aspx". The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar shows "Google" and "Get more Add-ons". The address bar also shows a search bar with the text "http://abaintra.abanet.org/P..." and a "Training Request" tab. The page content is from the Department of Health and Human Services, NLRC (National Legal Rights Center), providing legal support to the Aging Advocacy Network. The page title is "National Elder Rights Training Project". The main content area includes a "Training Request" section with a description of the project and a list of criteria for training requests. A left sidebar contains a navigation menu with categories like Home, About, Case Consultation, and Legal Issues. The bottom status bar shows "Done" and "Internet".

Training Request - Windows Internet Explorer provided by American Bar Association

http://www.nlrc.aoa.gov/NLRC/Training_Request/Index.aspx

File Edit View Favorites Tools Help

Favorites Google Get more Add-ons

http://abaintra.abanet.org/P... Training Request

Department of Health and Human Services

NLRC Providing Legal Support to the Aging Advocacy Network

Search

AoA Administration on Aging

Home > Training

National Elder Rights Training Project

Training Request

The National Elder Rights Training Project provides training on a wide range of law and aging topics to legal services providers and members of the Aging Services Network nationwide. Priority on-site training is offered to:

- States and partnering entities involved in the Administration on Aging's Model Approaches to Statewide Legal Assistance Systems demonstration grants. This program is designed to create well integrated legal and aging service delivery systems that target scarce resources to older adults in the greatest social or economic need.
- Aging and Disability Resource Centers (ADRC) and Area Agency on Aging (AAA) staff involved in identifying and assisting older persons facing legal challenges to their independence and financial security.

Preference will be given to organizations that can commit to:

- Marketing or publicizing the training event to the audience(s) targeted for the specific training;
- Inviting a diverse range of aging and legal professionals;
- Coordination with State Legal Assistance Developers;
- Securing a space for the training;

Done Internet 100%

Training

- Webinar Series (NCLC, CERA, NSCLC)
- CLE/CEU Special Discounts
- Custom Intensive Onsite Training
- Conference and Workshop Speakers
- Custom Legal Issue Spotting
- Guest trainers



Substantive Library

Legal Issues - Windows Internet Explorer provided by American Bar Association

http://www.nlrc.aoa.gov/nlrc/Legal_Issues/Index.aspx

File Edit View Favorites Tools Help

http://abaintra.abanet.org/P... Legal Issues

About

- Partners
- Events Calendar

Case Consultation

- About Case Consultation

Legal Issues

- Advance Directives
- Consumer Protection
- Caregivers
- Elder Abuse
- Employment
- Family Law
- Financial Security
- Guardianship
- Health Care
- Housing
- Legal Capacity
- LGBT Aging
- Long Term Care
- Older Native Americans

Legal Issues

The Legal Issues section this website is a resource for legal services providers, pro bono attorneys, and other poverty law advocates to find legal information on a variety of topics related to Elder Law. The resources have been gathered from a variety of websites including the [NLRC Partners](#), government agencies and other non-profits and associations. Resources include Articles, Bibliographies, For Purchase Manuals, Manuals, Research Reports, State Laws and Websites.

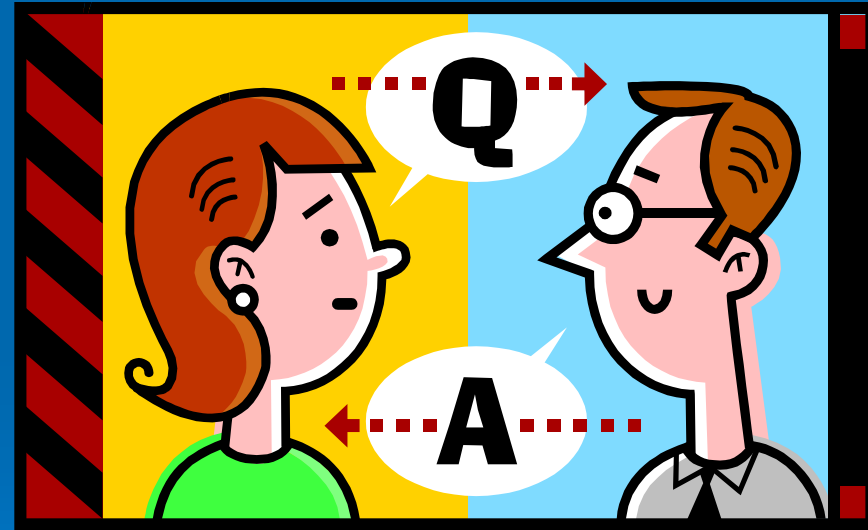
Please select from the following topics to learn more:

- [Advance Directives](#)
- [Consumer Protection](#)
- [Caregivers](#)
- [Elder Abuse](#)
- [Employment](#)
- [Family Law](#)
- [Financial Security](#)
- [Guardianship](#)
- [Health Care](#)
- [Housing](#)
- [Legal Capacity](#)
- [LGBT Aging](#)
- [Long Term Care](#)
- [Older Native Americans](#)

Internet 100%

Join the Conversation

- Elderbar list Serve
- Special interest list serves
- Subscribe
- BIFOCAL
- NCLC Outlook
- NSCLC “In Review”
- CERA Legal Hotlines Connection



Technical Assistance

Technical Assistance - Windows Internet Explorer provided by American Bar Association

http://www.nlrc.aoa.gov/NLRC/Technical_Assistance/Index.aspx

File Edit View Favorites Tools Help

Technical Assistance

About

- Partners
- Events Calendar

Case Consultation

- About Case Consultation

Legal Issues

- Advance Directives
- Consumer Protection
- Caregivers
- Elder Abuse
- Employment
- Family Law
- Financial Security
- Guardianship
- Health Care
- Housing
- Legal Capacity
- LGBT Aging
- Long Term Care
- Older Native Americans

Technical Assistance on Legal Services Delivery

National Legal Resource Center partners can provide technical assistance on the efficient, cost-effective, and targeted provision of state-wide legal and elder rights advocacy services.

This includes guidance on a broad range of issues related to the delivery of legal services to older Americans. Please check more information about the types of [technical assistance available from NLRC Partners here](#).

Priority is given to states participating in the Model Approaches to Statewide Legal Assistance Systems Program, but this technical assistance is also open to others, including legal state units on aging directors, state legal services developers, state LTC ombudsman, Area Agency on Aging staff, Aging and Disability Resource Center staff, Title IIIB legal providers, Legal Services Corporation providers, senior legal helplines, and other professionals involved in protecting the rights of older persons most in need.

The NLRC website cannot provide legal advice to individuals. If you are an individual in need of legal assistance, please see a [legal services provider](#) in your area.

Please answer the following question before proceeding.

Which of the following best describes you?
- Please Select One -

- I am a professional or advocate in the field of law and aging
- I am an individual trying to get help with my legal problem

Done Internet 100%

Questions



Thank You!

